

STATE TERM CONTRACT

THIS CONTRACT ("Contract") is between the State of Ohio ("State"), through its Department of Administrative Services, Office of Information Technology, at 30 East Broad Street, 40th Floor, Columbus, Ohio, 43215 and The Computer Workshop ("Contractor"), with offices at 5131 Post Road, Suite 102, Dublin, Ohio, 43017.

BACKGROUND

The State recognizes that it is sometimes advantageous to do business with some manufacturers under a State term contract rather than through a competitive bidding or proposal process. In such cases, the State may enter into a contract with the manufacturer provided that the manufacturer offers its products and ancillary services at the same prices that the manufacturer offers those products and services to the US Government under the GSA's Multiple Award Schedule program or SmartBuy program. If the manufacturer has no GSA Multiple Award Schedule or SmartBuy contract, the State may accept the prices that the manufacturer offers to its most favored customers for each product or service.

The State also recognizes that some manufacturers work primarily through dealers for various reasons, including offering customers better support through dealers that have a local presence in a service area. Because of this, the State may sometimes agree to work directly with a manufacturer's dealers.

However, if the Contractor is not the manufacturer of the products or services under this Contract, the Contractor must submit a letter from the manufacturer that assures the State that the Contractor is an authorized dealer in the manufacturer's products or services. The letter also must assure the State that the Contractor will have sufficient quantities of the offered products for the duration of the Contract to meet the State's needs under the Contract during the initial term and any extensions. Further, the letter must identify each of the manufacturer's product and service that the Contractor will supply under this Contract. The letter also must contain an assurance of the availability through the dealer of repair services and spare parts for products covered by this Contract for five years from the date of purchase. It also must contain an assurance that software maintenance will be available under the terms of this Contract either from the dealer or the manufacturer for six years from the date of acceptance. (This assurance is not necessary for PC and PC-based server software with a perpetual license fee of less than \$10,000.00 per copy.) The dealer must submit the letter, signed by an authorized representative of the manufacturer, with the executed copies of this Contract.

This Contract establishes terms and conditions under which State agencies (including any board, instrumentality, commission, or other political body) and Ohio political subdivisions, such as counties, municipalities, and townships, may acquire the Contractor's products or services at the pricing identified below. This Contract, however, only permits such; it is not a requirements contract and does not obligate any State agency or political subdivision to acquire the Contractor's products or services.

TERMS AND CONDITIONS

1 - TERM

- 1.1 **TERM.** This Contract is effective on the date the State's duly authorized representative executes it, as evidenced by the date appearing with the representative's signature, below. Unless this Contract is terminated or expires without renewal, it will remain in effect until June 30, 2019. Termination or expiration of this Contract will not limit the Contractor's continuing obligations with respect to Deliverables that the State paid for before termination or limit the State's rights in such.
- 1.2 **CONTRACT RENEWAL.** In the State's sole discretion, it may renew this Contract for a period of one month at the end of each biennium during which this Contract remains in place. Any further renewals will be only by written agreement between the State and the Contractor. Such renewals may be for any number of times for any period not to exceed the time remaining in the State's then-current biennium.

2 - PRICING AND PAYMENT

- 2.1 **CERTIFICATION OF ACCURACY.** By checking one of the following three items, the Contractor certifies that the Contractor's prices under this Contract are:

The prices at which the Contractor currently offers each product and service to the US Government under the GSA's Multiple Award Schedule program;

The prices at which the Contractor currently offers each product and service to the US Government under the GSA's SmartBuy program; or

- X The best prices at which the Contractor has offered each product and service to its most favored customers within one year before the date the Contractor executed this Contract or adds the product or service to this Contract, whichever is later.

If the Contractor is offering prices based on its most favored customer prices, the Contractor represents that it does not have a GSA Multiple Award Schedule or SmartBuy contract.

If the Contractor has submitted a manufacturer's letter to certify that the Contractor is an authorized dealer for the manufacturer, the Contractor represents that the information in the letter is accurate and that a duly authorized representative of the manufacturer signed the letter.

The Contractor further certifies that the above representations will apply and be true with respect to all future pricing information submitted to revise this Contract.

- 2.2 PRICE ADJUSTMENTS.** If the Contractor has relied on its GSA Multiple Award Schedule pricing or its GSA SmartBuy pricing, the State will be entitled to any price decreases that the Contractor offers to the GSA for any of its products and services during the term of this Contract. The Contractor must notify the State of any reduction in its GSA Multiple Award Schedule or SmartBuy pricing within 30 days of its occurrence and immediately reduce the price of the affected products or services to the State under this Contract.

If the Contractor has relied on its most favored customer pricing, the State will be entitled to a price decrease any time the Contractor or any of its dealers or distributors under this Contract sells a product or a service to any of its customers for less than the price agreed to between the State and the Contractor under this Contract. Any time the Contractor or any of its dealers or distributors under Section 3.1 of this Contract sells a product or provides a service to any customer for less than it is then available to the State under this Contract, the Contractor must notify the State of that event within 30 days of its occurrence and immediately reduce the price of the affected products or services to the State under this Contract.

The Contractor also must notify the State within 30 days of any general reduction in the price of any product or service covered by this Contract, even if the general reduction does not place the price of the product or service below the price available to the State under this Contract. The purpose of this notice of a general reduction in price is to allow the State to assess the value the State believes it is receiving under this Contract in light of the general reduction. If the State believes it is appropriate, the State may ask to renegotiate the Contract price for the products and services affected by the general reduction in price. If the Contractor and the State cannot agree on a renegotiated price, then on written notice to the Contractor, the State may immediately remove the affected products and services from this Contract.

- 2.3 PRICELIST.** The Contractor's pricelist for the products and services that the Contractor may provide to the State under this Contract is attached as Exhibit I. For convenience, those products and services are called "Deliverables" in this Contract. Any custom materials resulting from the Contractor's services also are called "Deliverables" in this Contract. The Contractor may not provide any other Deliverables under this Contract without a prior written amendment to this Contract that both the State and the Contractor have signed. Furthermore, the Contractor may not charge the State greater prices for these Deliverables than the prices on the Exhibit I. If Exhibit I contains or incorporates by reference any terms or conditions other than a description of the scope of license for software, a description of the Contractor's products and services, and the prices for those products and services, those terms or conditions are excluded from this Contract and are of no effect. Exhibit I is identified as the following pricelist:

TCW Price List 6/2017

The Contractor will not sell to the State any notebook computers with less than a 1.60 GHz internal clock speed. Additionally, the Contractor will not sell to the State any PCs or servers using CPUs with less than a 3.0 GHz internal clock speed. Additionally, the Contractor will not sell to the State any term software licenses. And except in the case of operating systems licensed in conjunction with desktop PCs, notebook computers, PDAs, and similar personal computing devices that the OEM does not distribute without an operating system, the Contractor will not sell or license any Microsoft software to the State. If any of the foregoing items are listed in the Contractor's pricelist, they are deleted for purposes of this Contract.

- 2.4 NOTIFICATION OF PRICE INCREASES.** If this Contract permits any price increases, the Contractor must notify the State and any affected State agencies of the increase at least 60 days before the effective date of the price increase. The Contractor must notify affected State agencies at their purchase order "bill to" address contained in the applicable purchase orders. This notification must specify, when applicable, the product serial number, location, current price, increased price, and applicable purchase order number.
- 2.5 Payment Due Date.** Payments will be due on the 30th day after the later of:
- (a) The date the State actually receives a proper invoice at the office designated in the applicable purchase order to receive it; or
 - (b) The date the State accepts the Deliverable.

The date the State issues a warrant (the State's equivalent to a check) in payment of an invoice will be considered the date payment is made. Without diminishing the Contractor's right to timely payment, the payment will be overdue only if it is not received by the 30th day after the payment's due date. If the State has not issued payment by then, interest will begin to accrue under Ohio Revised Code (the "Code") § 126.30.

2.6 Invoice Requirements. The Contractor must submit an original invoice to the office designated in the purchase order as the "bill to" address. To be a proper invoice, the invoice must include the following information:

- (a) Name and address of the Contractor as designated in this Contract;
- (b) The Contractor's federal tax identification number as designated in this Contract;
- (c) The Contractor's invoice remittance address as designated in this Contract;
- (d) The purchase order number authorizing the delivery of the Deliverables;
- (e) A description of the Deliverables, including, as applicable, the time period, serial number, unit price, quantity, and total price of the Deliverables;
- (f) If the invoice is for a lease, the Contractor also must include the payment number (e.g., 1 of 36); and
- (g) For time and material services, the invoice must reflect labor hours actually worked and if applicable supplies used;

If an authorized dealer has fulfilled the purchase order, then the dealer's information should be supplied in lieu of the Contractor's information. If an invoice does not meet this section's requirements, or if the Contractor fails to give proper notice of a price increase (see the next section), the State will send the Contractor written notice. The State will send the notice, along with the improper invoice, to the Contractor's address designated for receipt of purchase orders within 15 days. The notice will contain a description of the defect or impropriety and any additional information the Contractor needs to correct the invoice. If such notification has been sent, the payment due date will be 30 days after the State receives a proper invoice and has accepted the Contractor's Deliverable.

2.7 NON-APPROPRIATION OF FUNDS. The State's funds are contingent on the availability of lawful appropriations by the Ohio General Assembly. If the Ohio General Assembly fails to continue funding for any payments due hereunder, the order or orders under this Contract that are affected by the lack of funding will terminate as of the date that the funding expires, and the State will have no further obligation to make any payments with respect to the affected order or orders.

2.8 OBM CERTIFICATION. This Contract is subject to Code § 126.07. Any orders under this Contract are void until the Director of the OBM certifies that there is a balance in the appropriation available to pay for the order.

2.9 CONTROLLING BOARD AUTHORIZATION. The State's obligations under this Contract are subject to the Ohio Controlling Board continuing to authorize the State's use of its term contracts program. If the Ohio Controlling Board fails to authorize or withdraws its authorization for this program, this Contract will terminate immediately, and the Contractor may not take any more orders under it.

2.10 TRAVEL EXPENSES. Any travel that the Contractor requires to perform its obligations under this Contract will be at the Contractor's expense. The State will pay for any additional travel that it requests only with prior written approval. The State will pay for all additional travel expenses that it requests in accordance with OBM's travel policy in Rule126-1-02 of the Ohio Administrative Code (the "Administrative Code").

2.11 TAXES. The State is exempt from all sales, use, excise, and property taxes and will not pay any such taxes. To the extent sales, use, excise, or any similar taxes are imposed on the Contractor in connection with any Deliverable, the Contractor must pay those taxes together with any interest and penalties not successfully disputed with the taxing authority.

2.12 OFFSET. The State may set off any amounts the Contractor owes to the State under this or other contracts against any payments due from the State to the Contractor under this or any other contracts with the State.

3 - CONTRACT ADMINISTRATION

3.1 DEALERS AND DISTRIBUTORS. The State authorizes the Contractor to name one or more dealers to work with the State on behalf of the Contractor. But if the Contractor decides to use any dealers, the Contractor must submit the name, principal business address, addresses for purchase orders and for payments, telephone number, and its federal tax identification number. The Contractor also must submit a completed W9 form for each dealer it wishes to name under this section. The Contractor's submission must be on its official letterhead, signed by an authorized representative, and addressed to the Deputy State Chief Information Officer, Office of Information Technology. In doing so, the Contractor warrants that:

- (a) The Contractor has provided the dealer with a copy of this Contract, and a duly authorized representative of the dealer has agreed, in writing, to be bound by the terms and conditions in this Contract.
- (b) Such agreement specifically provides that it is for the benefit of the State as well as the Contractor.

- (c) The Contractor will remain liable under this Contract for the services of any dealer and will remedy any breach of the dealer under this Contract.
- (d) Payments under this Contract for the services of any dealer may be made directly to that dealer, and the Contractor will look solely to the dealer for any payments due to the Contractor once the State has paid the dealer.
- (e) To the extent that there is any liability to the State arising from doing business with a dealer that has not signed the agreement required under this section with the Contractor, the Contractor will indemnify the State for such liability.

If the Contractor wants to designate a dealer that will not receive payments (a "distributor"), the Contractor may do so by identifying the person or organization as a distributor in the authorizing letter. In such cases, information regarding taxpayer identification and payment addressing may be omitted, as may the distributor's W9 form. All other requirements and obligations for designating a dealer apply to designating a distributor.

Section 125.081 of the Ohio Revised Code requires state agencies to set-aside purchases for MBE and Executive Order 2008-13S encourages use of EDGE businesses. Therefore the state encourages the Contractor to purchase goods and services from Ohio certified Minority Business Enterprises (MBE) and Encouraging Diversity, Growth and Equity (EDGE) vendors.

- 3.2 Audits.** During the term of this Contract and for three years after termination, on reasonable notice and during customary business hours, the State may audit the Contractor's records and other materials that relate to the Deliverables and to the pricing representations that the Contractor has made to acquire this Contract. This audit right also will apply to the State's duly authorized representatives and any organization providing funding for any Deliverable.

Unless it is impracticable to do so, all records related to this Contract must be kept in a single location, either at the Contractor's principle place of business or the facilities where the Contractor substantially performed under this Contract. If this is not practical, the Contractor must assume the cost of collecting, organizing, and relocating the records, along with any technology needed for accessing the records, to its office nearest Columbus, Ohio whenever the State or any entity with audit rights requests access to the records. The Contractor must do so within 15 days of receiving the State's written notice of its intent to audit the Contractor's records and must notify the State as soon as the records are ready for audit.

If any audit reveals any material misrepresentation or overcharge to the State, the State will be entitled to recover its damages, including the cost of the audit.

- 3.3 Insurance.** The Contractor must provide the following insurance coverage at its own expense throughout the term of this Contract:

- a. Workers' compensation insurance, as required by Ohio law, and if some work will be done outside Ohio, the laws of the appropriate states where work will be done. The Contractor also must maintain employer's liability insurance with at least a \$1,000,000.00 limit.
- b. Commercial General Liability insurance coverage for bodily injury, personal injury, wrongful death, and property damage. The defense cost must be outside of the policy limits. Such policy must designate the State of Ohio as an additional insured, as its interest may appear. The policy also must be endorsed to include a blanket waiver of subrogation. At a minimum, the limits of the insurance must be:

- \$ 2,000,000 General Aggregate
- \$ 2,000,000 Products/Completed Operations Aggregate
- \$ 1,000,000 Per Occurrence Limit
- \$ 1,000,000 Personal and Advertising Injury Limit
- \$ 100,000 Fire Legal Liability
- \$ 10,000 Medical Payments

The Contractor shall, for each policy required by this Contract, provide the State with 30-days prior written notice of cancellation, material change, or non-renewal, except a ten (10) day notice for non-payment of premium. And the Contractor's Commercial General Liability must be primary over any other insurance coverage.

- c. Commercial Automobile Liability insurance with a combined single limit of \$500,000.
- d. Professional Liability insurance covering all staff with a minimum limit of \$1,000,000 per incident and \$3,000,000 aggregate. If the Contractor's policy is written on a "claims made" basis, the Contractor must provide the State with proof of continuous coverage at the time the policy is renewed. If for any reason the

policy expires, or coverage is terminated, the Contractor must purchase and maintain "tail" coverage through the applicable statute of limitations.

All certificates must be in a form that is reasonably satisfactory to the State as to the contents of the policies and the quality of the insurance carriers. All carriers must have at least an "A-" rating by A.M. Best.

- 3.4 CONTRACT COMPLIANCE.** Any State agency that uses this Contract will be responsible for the administration of this Contract with respect to the orders that it places and may monitor the Contractor's performance and compliance with this Contract. If an agency becomes aware of any noncompliance with the terms of this Contract or the specifications of an order, the agency may document the noncompliance and give the Contractor written notice of the noncompliance for immediate correction. If the Contractor fails to cure the noncompliance, the agency may notify the State through the Department of Administrative Services, Office of State Purchasing, by executing a Complaint to Vendor form to help resolve the issue. Should the State determine that the form identifies an uncured breach of this Contract, the State may terminate this Contract and seek such other remedies as may be available to it.
- 3.5 POLITICAL SUBDIVISIONS.** Ohio political subdivisions, such as Ohio cities, counties, and townships ("Political Subdivisions"), may rely on this Contract. Whenever a Political Subdivision relies on this Contract to issue a purchase order, the Political Subdivision will step into the shoes of the State under this Contract for purposes of its order, and, as to the Political Subdivision's order, this Contract will be between the Contractor and the Political Subdivision. The Contractor must look solely to the Political Subdivision for performance, including but not limited to payment, and must hold the State harmless with regard to such orders and the Political Subdivision's performance. But the State will have the right to terminate this Contract and seek such remedies on termination as this Contract provides should the Contractor fail to honor its obligations under an order from a Political Subdivision. Nothing in this Contract requires the Contractor to accept an order from a Political Subdivision, if the Contractor reasonably believes that the Political Subdivision is or will be unable to perform its obligations in relation to that order.
- 3.6 RECALLS.** If a Deliverable is recalled, seized, or embargoed, or if the Contractor, a manufacturer, packer, processor, or regulatory body finds that a Deliverable has been misbranded, adulterated, or is unsafe, the Contractor must notify the State, through the Department of Administrative Services, Office of State Purchasing, as well as all agencies that have ordered the Deliverable, within ten business days after the Contractor learns of any of the above events. At the option of the State, the Contractor must either reimburse the State for the purchase price of each affected Deliverable or provide an equal or better replacement for each Deliverable at no additional cost to the State. The Contractor also must remove and replace all affected Deliverables within a reasonable time, as determined by the State. Further, at the option of the State, the Contractor may be required to reimburse the State for storage costs and handling fees, which the State may calculate from the time of delivery of each affected Deliverable to the Deliverable's actual removal. Furthermore, the Contractor must bear all costs associated with the removal and proper disposal of the affected Deliverables. The State will treat any failure to refund the purchase price or provide a suitable replacement within a reasonable time, not to exceed 30 days, as a default.
- 3.7 TERMINATION.** The State may terminate this Contract or any order under this Contract if the Contractor defaults in meeting its obligations and fails to timely cure its default. The State also may terminate this Contract or any order under it if a petition in bankruptcy is filed by or against the Contractor and not dismissed within 60 days. And the State may terminate this Contract or any order under it if the Contractor violates any law or regulation while performing under this Contract or if it appears to the State that the Contractor's performance is substantially endangered through no fault of the State. In all of the foregoing cases, the termination will be for cause.

On written notice, the Contractor will have 30 days to cure any breach of its obligations under this Contract, provided the breach is curable. If the Contractor fails to cure the breach within 30 days after written notice or if the breach is not one that is curable, the State will have the right to terminate this Contract, the applicable orders, or both immediately upon written notice to the Contractor. Some provisions of this Contract may provide for a shorter cure period than 30 days or for no cure period at all. Those provisions will prevail over this one. If a particular section does not state what the cure period will be, this provision will govern.

The State also may terminate this Contract in the case of breaches that are cured within 30 days but are persistent. "Persistent" in this context means that the State has notified the Contractor in writing of the Contractor's failure to meet any of its obligations two times. After the second such notice, the State may terminate this Contract without a cure period if the Contractor again fails to meet any obligation. The three defaults do not have to relate to the same obligation or type of failure.

The State also may terminate this Contract or any order under this Contract for its convenience and without cause. And the State may terminate this Contract or any order under it if the Ohio General Assembly fails to appropriate funds for any order under this Contract. Further, if a third party is providing funding for an order, the State also may terminate this Contract or any order under it should that third party fail to release any funds related to this Contract or an order under it.

Any notice of termination will be effective as soon as the Contractor receives it. On receipt of the notice of termination, the Contractor will immediately cease all work on any Deliverables affected by the termination and take

all steps necessary to minimize any costs the Contractor will incur related to the affected orders. The Contractor also must immediately prepare a report and deliver it to the State. The report must detail all open orders at the time of termination.

If the State terminates this Contract or any order for cause, it will be entitled to cover for the affected orders by using another vendor or vendors on such commercially reasonable terms and conditions as it and the covering vendors may agree. The Contractor will be liable to the State for all costs related to covering for the affected orders to the extent that such costs exceed the costs that the State would have incurred under this Contract for those orders. The Contractor also will be liable for any other direct damages resulting from its breach of this Contract or other event leading to termination for cause.

If the termination is for the convenience of the State, the Contractor will be entitled to compensation for any Deliverable that the Contractor has delivered before the termination. Such compensation will be the Contractor's exclusive remedy in the case of termination for convenience and will be available to the Contractor only once the Contractor has submitted a proper invoice for such, with the invoice reflecting the amount the State determines that it owes the Contractor.

3.8 INDEPENDENT CONTRACTOR ACKNOWLEDGEMENT

3.8.1 It is fully understood and agreed that Contractor is an independent contractor and is not an agent, servant, or employee of the State of Ohio or the Ohio Department of Administrative Services. Contractor declares that it is engaged as an independent business and has complied with all applicable federal, state, and local laws regarding business permits and licenses of any kind, including but not limited to any insurance coverage, workers' compensation, or unemployment compensation that is required in the normal course of business and will assume all responsibility for any federal, state, municipal or other tax liabilities. Additionally, Contractor understands that as an independent contractor, it is not a public employee and is not entitled to contributions from DAS to any public employee retirement system.

3.8.2 Contractor acknowledges and agrees any individual providing personal services under this agreement is not a public employee for purposes of Chapter 145 of the Ohio Revised Code. Unless Contractor is a "business entity" as that term is defined in ORC 145.037 ("an entity with five or more employees that is a corporation, association, firm, limited liability company, partnership, sole proprietorship, or other entity engaged in business") Contractor shall have any individual performing services under this agreement complete and submit to the ordering agency the Independent Contractor/Worker Acknowledgement found at the following link:

<https://www.opers.org/forms-archive/PEDACKN.pdf#zoom=80>

3.8.3 Contractor's failure to complete and submit the Independent/Worker Acknowledgement prior to commencement of the work, service or deliverable, provided under this agreement, shall serve as Contractor's certification that contractor is a "Business entity" as the term is defined in ORC Section 145.037.

- 3.9 **Excusable Delay.** Neither party will be liable for any delay in its performance that arises from causes beyond its control and without its negligence or fault. The delayed party must notify the other promptly of any material delay in performance and must specify in writing the proposed revised performance date as soon as practicable after notice of delay. In the event of any such excusable delay, the date of performance or of delivery will be extended for a period equal to the time lost by reason of the excusable delay. The delayed party also must describe the cause of the delay and what steps it is taking to remove the cause. The delayed party must not rely on a claim of excusable delay to avoid liability for a delay if the delayed party has not taken commercially reasonable steps to mitigate or avoid the delay. Things that are controllable by the Contractor's subcontractors will be considered controllable by the Contractor, except for third-party manufacturers supplying commercial items and over whom the Contractor has no legal control.

- 3.10 **LOCATION OF SERVICES AND DATA.** As part of this Contract, the Contractor must disclose the following:

- (a) All locations where any services will be performed;
- (b) All locations where any State data applicable to the Contract will be maintained or made available; and
- (c) The principal place of business for the Contractor and all its subcontractors.

The Contractor may not change any location where any services are performed to a location outside the country of the original location or change any location where the data is maintained or made available to any other location outside the country of the original location without prior written approval of the State, which the State will not be obligated to provide.

4 - DELIVERY AND ACCEPTANCE

- 4.1 **ACCEPTANCE.** The acceptance procedure for Deliverables will be an informal review by the agency acquiring the Deliverables to ensure that each Deliverable meets the warranties in this Contract. The State will have up to 30 days after installation to do this. The State will not issue a formal letter of acceptance, and passage of 30 days will imply acceptance, though the State will issue a notice of noncompliance if a Deliverables does not meet the warranties in this Contract.

If the State issues a noncompliance letter, the Contractor will have 30 days to correct the problems listed in the letter. If the Contractor fails to do so, the Contractor will be in default without a cure period. If the State has issued a noncompliance letter, the Deliverable will not be accepted until the State issues a letter of acceptance indicating that each problem noted in the noncompliance letter has been cured. If the problems have been fixed during the 30-day period, the State will issue the acceptance letter within 15 days after all defects have been fixed.

4.2 **TITLE.** Title to any Deliverable will pass to the State only on acceptance of the Deliverable, and all risk of loss will remain with the Contractor until title to the Deliverable passes to the State.

4.3 **DELIVERIES.** The Contractor must make all deliveries F.O.B. destination.

5 - INTELLECTUAL PROPERTY

5.1 **COMMERCIAL MATERIAL.** As used in this section, "Commercial Material" means anything that the Contractor or a third party has developed at private expense and that is commercially available in the marketplace, subject to intellectual property rights, and readily susceptible to copying through duplication on magnetic media, paper, or other media. Examples include the written reports, books, pictures, videos, movies, computer programs, source code, and documentation.

Any Commercial Material that the Contractor intends to deliver as a Deliverable must have the scope of the license granted in such material disclosed in an Exhibit to this Contract, if that scope of license is different than the scope of license contained in this section for Commercial Materials.

Except for Commercial Material that is software ("Commercial Software"), if the Commercial Material is copyrighted and published material, then the State will have the rights permitted under the federal copyright laws for each copy of the Commercial Material delivered to it by the Contractor.

Except for Commercial Software, if the Commercial Material is patented, then the State will have the rights permitted under the federal patent laws for each copy of the Commercial Material delivered to it by the Contractor.

For Commercial Software, the State will have the following, perpetual rights, subject to the next paragraph. The State may:

- (1) Use and copy the Commercial Software for use in or with the computer or computers for which it was acquired, including use at any State installation to which such computer or computers may be transferred;
- (2) Use or copy the Commercial Software for use with a backup computer for disaster recovery and disaster recovery testing purposes or if any computer for which it was acquired is inoperative;
- (3) Reproduce the Commercial Software for archival, image management, and backup purposes;
- (4) Modify, adapt, and combine the Commercial Software with other computer software, provided that the modified, combined, and adapted portions of the derivative software incorporating any of the Commercial Software will be subject to same restrictions on use;
- (5) Disclose to and reproduce the Commercial Software for use on behalf of the State by support service contractors or their subcontractors, subject to the same restrictions on use; and
- (6) Use or copy the Commercial Software for use with a replacement computer.

In the case of any other scope of license (e.g., MIPs, tier, concurrent users, enterprise, site, or otherwise), the foregoing will apply except as expressly modified by the applicable license description, which must be incorporated as part of Exhibit I. If the Contractor provides greater license rights in an item included in Exhibit I to its general customer base for the Software's list price, those additional license rights also will be provided to the State without additional cost or obligation. No license description may reduce the rights in items 1 through 6 above; it may only define the extent of use, if the use is other than a CPU license.

The State will treat any Commercial Software as Confidential Information, in accordance with the requirements of the Confidential Information section of this Contract, if the Commercial Software is clearly and conspicuously labeled as confidential or secret.

5.2 **CUSTOM DELIVERABLES.** All custom work done by the Contractor and covered by this Contract will belong to the State, with all rights, title, and interest in all intellectual property that comes into existence through the Contractor's work under this Contract being assigned to the State. Additionally, the Contractor waives any shop rights, author rights, and similar retained interests in any such custom developed materials. The Contractor must provide the State with all assistance reasonably needed to vest such rights of ownership in the State. However, the Contractor will retain ownership of all tools, methods, techniques, standards, and other development procedures, as well as generic and preexisting shells, subroutines, and similar material incorporated in any custom Deliverable ("Pre-existing Materials").

The Contractor grants the State a worldwide, non-exclusive, royalty-free, perpetual license to use, modify, sell, and otherwise distribute all Pre-existing Materials that are incorporated in any custom-developed Deliverable. The Contractor may not include in any custom Deliverable any intellectual property unless such has been created under this Contract or qualifies as Pre-existing Material. If the Contractor wants to incorporate any Pre-existing materials

in a custom Deliverable, the Contractor must disclose that desire to the State and obtain written approval from the State for doing so in advance. On the request of the Contractor, the State will incorporate any proprietary notice that Contractor may reasonably want for any Pre-existing Materials included in a custom Deliverable in all copies the State makes of that Deliverable.

Subject to the limitations and obligations of the State with respect to Pre-existing Materials, the State may make all custom Deliverables available to the general public without any proprietary notices of any kind.

- 5.3 CONFIDENTIALITY.** The State may disclose to the Contractor written material or oral or other information that the State treats as confidential ("Confidential Information"). Title to the Confidential Information and all related materials and documentation the State delivers to the Contractor will remain with the State. The Contractor must treat such Confidential Information as secret if it is so marked, otherwise identified as such, or when, by its very nature, it deals with matters that, if generally known, would be damaging to the best interests of the public, other contractors or potential contractors with the State, or individuals or organizations about whom the State keeps information. The Contractor may not disclose any Confidential Information to third parties and must use it solely to perform under this Contract.

If any Deliverables contain data, documentation, or other written information that is confidential in nature and properly labeled as such, then it also will be Confidential Information for purposes of this section. The State will keep all such Confidential Information in confidence and will not use it other than as authorized under this Contract. Nor will the State disclose any such Confidential Information to any third party without first obligating the third party to maintain the secrecy of the Confidential Information.

If one party discloses Confidential Information ("Disclosing Party") to the other party to this Contract ("Receiving Party"), the Receiving Party's obligation to maintain the confidentiality of the Confidential Information will not apply where such:

- (1) Was already in the possession of the Receiving Party without an obligation of confidence;
- (2) Is independently developed by the Receiving Party, provided documentary evidence exists to support the independent development;
- (3) Except as provided in the next paragraph, is or becomes publicly available without a breach of this Contract;
- (4) Is rightfully received by the Receiving Party from a third party without an obligation of confidence;
- (5) Is disclosed by the Receiving Party with the written consent of the Disclosing Party; or
- (6) Is released under a valid order of a court or governmental agency, provided that the Receiving Party:
 - (a) Notifies the Disclosing Party of the order immediately upon receipt of it; and
 - (b) Makes a reasonable effort to obtain a protective order from the issuing court or agency limiting the disclosure and use of the Confidential Information solely for the purposes intended to be served by the original order of production.

Information that may be available publicly through other sources about people that is personal in nature, such as medical records, addresses, phone numbers, social security numbers, and similar things are nevertheless sensitive in nature and may not be disclosed or used in any manner except as expressly authorized in this Contract. Therefore, item (3) in the preceding paragraph does not apply, and the Contractor must treat such information as Confidential Information whether it is available elsewhere or not.

Except for Confidential Information that the Contractor delivers to the State and that is part of a Deliverable or necessary for the proper use or maintenance of a Deliverable, the Receiving Party must return all originals of any Confidential Information and destroy any copies it has made on termination or expiration of this Contract.

The disclosure of the Confidential Information of the Disclosing Party in a manner inconsistent with the terms of this provision may cause the Disclosing Party irreparable damage for which remedies other than injunctive relief may be inadequate, and each Receiving Party agrees that in the event of a breach of the Receiving Party's obligations hereunder, the Disclosing Party will be entitled to temporary and permanent injunctive relief to enforce the provisions of this Contract without the necessity of proving actual damages. However, provision does not diminish or alter any right to claim and recover damages.

5.4 CONFIDENTIALITY AGREEMENTS.

When the Contractor performs services under this Contract that require the Contractor's and its subcontractors' personnel to access facilities, data, or systems that the State in its sole discretion deems sensitive, the State may require the Contractor's and its subcontractors' personnel with such access to sign an individual confidentiality agreement and policy acknowledgements, and have a background check performed before accessing those facilities, data, or systems. Each State agency, board, and commission may require a different confidentiality agreement or acknowledgment, and the Contractor's and its subcontractors' personnel may be required to sign a different confidentiality agreement or acknowledgment for each agency. The Contractor must immediately replace any of its or its subcontractors' personnel who refuse to sign a required confidentiality agreement or acknowledgment or have a background check performed.

- 5.5 **USE OF NAME.** The Contractor may not publicize that it is doing business with the State or use this Contract or the Contractor's relationship with the State as a marketing or sales tool, unless the State agrees otherwise in writing. The State has no obligation to agree to any such advertising, publicity, sales, or marketing activities.

6 – TRANSACTION REPORTING

- 6.1 **Contractor's SALES REPORT.** The Contractor must report the quarterly dollar value (in US currency rounded to the nearest whole dollar) of the sales under this Contract each calendar quarter (i.e., January-March, April-June, July-September and October-December). The dollar value of the sales reported must equal the price paid by all State agencies and Political Subdivisions for Deliverables under this Contract during the reporting period.

The Contractor must report the quarterly dollar value of sales to the State via the Internet using the Web form at the Department of Administrative Services, OIT vendor portal, <https://cm.ohio.gov>. If no sales occur, the Contractor must show zero sales on the report. The report must be submitted 30 days after the completion of the reporting period.

The Contractor also must submit a closeout report within 120 days after the expiration of this Contract. The Contract expires on the physical completion of the last, outstanding task or delivery order of the Contract. The closeout report must cover all sales not shown in the final quarterly report and reconcile all errors and credits. If the Contractor reported all Contract sales and reconciled all errors and credits on the final quarterly report, then the Contractor should show zero sales in the closeout report.

If the Contractor fails to submit any sales report in a timely manner or falsifies any sales report, the State may terminate this Contract for cause.

- 6.2 **Contractor's REVENUE SHARE.** The Contractor must pay the State a share of the sales transacted under this Contract. The Contractor must remit the revenue share in US dollars within 30 days after the end of the quarterly reporting period. The revenue share that the Contractor must pay equals .0075 of the total quarterly sales reported. The revenue share is included in the prices reflected on Exhibit I and reflected in the total amount charged to ordering activities, and the Contractor may not add a surcharge to orders under this Contract to cover the cost of the revenue share.

The Contractor must remit any amount due as the result of a quarterly or closeout report at the time the quarterly or closeout report is submitted to the Department of Administrative Services, Office of State Purchasing. The Contractor also must pay the revenue share by check. To ensure the payment is credited properly, the Contractor must identify the check as a "Revenue Share" and include the applicable State Term Contract Number, total report amount, and reporting period covered.

The Contractor must make each check payable to "Treasurer, State of Ohio", and forward it to the following address:

Department of Administrative Services
L-3686

Columbus, OH 43260-3686

If the full amount of the revenue share is not paid within 30 days after the end of the applicable reporting period, the non-payment will constitute a contract debt to the State. The State may setoff any unpaid revenue share from any amount owed to the Contractor under this Contract and employ all other remedies available to it under Ohio law for the non-payment of the revenue share. Additionally, if the Contractor fails to pay the revenue share in a timely manner, the failure will be a breach of this Contract, and the State may terminate this Contract for cause and seek damages for the breach.

7 - WARRANTIES AND LIABILITIES

- 7.1 **WARRANTIES.** The Contractor warrants that the recommendations, guidance, and performance of the Contractor and all Deliverables under this Contract will:

- (a) Be in accordance with the sound professional standards and the requirements of this Contract and without any material defects;
- (b) Not infringe on the intellectual property rights of any third party;
- (c) Be the work solely of the Contractor, unless otherwise provided in this Contract; and
- (d) Be merchantable and fit for the particular purpose for which the Deliverables were acquired.

Additionally, with respect to the Contractor's activities under this Contract, the Contractor warrants that:

- (a) The Contractor has the right to enter into this Contract;

- (b) The Contractor has not entered into any other contracts or employment relationships that restrict the Contractor's ability to perform under this Contract;
- (c) The Contractor will observe and abide by all applicable laws and regulations, including those of the State regarding conduct on any premises under the State's control;
- (d) The Contractor has good and marketable title to any products delivered under this Contract and in which title passes to the State; and
- (e) The Contractor has the right and ability to grant the license provided in any Deliverable in which title does not pass to the State.

If any work of the Contractor or any Deliverable fails to comply with these warranties, and the Contractor is so notified in writing, the Contractor must correct such failure with all due speed, not to exceed 30 days, or refund the amount of the compensation paid for the Deliverable. The Contractor also must indemnify the State for any direct damages and any claims by third parties based on any breach of these warranties.

7.2 SOFTWARE WARRANTY. If Exhibit I includes work to develop custom software as a Deliverable, then on delivery and for one year after the date of acceptance of any Deliverable that includes custom software, the Contractor warrants that:

- (a) The software will operate on the computer(s) for which the software is intended in the manner described in the relevant software documentation;
- (b) The software will be free of material defects;
- (c) The Contractor will deliver and maintain relevant and complete software documentation, commentary, and source code;
- (d) The source code language used to code the software is readily available in the commercial market, widely used and accepted for the type of programming involved, and support programming in the language is reasonably available in the open market; and
- (e) The software and all maintenance will be provided in a professional, timely, and efficient manner.

For Commercial Software developed by the Contractor or licensed from a third party, the Contractor represents and warrants that it either has the right or has obtained a binding commitment from the third party licensor to make the following warranties and commit to the following maintenance obligations. During the warranty period described in the next paragraph, the Contractor must:

- (a) Maintain or cause the third-party licensor to maintain the Commercial Software so that it operates in the manner described in its documentation;
- (b) Supply technical bulletins and updated user guides;
- (c) Supply the State with all updates, improvements, enhancements, and modifications to the Commercial Software and documentation and, if available, the commentary and the source code;
- (d) Correct or replace the software and remedy any material programming error that is attributable to the Contractor or the third-party licensor; and
- (e) Maintain or obtain a commitment from the third-party licensor to maintain the Commercial Software so that it will properly operate in conjunction with changes in the operating environment for which it was designed.

For Commercial Software designed for mainframe platforms and for Commercial Software designed for PC or PC-based servers and costing more than \$10,000.00 per license or per copy, the warranty period will be the longer of one year after acceptance or the licensor's standard warranty period. For Commercial Software designed for PC or PC-based servers and costing less than \$10,000.00 per license or per copy, the warranty period will be the longer of three months after acceptance or the licensor's standard warranty period. For PC and PC-based servers, the warranty will not include updates, improvements, enhancements, or modifications to the Commercial Software and documentation, if such are not provided as part of the licensor's standard warranty or license fee.

Software documentation means well written, readily understood, clear, and concise instructions for the software's users as well as a system administrator. The software documentation must provide the users of the software with meaningful instructions on how to take full advantage of all of the capabilities designed for end users. It also means installation and system administration documentation for a system administrator to allow proper control, configuration, and management of the software. Source code means the uncompiled operating instructions. The Contractor must provide the source code in the language in which it was written and must include such commentary or annotations as would allow a competent programmer proficient in the source language to readily interpret the source code and understand the purpose of all routines and subroutines contained within the source code.

7.3 EQUIPMENT WARRANTY. If any computer hardware or other type of electrical equipment ("Equipment") will be a part of any Deliverable, the following warranties apply. The Contractor warrants that the Equipment fully complies with all government environmental and safety standards applicable to the Equipment. The Contractor also warrants for the warranty period described in the next paragraph that the Equipment will perform substantially in accordance with its user manuals, technical materials, and related writings published by the manufacturer with respect to such Equipment, and that such Equipment will achieve any function described in such writings. The foregoing warranty will not apply to Equipment that the State modifies or damages after title passes to it. The warranty period for all Equipment will be the longer of one year after the State accepts the Equipment or the Contractor's standard warranty period.

If any Equipment does not meet the above warranties during the applicable warranty period, the Contractor must fix the nonconforming Equipment so it performs substantially in accordance with its user manuals, technical materials, and related publications, replace the Equipment, or grant the State a refund equal to the amount it paid for the Equipment. The Contractor must either fix or replace the Equipment or refund the purchase price to the State with all due speed, not to exceed seven days in the case of a fix or a replacement or 30 days in the case of a refund. The Contractor will be responsible for all shipping costs associated with fixing, replacing, or returning any defective equipment.

7.4 INDEMNITY. The Contractor must indemnify the State against all liability or expense resulting from bodily injury to any person (including injury resulting in death) or damage to property arising out of its performance under this Contract, provided such bodily injury or property damage is due to the negligence or other tortious conduct of the Contractor, its employees, agents, or subcontractors. The Contractor also must indemnify the State against any claim of infringement of a copyright, patent, trade secret, or other intellectual property rights based on the State's proper use of any Deliverable under this Contract. This obligation of indemnification will not apply where the State has modified the Deliverable and the claim of infringement is based on the modification. The State will give the Contractor notice of any such claim as soon as reasonably practicable. If a successful claim of infringement is made, or if the Contractor reasonably believes that an infringement claim that is pending may actually succeed, the Contractor will do one of the following four things:

- (a) Modify the Deliverable so that it is no longer infringing;
- (b) Replace the Deliverable with an equivalent or better item;
- (c) Acquire the right for the State to use the Deliverable as it was intended for the State to use under this Contract; or
- (d) Remove the Deliverable and refund the fee the State paid for the Deliverable and the fee for any other Deliverable that required the availability of the infringing Deliverable for it to be useful to the State.

7.5 LIMITATION OF LIABILITY. NOTWITHSTANDING ANYTHING TO THE CONTRARY CONTAINED IN THIS CONTRACT OR ANYTHING INCORPORATED BY REFERENCE INTO THIS CONTRACT, THE PARTIES AGREE AS FOLLOWS:

- (a) NEITHER PARTY WILL BE LIABLE FOR ANY INDIRECT, INCIDENTAL, OR CONSEQUENTIAL LOSS OR DAMAGE OF ANY KIND, INCLUDING BUT NOT LIMITED TO LOST PROFITS, EVEN IF THE PARTIES HAVE BEEN ADVISED, KNEW, OR SHOULD HAVE KNOWN OF THE POSSIBILITY OF SUCH DAMAGES.
- (b) THE CONTRACTOR WILL BE LIABLE FOR ALL DIRECT DAMAGES DUE TO THE FAULT OR NEGLIGENCE OF THE CONTRACTOR OR ITS BREACH OF ANY PROVISION OF THIS CONTRACT.

8 - MAINTENANCE

8.1 SOFTWARE MAINTENANCE. If this Contract involves any custom software as a Deliverable, then during the warranty period, the Contractor must correct any material programming errors that are attributable to the Contractor within a reasonable time, provided the State notifies the Contractor, either orally or in writing, of a problem with the software and provides sufficient information to identify the problem. The Contractor's response to a programming error will depend upon the severity of the problem. In the case of programming errors that slow the processing of data by a small degree, render minor and non-critical functions of the System inoperable or unstable, or require users or administrations to employ workarounds to fully use the software, the Contractor must respond to requests for resolution within four business hours and begin working on a proper solution within one business day, dedicating the resources of one qualified programmer full-time to fixing the problem. In the case of any defects with more significant consequences, including those that render key functions of the software inoperable or significantly slow data processing, the Contractor must respond within two business hours of notification and, if requested, provide on-site assistance and dedicate all available resources to resolving the problem.

For Commercial Software other than PC or PC-based server software costing less than \$10,000.00 per copy or license, the Contractor must provide maintenance during the warranty period at no cost to the State. At a minimum, that maintenance must be the standard maintenance program that the licensor, whether the Contractor or a third party, normally provides to its client base. That maintenance program must include all new releases, updates, patches, and fixes to the Commercial Software. It also must include a commitment to keep the software current with the operating environment in which it is designed to function and a commitment to promptly correct all material defects in the software.

Additionally, the Contractor will make (or obtain a commitment from the third-party licensor to make) maintenance available for the software for at least five years after the warranty period. The Contractor will limit or obtain a commitment from the third-party licensor, if applicable, to limit increases in the annual fee for maintenance to no more than five percent annually. If the licensor, whether it is the Contractor or a third-party, is unable to provide maintenance during that period, then the licensor must do one of the following things: (a) give the State a *pro rata* refund of the license fee based on a five-year useful life; or (b) release the source code for the software to the State for use by the State solely for the purpose of maintaining any copies of the software for which the State has a proper

license. The State will treat the source code as Confidential Information under the Confidentiality Section of this Contract. In the case of third-party Commercial Software, the Contractor warrants that it has legally bound the third-party licensor to the obligations of this Contract or that the Contractor has the right to make these commitments directly to the State.

For Commercial Software designed for PC or PC-based server platforms and costing less than \$10,000.00 per copy or license, the Contractor must provide the same maintenance and user assistance during the warranty period at no additional cost to the State as the Contractor or the third-party licensor makes generally available at no additional charge to its other customers.

- 8.2 SOFTWARE UPGRADES.** After an initial acquisition of a license in Commercial Software, the State may want to acquire a broader license than the original. Or the State may later want to migrate to another platform for the Commercial Software. When the Contractor or third-party licensor makes the broader license generally available to its customer base or makes the version of the Commercial Software that runs on the new platform to which the State wants to migrate, then the State will have a right to upgrade any of its licenses to that broader license or to acquire the version of the Software that is appropriate for the new platform that the State intends to use. In these cases, the Contractor will provide the broader license or other version of the Commercial Software in exchange for a license fee that is based on the lesser of the following:

- (a) The Contractor's (or third party licensor's) standard upgrade or migration fee;
- (b) The upgrade or migration fee in Exhibit I; or
- (c) The difference between the license fee originally paid and the then-current license fee for the license or version of the Commercial Software that the State seeks to acquire.

The foregoing will not apply to Commercial Software for PCs and PC-based server software with a license fee of less than \$10,000.00, unless the Contractor or third-party licensor makes upgrade packages available for the Commercial Software to other customers. If PC or PC-based server software upgrades are available, the State will be entitled to the most favorable license fee on which such are made available to other most favored customers or dealers, as appropriate.

- 8.3 EQUIPMENT MAINTENANCE.** If this Contract involves computer or telecommunications hardware or other mechanical or electrical equipment ("Equipment") as a Deliverable, then, during the warranty period and during any period covered by annual maintenance, the Contractor must provide maintenance to keep the Equipment in or restore the Equipment to good working order. This maintenance must include preventative and remedial maintenance, installation of safety changes, and installation of engineering changes based upon the specific needs of the individual item of Equipment. This maintenance also must include the repair, replacement, or exchange deemed necessary to keep the Equipment in good working order. For purposes of this Contract, Equipment restored to good working order means Equipment that performs in accordance with the manufacturer's published specifications. The Contractor must use its best efforts to perform all fault isolation and problem determination attributed to the Equipment. The following services are outside the scope of this Contract:

- (a) Maintenance to bring the Equipment into compliance with any law, rule, or regulation, if such law, rule, or regulation was not in effect on the acceptance date;
- (b) Repair and replacement work or increase in maintenance time as a result of damage or loss resulting from accident, casualty, neglect, misuse, or abuse, if such is the State's fault (and beyond normal wear and tear), damage resulting from improper packing or failure to follow prescribed shipping instruction (If such is done by the State), failure of electrical power, air conditioning or humidity control, use of supplies not approved by the original manufacturer of the Equipment as describe in the Equipment's documentation, or causes other than ordinary use of Equipment;
- (c) Furnishing platens, supplies, or accessories, making specification changes, or adding or removing approved accessories, attachments, or other devices except as permitted in the Equipment's user documentation;
- (d) Maintenance or increased maintenance time resulting from any improper use, maintenance, or connection to other equipment (not done by the Contractor) that results in damage to the Equipment;
- (e) Repairs needed to restore the Equipment to good operating condition if the Equipment has been damaged by anyone other than the Contractor's authorized service personnel repairing, modifying, or performing maintenance on the Equipment.

- 8.4 EQUIPMENT MAINTENANCE STANDARDS.** Except in the case of excusable delay, remedial Equipment maintenance by the Contractor will be completed within eight business hours after notification by the State that maintenance is required. In the case of preventative maintenance, the Contractor will perform such in accordance with the manufacturer's published schedule and specifications. If maintenance is not completed within eight hours after notification by the State, the Contractor will be in default. Failure of the Contractor to meet or maintain these requirements will provide the State with the same rights and remedies as specified elsewhere in this Contract for default, except that the Contractor will only have eight hours to remedy a default. The Contractor will provide adequate staff to provide the maintenance required by this Contract.

8.5 EQUIPMENT MAINTENANCE CONTINUITY. If the Contractor is unable to provide Equipment maintenance to meet the State's ongoing performance requirements and if, in the State's sole opinion, the Contractor is unlikely to resume providing warranty services that meets the State's ongoing performance requirement, the Contractor will be in default, and the State will be entitled to the remedies in the default section of this Contract. The State will also be entitled to the following items from the Contractor:

- (a) All information necessary for the State to perform the maintenance, including but not limited to logic diagrams, maintenance manuals, and system and unit schematics, with all changes noted;
- (b) A listing of suppliers capable of supplying necessary spare parts;
- (c) Adequate information to permit the State to have spare parts manufactured elsewhere; and
- (d) A listing of spare parts and their recommended replacement schedule to enable the State to create a centralized inventory of spare parts.

The State will treat as Confidential Information in accordance with the Confidentiality Section of this Contract any information in items (a) through (d) above that the Contractor rightfully identifies in writing as confidential. And when disclosure to a third-party is necessary for the State to continue the maintenance, the State will require any third-party to whom disclosure is made to agree to hold the Confidential Information in confidence and to make no further disclosure of it. Further, the State agrees that any such Confidential Information will be used solely to perform maintenance for the State and will be returned to the Contractor or destroyed when such use is no longer needed.

8.6 PRINCIPAL PERIOD OF MAINTENANCE (GENERAL). Software and Equipment maintenance must be available nine working hours per weekday, between 8:00 a.m. and 5:00 p.m. Eastern Standard Time. Travel time and expenses related to remedial and preventative maintenance will not be billable and must be included in the price of the maintenance.

8.7 MAINTENANCE ACCESS (GENERAL). For all Software and Equipment maintenance under this Contract, the State will provide the Contractor with reasonable access to the Deliverable to perform maintenance. All maintenance that requires a Deliverable to be inoperable must be performed outside the State's customary working hours, except when the Deliverable is already inoperable. Preventative or scheduled maintenance must be performed at mutually agreeable times, within the parameters of the manufacturer's published schedule.

9 - ASSIGNMENT AND SUBCONTRACTING

9.1 ASSIGNMENT. The Contractor may not assign this Contract without the written consent of the State, which the State will not be obligated to provide.

9.2 SUBCONTRACTING. The State recognizes that it may be necessary for the Contractor to use subcontractors to perform portions of the work under this Contract. In those circumstances, before the Contractor engages any such subcontractor, the Contractor must submit a list identifying its subcontractors or joint venture partners performing portions of the work under the Contract. If any changes to that list occur during the term of the Contract, the Contractor must immediately provide the State an updated list of subcontractors or joint venture business partners. In addition, all subcontractors and joint venture business partners must agree in writing to be bound by all of the terms and conditions of this Contract and any specifications of any order under this Contract for which they perform work. The State may reject any subcontractor submitted by the Contractor.

10 – CONSTRUCTION

10.1 HEADINGS. The headings used in this Contract are for convenience only and may not be used in interpreting this Contract.

10.2 ENTIRE DOCUMENT. This Contract, which includes the Contractor's pricelist attached as Exhibit I and all documents referred to in this Contract, constitutes the entire agreement between the parties with respect to the subject matter and supersedes any previous agreements, whether oral or written.

10.3 BINDING EFFECT. This Contract will be binding on and benefit the respective successors and assigns of the State and the Contractor.

10.4 AMENDMENTS – WAIVER. No amendment or modification of this Contract will be effective unless it is in writing and signed by both parties. The failure of either party at any time to demand strict performance by the other party of any of the terms or conditions of this Contract may not be construed as a waiver of any those terms or conditions, and either party may at any time demand strict and complete performance by the other party.

10.5 SEVERABILITY. If a court of competent jurisdiction finds any provision of this Contract to be unenforceable, the remaining provisions of this Contract will remain in full force and affect.

10.6 CONSTRUCTION. This Contract must be construed in accordance with the plain meaning of its language and neither for nor against the drafting party.

- 10.7 NOTICES.** For any notice under this Contract to be effective, the noticing party must make it in writing and sent it to the address of the other party first appearing above, unless that party has notified the other party, in writing and in accordance with the provisions of this section, of a new mailing address for the receipt of notices. This notice requirement will not apply to any notices that this Contract expressly authorizes to be made orally.
- 10.8 CONTINUING OBLIGATIONS.** Any terms, conditions, representations, or warranties contained in this Contract that must survive termination or expiration of this Contract to be fully effective will survive the termination or expiration of the Contract. Additionally, termination or expiration of this Contract will not affect the State's right to continue to use any Deliverable for which it has paid, including licensed material. And no termination or expiration of the Contract will affect the State's right to receive maintenance, warranty work, or other services for which the State has paid.
- 10.9 PRIORITY.** If there is any inconsistency or conflict between this document and any provision of anything incorporated by reference, this document will prevail.
- 10.10 DAYS.** When this Contract refers to days, it means calendar days, unless it expressly provides otherwise.

11 - LAW AND COURTS

- 11.1 EQUAL EMPLOYMENT OPPORTUNITY.** The Contractor will comply with all state and federal laws regarding equal employment opportunity and fair labor and employment practices, including Ohio Revised Code Section 125.111 and all related Executive Orders.

Before a contract can be awarded or renewed, an Affirmative Action Program Verification Form must be submitted to the Department of Administrative Services Equal Opportunity Division to comply with the affirmative action requirements. Affirmative Action Verification Forms and approved Affirmative Action Plans can be found by going to the Ohio Business Gateway at: <http://business.ohio.gov/efiling/>

- 11.2 DRUG FREE WORKPLACE.** The Contractor must comply with all Ohio laws regarding maintaining a drug-free workplace and make a good faith effort to ensure that all its employees do not possess and are not under influence of illegal drugs or alcohol or abuse prescription drugs while working on State property.
- 11.3 OHIO ETHICS LAW AND LIMITS ON POLITICAL CONTRIBUTIONS.** The Contractor certifies that it is currently in compliance and will continue to adhere to the requirements of the Ohio ethics laws. The Contractor hereby certifies that all applicable parties listed in Ohio Revised Code Section 3517.13 are in full compliance with Ohio Revised Code Section 3517.13.
- 11.4 SECURITY & SAFETY RULES.** When using or possessing State data or accessing State networks and systems, the Contractor must comply with all applicable State rules, policies, and regulations regarding data security and integrity. And when on any property owned or controlled by the State, the Contractor must comply with all security and safety rules, regulations, and policies applicable to people on those premises.
- 11.5 LAW AND VENUE.** This Contract is governed by and will be construed under Ohio law, and venue for all disputes will lie exclusively with the appropriate court in Franklin County, Ohio.
- 11.6 UNRESOLVED FINDINGS.** The Contractor represents that it is not subject to an unresolved finding for recovery under Code § 9.24. If this warranty proves false when the parties sign this Contract, the Contract will be void. Additionally, if this representation proves false on the date of any renewal or extension of the Contract, the renewal or extension will be void.
- 11.7 ANTITRUST.** The State and the Contractor recognize that, in actual economic practice, overcharges resulting from antitrust violations are usually borne by the State. The Contractor therefore assigns to the State all state and federal antitrust claims and causes of action that the Contractor has or acquires relating to the goods and services acquired under this Contract.
- 11.8 Governing the Expenditure of Public Funds on Offshore Services (EO 2011-12K).** The Contractor affirms to have read and understands Executive Order 2011-12K and shall abide by those requirements in the performance of this Contract. Notwithstanding any other terms of this Contract, the State reserves the right to recover any funds paid for services the Contractor performs outside of the United States for which it did not receive a waiver. The State does not waive any other rights and remedies provided the State in this Contract.

The Contractor agrees to complete the attached Executive Order 2011-12K Affirmation and Disclosure Form, Exhibit III which is incorporated and becomes a part of this Agreement.

- 11.9 REGISTRATION WITH THE SECRETARY OF STATE.** By providing a Charter Number and signature within the Certification Offer Letter, the Contractor attests that the Contractor is:

An Ohio corporation that is properly registered with the Ohio Secretary of State; or

A foreign corporation, not incorporated under the laws of the state of Ohio, but is registered with the Ohio Secretary of State pursuant to Ohio Revised Code Sections 1703.01 to 1703.31, as applicable.

Any foreign corporation required to be licensed under O.R.C. § 1703.01-1703.31, which transacts business in the state of Ohio, without being so licensed, or when its license has expired or been canceled, shall forfeit not less than \$250.00 nor more than ten thousand dollars. No officer of a foreign corporation (<http://codes.ohio.gov/orc/1703.01>) shall transact business in the state of Ohio, if such corporation is required by O.R.C. § 1703.01-1803.31 to procure and maintain a license, but has not done so. Whoever violates this is guilty of a misdemeanor of the forth degree. Questions regarding registration should be directed to (614) 466-3910, or visit <http://www.sos.state.oh.us>

- 11.10 IRS 1075 REQUIREMENTS.** In order to protect risk of loss, breach, or misuse of Federal Tax Information ("FTI") held by government agencies, the Internal Revenue Service issued Publication 1075 which includes specific language to include in any State contract in which FTI may be disclosed.

I. PERFORMANCE

In performance of this Contract, the Contractor agrees to comply with and assume responsibility for compliance by his or her employees with the following requirements:

- (1) All work will be done under the supervision of the Contractor or the Contractor's employees.
- (2) Any return or return information made available in any format shall be used only for the purpose of carrying out the provisions of this Contract. Information contained in such material will be treated as confidential and will not be divulged or made known in any manner to any person except as may be necessary in the performance of this Contract. Disclosure to anyone other than an officer or employee of the Contractor will be prohibited.
- (3) All returns and return information will be accounted for upon receipt and properly stored before, during, and after processing. In addition, all related output will be given the same level of protection as required for the source material.
- (4) The Contractor certifies that the data processed during the performance of this Contract will be completely purged from all data storage components of his or her computer facility, and no output will be retained by the Contractor at the time the work is completed. If immediate purging of all data storage components is not possible, the Contractor certifies that any IRS data remaining in any storage component will be safeguarded to prevent unauthorized disclosures.
- (5) Any spoilage or any intermediate hard copy printout that may result during the processing of IRS data will be given to the agency or his or her designee. When this is not possible, the Contractor will be responsible for the destruction of the spoilage or any intermediate hard copy printouts, and will provide the agency or his or her designee with a statement containing the date of destruction, description of material destroyed, and the method used.
- (6) All computer systems receiving, processing, storing or transmitting FTI must meet the requirements defined in IRS Publication 1075. To meet functional and assurance requirements, the security features of the environment must provide for the managerial, operations, and technical controls. All security features must be available and activated to protect against unauthorized use of and access to Federal Tax Information.
- (7) No work involving Federal Tax Information furnished under this Contract will be subcontracted without prior written approval of the IRS.
- (8) The Contractor will maintain a list of employees authorized access. Such list will be provided to the agency and, upon request, to the IRS reviewing office.
- (9) The agency will have the right to void the Contract if the Contractor fails to provide the safeguards described above.

II. CRIMINAL SANCTIONS

- (1) Each officer or employee of any person to whom returns or return information is or may be disclosed will be notified in writing by such person that returns or return information disclosed to such officer or employee can be used only for a purpose and to the extent authorized herein, and that further disclosure of any such returns or return information for a purpose or to an extent unauthorized herein constitutes a felony punishable upon conviction by a fine of as much as \$5,000 or imprisonment for as long as 5 years, or both, together with the costs of prosecution. Such person shall also notify each such officer and employee that any such unauthorized further disclosure of returns or return information may also result in an award of civil damages against the officer or employee in an amount not less than \$1,000 with respect to each instance of unauthorized disclosure. These penalties are prescribed by IRCs 7213 and 7431 and set forth at 26 CFR 301.6103(n)-1.
- (2) Each officer or employee of any person to whom returns or return information is or may be disclosed shall be notified in writing by such person that any return or return information made available in any format shall be used only for the purpose of carrying out the provisions of this Contract. Information contained in such material shall be treated as confidential and shall not be divulged or made known in any manner to any person except as may

be necessary in the performance of the Contract. Inspection by or disclosure to anyone without an official need-to-know constitutes a criminal misdemeanor punishable upon conviction by a fine of as much as \$1,000 or imprisonment for as long as 1 year, or both, together with the costs of prosecution. Such person shall also notify each such officer and employee that any such unauthorized inspection or disclosure of the officer or employee (United States for Federal employees) in an amount equal to the sum of the greater of \$1,000 for each act of unauthorized inspection or disclosure with respect to which such defendant is found liable or the sum of the actual damages sustained by the plaintiff as a result of such unauthorized inspection or disclosure plus in the case of a willful inspection or disclosure which is the result of gross negligence, punitive damages, plus the costs of the action. These penalties are prescribed by IRC 7213A and 7431.

- (3) Additionally, it is incumbent upon the Contractor to inform its officers and employees of the penalties for improper disclosure imposed by the Privacy Act of 1974, 5 U.S.C. 552a. Specifically, 5 U.S.C. 552a(i)(1), which is made applicable to contractors by 5 U.S.C. 552a(m)(1), provides that any officer or employee of a contractor, who by virtue of his/her employment or official position, has possession of or access to agency records which contain individually identifiable information, the disclosure of which is prohibited by the Privacy Act or regulations established thereunder, and who knowing that disclosure of the specific material is prohibited, willfully discloses the material in any manner to any person or agency not entitled to receive it, shall be guilty of a misdemeanor and fined not more than \$5,000.
- (4) Granting a contractor access to FTI must be preceded by certifying that each individual understands the agency's security policy and procedures for safeguarding IRS information. Contractors must maintain their authorization to access FTI through annual recertification. The initial certification and recertification must be documented and placed in the agency's files for review. As part of the certification and at least annually afterwards, contractors must be advised of the provisions of IRCs 7431, 7213, and 7213A (See Exhibit 4, *Sanctions for Unauthorized Disclosure*, and Exhibit 5, *Civil Damages for Unauthorized Disclosure*). The training provided before the initial certification and annually thereafter must also cover the incident response policy and procedure for reporting unauthorized disclosures and data breaches. (See Section 10) For both the initial certification and the annual certification, the contractor must sign, either with ink or electronic signature, a confidentiality statement certifying their understanding of the security requirements.

III. INSPECTION

The IRS and the Agency shall have the right to send its officers and employees into the offices and plants of the Contractor for inspection of the facilities and operations provided for the performance of any work under this Contract. On the basis of such inspection, specific measures may be required in cases where the Contractor is found to be noncompliant with contract safeguards.

11.11 BOYCOTTING

Pursuant to Ohio Revised Code 9.76 (B) Contractor warrants that Contractor is not boycotting any jurisdiction with whom the State of Ohio can enjoy open trade, including Israel, and will not do so during the contract period.

To SHOW THEIR AGREEMENT, the parties have executed this Contract on the date(s) identified below, and this Contract will be effective as of the date it is signed on behalf of the State.

CONTRACTOR

The Computer Workshop Inc.

BY:

Terri K Williams DARY, COO

DATE:

6-1-17

STATE OF OHIO,

DEPARTMENT OF ADMINISTRATIVE SERVICES

BY:

Robert Blair/gao
ROBERT BLAIR, DIRECTOR,
DEPARTMENT OF ADMINISTRATIVE SERVICES

DATE:

6/2/17

Exhibit I

Product Name	Manufacturer Part No	Description	Unit of Measure	State Price
0A005G - Introduction to IBM SPSS Modeler and Data Mining (v16)	0370-240-16-W	0A005G - Introduction to IBM SPSS Modeler and Data Mining (v16)	Class	1400.00
0G503G - Introduction to IBM SPSS Statistics (V22)	0370-237-ZZ-W	0G503G - Introduction to IBM SPSS Statistics (V22)	Class	1400.00
10324 - Implementing and Managing Microsoft Desktop Virtualization	1410-907-08-W	10324 - Implementing and Managing Microsoft Desktop Virtualization	Class	2319.20
10553 - Fundamentals of XAML and Microsoft Expression Blend	1411-195-04-W	10553 - Fundamentals of XAML and Microsoft Expression Blend	Class	1652.05
10554 - Developing Rich Internet Applications Using Microsoft Silverlight 4	1411-196-04-W	10554 - Developing Rich Internet Applications Using Microsoft Silverlight 4	Class	2319.20
10748 - Deploying System Center 2012 Configuration Manager	1410-651-12-W	10748 - Deploying System Center 2012 Configuration Manager	Class	1391.20
10802 - Microsoft® Enterprise Search for IT Professionals	1450-600-10-W	10802 - Microsoft® Enterprise Search for IT Professionals	Class	1652.05
10958 - Programming Fundamentals of Web Applications	1411-755-12-W	10958 - Programming Fundamentals of Web Applications	Class	2319.20
10961 - Automating Administration with Windows PowerShell®	1410-995-30-W	10961 - Automating Administration with Windows PowerShell®	Class	2319.20
10962 - Advanced Automated Administration with Windows PowerShell	1410-997-30-W	10962 - Advanced Automated Administration with Windows PowerShell	Class	1652.05
10964 - Cloud & Datacenter Monitoring with System Center Operations Manager	1410-656-12-W	10964 - Cloud & Datacenter Monitoring with System Center Operations Manager	Class	2319.20
10965 - IT Service Management with System Center Service Manager	1410-657-12-W	10965 - IT Service Management with System Center Service Manager	Class	2203.05
10967 - Fundamentals of a Windows Server® Infrastructure	1410-801-12-W	10967 - Fundamentals of a Windows Server® Infrastructure	Class	2319.20
10971 - Storage and High Availability with Windows Server	1410-807-12-W	10971 - Storage and High Availability with Windows Server	Class	2203.05
10972 - Administering the Web Server (IIS) Role of Windows Server	1410-804-12-W	10972 - Administering the Web Server (IIS) Role of Windows Server	Class	2319.20
10975 - Introduction to Programming	1411-757-ZZ-W	10975 - Introduction to Programming	Class	2319.20
10977 - Updating Your SQL Server Skills to Microsoft SQL Server 2014	1401-800-14-W	10977 - Updating Your SQL Server Skills to Microsoft SQL Server 2014	Class	2319.20
10978 - Introduction to Azure for Developers	1411-761-ZZ-W	10978 - Introduction to Azure for Developers	Class	2319.20
10979 - Microsoft Azure Fundamentals	1411-764-ZZ-W	10979 - Microsoft Azure Fundamentals	Class	799.20
10982 - Supporting and Troubleshooting Windows 10	1401-617-10-W	10982 - Supporting and Troubleshooting Windows 10	Class	2319.20
10985 - Introduction to SQL Databases	1401-800-ZZ-W	10985 - Introduction to SQL Databases	Class	1391.20
10986 - Updating Your Skills to SQL Server 2016	1401-800-16-W	10986 - Updating Your Skills to SQL Server 2016	Class	1391.20
10987 - Performance Tuning and Optimizing SQL Databases	1401-806-16-W	10987 - Performance Tuning and Optimizing SQL Databases	Class	1855.00
10988 - Managing SQL Business Intelligence Operations	1401-808-16-W	10988 - Managing SQL Business Intelligence Operations	Class	1391.20
10990 - Analyzing Data with SQL Server Reporting Services	1401-760-16-W	10990 - Analyzing Data with SQL Server Reporting Services	Class	1391.20
10992 - Integrating On-Premises Core Infrastructure with Microsoft Azure	1411-766-16-W	10992 - Integrating On-Premises Core Infrastructure with Microsoft Azure	Class	1391.20
10993 - Integrating On-Premises Identity Infrastructure with Microsoft Azure	1411-767-16-W	10993 - Integrating On-Premises Identity Infrastructure with Microsoft Azure	Class	927.20
10994 - Data Analysis Fundamentals using Excel	1411-768-16-W	10994 - Data Analysis Fundamentals using Excel	Class	927.20
1846 - Microsoft Solutions Framework Essentials	1420-100-00-W	1846 - Microsoft Solutions Framework Essentials	Class	1391.20
20246 - Monitoring and Operating a Private Cloud	1410-658-12-W	20246 - Monitoring and Operating a Private Cloud	Class	2319.20
20247 - Configuring and Deploying a Private Cloud	1410-659-12-W	20247 - Configuring and Deploying a Private Cloud	Class	2319.20
20331 - Core Solutions of Microsoft® SharePoint® Server 2013	1450-600-13-W	20331 - Core Solutions of Microsoft® SharePoint® Server 2013	Class	2319.20
20332 - Advanced Solutions of Microsoft® SharePoint® Server 2013	1450-610-13-W	20332 - Advanced Solutions of Microsoft® SharePoint® Server 2013	Class	2319.20

20334 - Core Solutions of Skype for Business 2015	1310-700-16-W	20334 - Core Solutions of Skype for Business 2015	Class	2319.20
20335 - Lync Network Readiness Assessment	1310-800-13-W	20335 - Lync Network Readiness Assessment	Class	1391.20
20336 - Core Solutions of Microsoft® Lync® Server 2013	1310-900-13-W	20336 - Core Solutions of Microsoft® Lync® Server 2013	Class	2319.20
20337 - Enterprise Voice and Online Services with Microsoft® Lync® Server 2013	1310-910-13-W	20337 - Enterprise Voice and Online Services with Microsoft® Lync® Server 2013	Class	2319.20
20339-1 - Planning and Administering SharePoint 2016	1450-553-16-W	20339-1 - Planning and Administering SharePoint 2016	Class	2319.20
20339-2 - Advanced Technologies of SharePoint 2016	1450-554-16-W	20339-2 - Advanced Technologies of SharePoint 2016	Class	2319.20
20341 - Core Solutions of Microsoft® Exchange Server 2013	1410-590-13-W	20341 - Core Solutions of Microsoft® Exchange Server 2013	Class	2319.20
20342 - Advanced Solutions of Microsoft Exchange Server 2013	1410-595-13-W	20342 - Advanced Solutions of Microsoft Exchange Server 2013	Class	2319.20
20345-1 - Administering Microsoft Exchange Server 2016	1410-590-16-W	20345-1 - Administering Microsoft Exchange Server 2016	Class	2319.20
20345-2 - Designing and Deploying Microsoft Exchange Server 2016	1410-595-16-W	20345-2 - Designing and Deploying Microsoft Exchange Server 2016	Class	2319.20
20347 - Enabling and Managing Office 365	1450-303-ZZ-W	20347 - Enabling and Managing Office 365	Class	2319.20
20398 - Planning for and Managing Devices in the Enterprise: Enterprise Mobility Suite (EMS) & On-Premises Tools	1401-603-10-W	20398 - Planning for and Managing Devices in the Enterprise: Enterprise Mobility Suite (EMS) & On-Premises Tools	Class	2319.20
20409 - Server Virtualization with Windows Server Hyper-V and System Center	1410-950-12-W	20409 - Server Virtualization with Windows Server Hyper-V and System Center	Class	2319.20
20410 - Windows Server 2012: Installing and Configuring Windows Server 2012	1410-865-12-W	20410 - Windows Server 2012: Installing and Configuring Windows Server 2012	Class	2319.20
20411 - Windows Server 2012: Administering Windows Server 2012	1410-866-12-W	20411 - Windows Server 2012: Administering Windows Server 2012	Class	2319.20
20412 - Windows Server 2012: Configuring Advanced Windows Server 2012 Services	1410-867-12-W	20412 - Windows Server 2012: Configuring Advanced Windows Server 2012 Services	Class	2319.20
20413 - Windows Server 2012: Designing and Implementing a Server Infrastructure	1410-830-12-W	20413 - Windows Server 2012: Designing and Implementing a Server Infrastructure	Class	2319.20
20414 - Windows Server 2012: Implementing an Advanced Server Infrastructure	1410-831-12-W	20414 - Windows Server 2012: Implementing an Advanced Server Infrastructure	Class	2319.20
20415 - Windows Server 2012: Implementing a Desktop Infrastructure	1410-832-12-W	20415 - Windows Server 2012: Implementing a Desktop Infrastructure	Class	2319.20
20416 - Windows Server 2012: Implementing Desktop Application Environments	1410-833-12-W	20416 - Windows Server 2012: Implementing Desktop Application Environments	Class	2319.20
20417 - Upgrading Your Skills to MCSA Windows Server 2012	1410-800-12-W	20417 - Upgrading Your Skills to MCSA Windows Server 2012	Class	2319.20
20461 - Querying Microsoft SQL Server 2014	1401-801-14-W	20461 - Querying Microsoft SQL Server 2014	Class	2319.20
20462 - Administering Microsoft SQL Server 2014 Databases	1401-802-14-W	20462 - Administering Microsoft SQL Server 2014 Databases	Class	2319.20
20463 - Implementing a Data Warehouse with Microsoft SQL Server 2014	1401-803-14-W	20463 - Implementing a Data Warehouse with Microsoft SQL Server 2014	Class	2319.20
20464 - Developing Microsoft SQL Server 2014 Databases	1401-804-14-W	20464 - Developing Microsoft SQL Server 2014 Databases	Class	2319.20
20465 - SQL Server 2014: Designing Database Solutions for Microsoft SQL Server 2014	1401-721-12-W	20465 - SQL Server 2014: Designing Database Solutions for Microsoft SQL Server 2014	Class	2319.20
20466 - Implementing Data Models and Reports with Microsoft SQL Server	1401-805-14-W	20466 - Implementing Data Models and Reports with Microsoft SQL Server	Class	2319.20
20467 - Designing Self-Service Business Intelligence and Big Data Solutions	1401-722-12-W	20467 - Designing Self-Service Business Intelligence and Big Data Solutions	Class	2319.20
20480 - Programming in HTML 5 with JavaScript and CSS3	1411-750-12-W	20480 - Programming in HTML 5 with JavaScript and CSS3	Class	2319.20
20481 - Essentials of Developing Windows Store Apps using HTML5 and JavaScript	1411-751-12-W	20481 - Essentials of Developing Windows Store Apps using HTML5 and JavaScript	Class	2319.20
20482 - Advanced Windows Store App Development using HTML5 and JavaScript	1411-752-12-W	20482 - Advanced Windows Store App Development using HTML5 and JavaScript	Class	2319.20
20483 - Programming in C#	1411-060-C#-W	20483 - Programming in C#	Class	2319.20
20484 - Essentials of Developing Windows® Store Apps Using C#	1411-061-C#-W	20484 - Essentials of Developing Windows® Store Apps Using C#	Class	2319.20
20485 - Advanced Windows® Store App Development Using C#	1411-062-C#-W	20485 - Advanced Windows® Store App Development Using C#	Class	2319.20
20486 - Developing ASP.NET MVC 4 Web Applications	1411-063-C#-W	20486 - Developing ASP.NET MVC 4 Web Applications	Class	2319.20

20487 - Developing Windows Azure and Web Services	1411-753-12-W	20487 - Developing Windows Azure and Web Services	Class	2319.20
20488 - Developing Microsoft® SharePoint® 2013 Core Solutions	1450-650-13-W	20488 - Developing Microsoft® SharePoint® 2013 Core Solutions	Class	2319.20
20489 - Developing Microsoft® SharePoint® 2013 Advanced Solutions	1450-675-13-W	20489 - Developing Microsoft® SharePoint® 2013 Advanced Solutions	Class	2319.20
20532 - Developing Microsoft Azure Solutions	1411-762-ZZ-W	20532 - Developing Microsoft Azure Solutions	Class	2319.20
20533 - Implementing Microsoft Azure Infrastructure Solutions	1411-763-ZZ-W	20533 - Implementing Microsoft Azure Infrastructure Solutions	Class	2319.20
20694 - Virtualizing Enterprise Desktops and Apps	1410-660-12-W	20694 - Virtualizing Enterprise Desktops and Apps	Class	2319.20
20695 - Deploying Windows Devices and Enterprise Apps	1410-662-12-W	20695 - Deploying Windows Devices and Enterprise Apps	Class	2319.20
20696 - Administering System Center Configuration Manager and Intune	1410-661-12-W	20696 - Administering System Center Configuration Manager and Intune	Class	2319.20
20697 - 1C Implementing and Managing Windows 10	1401-600-10-W	20697 - 1C Implementing and Managing Windows 10	Class	2319.20
20697 - 2B Deploying and Managing Windows 10 Using Enterprise Services	1401-601-10-W	20697 - 2B Deploying and Managing Windows 10 Using Enterprise Services	Class	2319.20
20698 - Installing and Configuring Windows 10	1401-602-10-W	20698 - Installing and Configuring Windows 10	Class	2319.20
20740 - Installation, Storage, and Compute with Windows Server 2016	1410-880-16-W	20740 - Installation, Storage, and Compute with Windows Server 2016	Class	2319.20
20741 - Networking with Windows Server 2016	1410-881-16-W	20741 - Networking with Windows Server 2016	Class	2319.20
20742 - Identity with Windows Server 2016	1410-882-16-W	20742 - Identity with Windows Server 2016	Class	2319.20
20743 - Upgrading Your Skills to MCSA: Windows Server 2016	1410-883-16-W	20743 - Upgrading Your Skills to MCSA: Windows Server 2016	Class	2319.20
20744 - Securing Windows Server 2016	1410-884-16-W	20744 - Securing Windows Server 2016	Class	2319.20
20745 - Implementing a Software-Defined Datacenter	1410-885-16-W	20745 - Implementing a Software-Defined Datacenter	Class	2319.20
20761 - Querying Data with Transact-SQL	1401-100-16-W	20761 - Querying Data with Transact-SQL	Class	1391.20
20762 - Developing SQL Databases	1401-804-17-W	20762 - Developing SQL Databases	Class	1855.20
20764 - Administering a SQL Database Infrastructure	1401-802-16-W	20764 - Administering a SQL Database Infrastructure	Class	2319.20
20765 - Provisioning SQL Databases	1401-807-16-W	20765 - Provisioning SQL Databases	Class	1391.20
20767 - Implementing a SQL Data Warehouse	1401-809-16-W	20767 - Implementing a SQL Data Warehouse	Class	1855.20
20768 - Developing SQL Data Models	1401-805-16-W	20768 - Developing SQL Data Models	Class	1391.20
20778 - Analyzing Data with Power BI	1401-807-ZZ-W	20778 - Analyzing Data with Power BI	Class	1391.20
20779 - Analyzing Data with Excel	1401-810-ZZ-W	20779 - Analyzing Data with Excel	Class	1391.20
2555 - Developing Microsoft .NET Applications for Windows (Visual C#.NET)	1411-052-C#-W	2555 - Developing Microsoft .NET Applications for Windows (Visual C#.NET)	Class	2319.20
2556 - Developing Mobile Applications Using the Microsoft .NET Compact Framework	1411-053-NE-W	2556 - Developing Mobile Applications Using the Microsoft .NET Compact Framework	Class	2319.20
2609 - Introduction to C# Programming with Microsoft .NET	1411-050-C#-W	2609 - Introduction to C# Programming with Microsoft .NET	Class	2319.20
2821 - Deploying and Managing a Public Key Infrastructure	1410-730-03-W	2821 - Deploying and Managing a Public Key Infrastructure	Class	1855.00
40008: Updating your Database Skills to Microsoft SQL Server 2012	1401-724-12-W	40008: Updating your Database Skills to Microsoft SQL Server 2012	Class	1391.20
40009 - Updating your Business Intelligence Skills to Microsoft SQL Server 2012	1401-723-12-W	40009 - Updating your Business Intelligence Skills to Microsoft SQL Server 2012	Class	1391.20
40074 - Microsoft SQL Server 2014 for Oracle DBA®s	0310-300-01-W	40074 - Microsoft SQL Server 2014 for Oracle DBA®s	Class	1855.20
40076: MVA Workshop: Troubleshooting Windows Systems with SysInternals Tools	1480-000-MV-W	40076: MVA Workshop: Troubleshooting Windows Systems with SysInternals Tools	Class	463.84
40349 - Windows Operating System Fundamentals	1425-349-ZZ-W	40349 - Windows Operating System Fundamentals	Class	1391.20
40361 - Software Development Fundamentals	1425-361-ZZ-W	40361 - Software Development Fundamentals	Class	1391.20
40362 - Windows Development Fundamentals	1425-362-ZZ-W	40362 - Windows Development Fundamentals	Class	1391.20
40363 - Web Development Fundamentals	1425-363-ZZ-W	40363 - Web Development Fundamentals	Class	1391.20
40364 - Database Administration Fundamentals	1425-364-ZZ-W	40364 - Database Administration Fundamentals	Class	1391.20
40365 - Windows Server Administration Fundamentals	1425-365-ZZ-W	40365 - Windows Server Administration Fundamentals	Class	1391.20
40366 - Networking Fundamentals	1425-366-ZZ-W	40366 - Networking Fundamentals	Class	1391.20
40367 - Security Fundamentals	1425-367-ZZ-W	40367 - Security Fundamentals	Class	1391.20

40368 - Mobility & Devices Fundamentals: MTA Exam 98-368	1425-368-ZZ-W	40368 - Mobility & Devices Fundamentals: MTA Exam 98-368	Class	1391.20
40369 - Cloud Fundamentals: MTA Exam 98-369	1425-369-ZZ-W	40369 - Cloud Fundamentals: MTA Exam 98-369	Class	1391.20
40372 - Microsoft .NET Fundamentals	1425-372-ZZ-W	40372 - Microsoft .NET Fundamentals	Class	1391.20
40373 - Mobile Development Fundamentals	1425-373-ZZ-W	40373 - Mobile Development Fundamentals	Class	1391.20
40374 - Gaming Development Fundamentals	1425-374-ZZ-W	40374 - Gaming Development Fundamentals	Class	1391.20
40375 - HTML5 Application Development Fundamentals	1425-375-ZZ-W	40375 - HTML5 Application Development Fundamentals	Class	1391.20
40390 - Microsoft Azure for AWS Experts	1411-765-ZZ-W	40390 - Microsoft Azure for AWS Experts	Class	1391.20
40441 - Designing and Implementing Cloud Data Platform Solutions	0310-303-16-W	40441 - Designing and Implementing Cloud Data Platform Solutions	Class	1391.20
50255 - Managing Windows Environments with Group Policy	1410-901-08-W	50255 - Managing Windows Environments with Group Policy	Class	2319.20
80539 - Installation and Deployment in Microsoft Dynamics CRM 2013	1475-100-13-W	80539 - Installation and Deployment in Microsoft Dynamics CRM 2013	Class	799.20
80542 - Customization and Configuration in Microsoft Dynamics CRM 2013	1475-105-13-W	80542 - Customization and Configuration in Microsoft Dynamics CRM 2013	Class	1391.20
80545 - Customer Service in Microsoft Dynamics CRM 2013	1475-110-13-W	80545 - Customer Service in Microsoft Dynamics CRM 2013	Class	399.20
80546 - Sales Management in Microsoft Dynamics CRM 2013	1475-115-13-W	80546 - Sales Management in Microsoft Dynamics CRM 2013	Class	399.20
Access 2013 Level 1 for Windows	0300-100-13-W	Access 2013 Level 1 for Windows	Class	223.20
Access 2013 Level 2 for Windows	0300-200-13-W	Access 2013 Level 2 for Windows	Class	231.20
Access 2013 Level 3 for Windows	0300-300-13-W	Access 2013 Level 3 for Windows	Class	239.20
Access 2013 VBA Programming	0300-050-13-W	Access 2013 VBA Programming	Class	1199.20
Access 2016 Level 1 for Windows	0300-100-16-W	Access 2016 Level 1 for Windows	Class	223.20
Access 2016 Level 2 for Windows	0300-200-16-W	Access 2016 Level 2 for Windows	Class	231.20
Access 2016 Level 3 for Windows	0300-300-16-W	Access 2016 Level 3 for Windows	Class	239.20
Acrobat DC for Windows	0580-100-DC-W	Acrobat DC for Windows	Class	639.20
Acrobat XI Level 1	0580-100-11-W	Acrobat XI Level 1	Class	639.20
Acrobat XI Level 2	0580-200-11-W	Acrobat XI Level 2	Class	319.20
ACS: Implementing Cisco Secure Access Control System v5.2	1575-945-ZZ-W	ACS: Implementing Cisco Secure Access Control System v5.2	Class	2318.56
Action Matrix Architecture and SQL	1190-300-ZZ-W	Action Matrix Architecture and SQL	Class	1437.60
Active Server Pages Level 1 for Windows	0865-100-ZZ-W	Active Server Pages Level 1 for Windows	Class	959.20
Active Server Pages Level 2 for Windows	0865-200-ZZ-W	Active Server Pages Level 2 for Windows	Class	959.20
ACUCM with AUC: Administering Cisco Unified Communications Manager and Unity Connection	1575-958-ZZ-W	ACUCM with AUC: Administering Cisco Unified Communications Manager and Unity Connection	Class	3177.70
ACUCM: Administering Cisco Unified Communications Manager	1575-959-ZZ-W	ACUCM: Administering Cisco Unified Communications Manager	Class	2317.70
Adobe AfterEffects Creative Cloud (CC)	0425-100-CC-W	Adobe AfterEffects Creative Cloud (CC)	Class	639.20
Adobe AfterEffects CS6	0425-100-C6-W	Adobe AfterEffects CS6	Class	639.20
Adobe Audition CS6	0407-100-C6-W	Adobe Audition CS6	Class	1199.20
Adobe Captivate 8 Essentials	0403-100-08-W	Adobe Captivate 8 Essentials	Class	759.05
Adobe Captivate 8: Beyond the Essentials	0403-200-08-W	Adobe Captivate 8: Beyond the Essentials	Class	759.05
Adobe Captivate 9 Essentials	0403-100-09-W	Adobe Captivate 9 Essentials	Class	639.20
Adobe Captivate 9: Beyond the Essentials	0403-200-09-W	Adobe Captivate 9: Beyond the Essentials	Class	639.20
Adobe CS6 Design Tools: Photoshop, Illustrator, and InDesign Illustrated	0590-400-C6-W	Adobe CS6 Design Tools: Photoshop, Illustrator, and InDesign Illustrated	Class	959.20
Adobe Premiere Pro Creative Cloud (CC)	0400-150-CC-W	Adobe Premiere Pro Creative Cloud (CC)	Class	1599.20
Adobe Premiere Pro CS6	0400-150-C6-W	Adobe Premiere Pro CS6	Class	1599.20
Advanced Python 3 Programming	1411-902-03-W	Advanced Python 3 Programming	Class	1203.14
Advanced Query Tuning with IBM Data Studio on DB2 for z/OS	0370-375-DB-W	Advanced Query Tuning with IBM Data Studio on DB2 for z/OS	Class	1440.00
Amazon Redshift Architecture and SQL	1190-350-ZZ-W	Amazon Redshift Architecture and SQL	Class	1839.20
Application Lifecycle and Management Using Visual Studio 2015	1411-726-15-W	Application Lifecycle and Management Using Visual Studio 2015	Class	1391.20
ArcGIS Data Management in the Geodatabase	1700-270-ZZ-W	ArcGIS Data Management in the Geodatabase	Class	895.50
ArcGIS Fundamentals 10.x	1700-101-10.x-W	ArcGIS Fundamentals 10.x	Class	895.50
ArcGIS Geoprocessing and Model Builder 10.x	1700-107-10.x-W	ArcGIS Geoprocessing and Model Builder 10.x	Class	895.50
ArcGIS Intermediate Concepts 10.x	1700-202-10.x-W	ArcGIS Intermediate Concepts 10.x	Class	1435.50

ArcGIS Pro Quick-Start for the GIS Professional	1700-240-10-W	ArcGIS Pro Quick-Start for the GIS Professional	Class	895.50
ArcGIS Python for GIS 10.x	1700-200-10.x-W	ArcGIS Python for GIS 10.x	Class	1435.50
ArcGIS Web App Builder	1700-250-10-W	ArcGIS Web App Builder	Class	449.10
ArcGIS Web Map Essentials - Understanding ArcGIS Online and Portal	1700-260-10-W	ArcGIS Web Map Essentials - Understanding ArcGIS Online and Portal	Class	895.50
ARCH: Designing Cisco Network Service Architectures v3.0	1575-923-ZZ-W	ARCH: Designing Cisco Network Service Architectures v3.0	Class	2747.70
Articulate Storyline v2 - Advanced 1 day	0406-310-00-W	Articulate Storyline v2 - Advanced 1 day	Class	1349.10
Articulate Storyline v2 - Advanced 2 day	0406-311-00-W	Articulate Storyline v2 - Advanced 2 day	Class	899.10
Articulate Storyline v2 - Basic	0406-210-00-W	Articulate Storyline v2 - Basic	Class	899.10
Articulate Studio 13 for Windows	0406-100-13-W	Articulate Studio 13 for Windows	Class	1349.10
Aster Data Architecture and Basics	1190-400-ZZ-W	Aster Data Architecture and Basics	Class	958.40
Aster Data Database Administration	1190-410-ZZ-W	Aster Data Database Administration	Class	1437.60
Aster Data SQL and MapReduce	1190-420-ZZ-W	Aster Data SQL and MapReduce	Class	1437.60
AUCCE-1 - Administering Unified Contact Center Enterprise with CVP, Part 1	1575-976-10-W	AUCCE-1 - Administering Unified Contact Center Enterprise with CVP, Part 1	Class	3177.70
AUCCE-2, Administering Unified Contact Center Enterprise with CVP, Part 2	1575-977-10-W	AUCCE-2, Administering Unified Contact Center Enterprise with CVP, Part 2	Class	3177.70
AutoCAD 2013 Level 1	0650-100-13-W	AutoCAD 2013 Level 1	Class	1349.10
AutoCAD 2013 Level 2	0650-200-13-W	AutoCAD 2013 Level 2	Class	899.10
AWS Business Essentials (AWS-B-ESS)	1190-000-00-W	AWS Business Essentials (AWS-B-ESS)	Class	299.50
AWS Technical Essentials (AWS-T-ESS)	1190-100-00-W	AWS Technical Essentials (AWS-T-ESS)	Class	349.50
Basic Statistics	2000-300-ZZ-Z	Basic Statistics	Class	1135.25
Bluebeam: Revu Studio, Document Control, Measurements & Takeoffs	0580-100-15-W	Bluebeam: Revu Studio, Document Control, Measurements & Takeoffs	Class	719.10
Business Analysis Overview	2200-100-ZZ-Z	Business Analysis Overview	Class	594.15
Business Analysis: Advanced Business Analysis	2200-300-ZZ-Z	Business Analysis: Advanced Business Analysis	Class	1899.05
Business Analysis: Bringing Business Solutions to Life	2200-170-ZZ-Z	Business Analysis: Bringing Business Solutions to Life	Class	1329.05
Business Analysis: Fast Start in Business Analysis	2200-200-ZZ-Z	Business Analysis: Fast Start in Business Analysis	Class	1899.05
Business Analysis: Mastering the Requirements Process	2200-160-ZZ-Z	Business Analysis: Mastering the Requirements Process	Class	1899.05
Business Analysis: Requirements Discovery and Facilitation	2200-180-ZZ-Z	Business Analysis: Requirements Discovery and Facilitation	Class	1329.05
Business Analysis: Survival Skills for Analysts	2200-150-ZZ-Z	Business Analysis: Survival Skills for Analysts	Class	1329.05
Business Objects Universe Design	1705-200-XI-W	Business Objects Universe Design	Class	1200.00
Business Objects Web Intelligence XI	1705-100-XI-W	Business Objects Web Intelligence XI	Class	1200.00
Business Writing	2000-157-ZZ-W	Business Writing	Class	239.20
Camtasia Studio 9: The Essentials	0402-100-09-W	Camtasia Studio 9: The Essentials	Class	759.05
CAPPS: Implementing Cisco Collaboration Applications v1.0	1575-984-ZZ-W	CAPPS: Implementing Cisco Collaboration Applications v1.0	Class	3395.00
CAPPS: Integrating Cisco Unified Communications Applications v9.0	1575-960-ZZ-W	CAPPS: Integrating Cisco Unified Communications Applications v9.0	Class	2919.70
Cascading Style Sheets Web Site Design	0837-200-ZZ-W	Cascading Style Sheets Web Site Design	Class	639.20
CCISO: Certified Chief Information Security Officer	1275-265-ZZ-W	CCISO: Certified Chief Information Security Officer	Class	2729.09
CCNAX Routing and Switching Boot Camp v3	1575-924-v3-W	CCNAX Routing and Switching Boot Camp v3	Class	3349.70
CCNP Bootcamp: Cisco Certified Network Professional Bootcamp	1575-939-ZZ-W	CCNP Bootcamp: Cisco Certified Network Professional Bootcamp	Class	6445.70
CEH: Certified Ethical Hacker	1275-100-ZZ-W	CEH: Certified Ethical Hacker	Class	2609.10
Certified Associate in Project Management (CAPM) Certification	1092-200-ZZ-W	Certified Associate in Project Management (CAPM) Certification	Class	2319.20
Certified Scrum Developer® (CSD)	2200-820-ZZ-Z	Certified Scrum Developer® (CSD)	Class	2024.10
Certified Scrum Product Owner® (CSPO)	2200-810-ZZ-Z	Certified Scrum Product Owner® (CSPO)	Class	1349.10
Certified ScrumMaster® (CSM)	2200-800-ZZ-Z	Certified ScrumMaster® (CSM)	Class	1349.10
CHFI: Computer Hacking Forensic Investigator	1275-200-ZZ-W	CHFI: Computer Hacking Forensic Investigator	Class	2924.10
Chromebook Basics	0020-000-00-Z	Chromebook Basics	Class	223.20
CI5040 - CICS/TS Structure & Problem Analysis	0370-428-ZZ-W	CI5040 - CICS/TS Structure & Problem Analysis	Class	2924.00
CI6030 CICS/TS Web Services	1170-000-00-W	CI6030 CICS/TS Web Services	Class	1547.14
CICD: Implementing Cisco Collaboration Devices	1575-921-ZZ-W	CICD: Implementing Cisco Collaboration Devices	Class	3177.70

CIH: Certified Incident Handler	1275-245-ZZ-W	CIH: Certified Incident Handler	Class	1349.10
CIPT1 and CIPT2 Accelerated	1575-961-ZZ-W	CIPT1 and CIPT2 Accelerated	Class	3951.70
CIPT1: Implementing Cisco Unified Communications Manager, Part 1 v9.0	1575-962-ZZ-W	CIPT1: Implementing Cisco Unified Communications Manager, Part 1 v9.0	Class	2919.70
CIPT2: Implementing Cisco Unified Communications Manager, Part 2 v9.0	1575-963-ZZ-W	CIPT2: Implementing Cisco Unified Communications Manager, Part 2 v9.0	Class	2919.70
CIPTV1: Implementing Cisco IP Telephony & Video, Part 1	1575-981-ZZ-W	CIPTV1: Implementing Cisco IP Telephony & Video, Part 1	Class	3214.65
CIPTV2: Implementing Cisco IP Telephony & Video, Part 2	1575-982-ZZ-W	CIPTV2: Implementing Cisco IP Telephony & Video, Part 2	Class	3695.00
CISSP: Certified Information Systems Security Professional	1276-100-ZZ-W	CISSP: Certified Information Systems Security Professional	Class	2794.14
CIVND: Implementing Cisco Video Network Devices Part 1 and Part 2	1575-905-ZZ-W	CIVND: Implementing Cisco Video Network Devices Part 1 and Part 2	Class	4295.70
CIW Web Design Specialist	1250-250-V5-W	CIW Web Design Specialist	Class	1999.20
CIW Web Foundations Associate	1250-100-V5-W	CIW Web Foundations Associate	Class	1999.20
CLDACI: Building the Cisco Cloud with Application Centric Infrastructure	1575-988-ZZ-W	CLDACI: Building the Cisco Cloud with Application Centric Infrastructure	Class	3693.70
CLDADM: Introducing Cisco Cloud Administration v1.0	1575-979-ZZ-W	CLDADM: Introducing Cisco Cloud Administration v1.0	Class	3693.70
CLDAUT: Automating the Cisco Enterprise Cloud	1575-987-ZZ-W	CLDAUT: Automating the Cisco Enterprise Cloud	Class	3349.70
CLDDDES: Designing the Cisco Cloud	1575-986-ZZ-W	CLDDDES: Designing the Cisco Cloud	Class	3693.70
CLDFND: Understanding Cisco Cloud Fundamentals v1.0	1575-978-ZZ-W	CLDFND: Understanding Cisco Cloud Fundamentals v1.0	Class	3693.70
CLDINF: Implementing and Troubleshooting the Cisco Cloud Infrastructure	1575-985-ZZ-W	CLDINF: Implementing and Troubleshooting the Cisco Cloud Infrastructure	Class	3693.70
CND: Certified Network Defender	1275-235-ZZ-W	CND: Certified Network Defender	Class	2924.10
CO1010 - Introduction to COBOL Programming	0370-100-CO-W	CO1010 - Introduction to COBOL Programming	Class	2227.50
COBIT5: Assessor	6600-300-05-W	COBIT5: Assessor	Class	1799.25
COBIT5: Foundation	6600-100-05-W	COBIT5: Foundation	Class	1799.25
COBIT5: Implementation	6600-200-05-W	COBIT5: Implementation	Class	1799.25
CompTIA: A+ Certification- Accelerated Course	1200-050-ZZ-W	CompTIA: A+ Certification- Accelerated Course	Class	1995.00
CompTIA: A+ Essentials	1200-100-09-W	CompTIA: A+ Essentials	Class	1999.20
CompTIA: A+ Practical Application	1200-301-09-W	CompTIA: A+ Practical Application	Class	1999.20
CompTIA: Advanced Security Practitioner Certification	1200-375-ZZ-W	CompTIA: Advanced Security Practitioner Certification	Class	1999.20
CompTIA: CTT+ Certification	1200-275-06-W	CompTIA: CTT+ Certification	Class	799.20
CompTIA: Linux+ Certification	1200-825-09-W	CompTIA: Linux+ Certification	Class	1999.20
CompTIA: Mobility+	1200-385-ZZ-W	CompTIA: Mobility+	Class	1999.20
CompTIA: Network+	1200-400-10-W	CompTIA: Network+	Class	1999.20
CompTIA: Project+ Certification	1200-600-03-W	CompTIA: Project+ Certification	Class	1999.20
CompTIA: Security+ Certification	1200-350-ZZ-W	CompTIA: Security+ Certification	Class	1999.20
CompTIA: Server+ Certification Course	1200-500-ZZ-W	CompTIA: Server+ Certification Course	Class	1999.20
CompTIA: Storage+ Certification	1200-450-ZZ-W	CompTIA: Storage+ Certification	Class	2370.00
Conducting Effective Meetings	2000-122-ZZ-W	Conducting Effective Meetings	Class	239.20
Coupons Book of 10	3100-110-ZZ-Z	Coupons Book of 10	Class	2250.00
Coupons Book of 100	3100-299-ZZ-Z	Coupons Book of 100	Class	17000.00
Coupons Book of 25	3100-125-ZZ-Z	Coupons Book of 25	Class	5250.00
Coupons Book of 50	3100-150-ZZ-Z	Coupons Book of 50	Class	9750.00
Course Cards 2013	3210-400-ZZ-Z	Course Cards 2013	Class	4.00
Crystal Reports (Business Objects) 11.0 Level 1 for Windows	0360-300-11-W	Crystal Reports (Business Objects) 11.0 Level 1 for Windows	Class	799.20
Crystal Reports (Business Objects) 11.0 Level 2 for Windows	0360-400-11-W	Crystal Reports (Business Objects) 11.0 Level 2 for Windows	Class	799.20
Crystal Reports Level 1 (SAP) 2011 for Windows	0360-500-11-W	Crystal Reports Level 1 (SAP) 2011 for Windows	Class	799.20
Crystal Reports Level 2 (SAP) 2011 for Windows	0360-600-11-W	Crystal Reports Level 2 (SAP) 2011 for Windows	Class	799.20
CSCU: Certified Secure Computer User	1275-230-ZZ-W	CSCU: Certified Secure Computer User	Class	1169.10
CTCOLLAB: Troubleshooting Cisco IP Telephony and Video	1575-983-ZZ-W	CTCOLLAB: Troubleshooting Cisco IP Telephony and Video	Class	2716.00

CUWN: Cisco Unified Wireless Networking v7.2	1575-967-ZZ-W	CUWN: Cisco Unified Wireless Networking v7.2	Class	2833.70
CUWNBC: Cisco Unified Wireless Networking Boot Camp	1575-993-ZZ-W	CUWNBC: Cisco Unified Wireless Networking Boot Camp	Class	2919.70
CUWSS: Conducting Cisco Unified Wireless Site Survey v2.0	1575-968-ZZ-W	CUWSS: Conducting Cisco Unified Wireless Site Survey v2.0	Class	2833.70
CVOICE: Cisco Voice over IP	1575-964-ZZ-W	CVOICE: Cisco Voice over IP	Class	3091.70
CWAAS v3.0: Cisco Wide-Area Application Services	1575-919-ZZ-W	CWAAS v3.0: Cisco Wide-Area Application Services	Class	3177.70
Data Modeling: Logical Database Design	0399-125-01-Z	Data Modeling: Logical Database Design	Class	1031.14
DB1000 - DB2 SQL for Everyone	0370-239-ZZ-W	DB1000 - DB2 SQL for Everyone	Class	1620.00
DB1006: DB2 LUW Advanced Query Tuning with IBM Data Studio	0370-230-DB-W	DB1006: DB2 LUW Advanced Query Tuning with IBM Data Studio	Class	1620.00
DB1010: DB2 for z/OS SQL & Application Programming	0370-222-DB-W	DB1010: DB2 for z/OS SQL & Application Programming	Class	2425.50
DB1029: Exploiting Native SQL Stored Procedures on DB2 for z/OS	0370-226-DB-W	DB1029: Exploiting Native SQL Stored Procedures on DB2 for z/OS	Class	1620.00
DB1032: DB2 for z/OS SQL Optimization, Performance & Tuning	0370-212-DB-W	DB1032: DB2 for z/OS SQL Optimization, Performance & Tuning	Class	2205.00
DB1037: Advanced Query Tuning with IBM Data Studio on DB2 for z/OS	0370-235-ZZ-W	DB1037: Advanced Query Tuning with IBM Data Studio on DB2 for z/OS	Class	1620.00
DB1041: Advanced SQL for DB2	0370-220-DB-W	DB1041: Advanced SQL for DB2	Class	1615.50
DB1051: High Performance Application Design on DB2 z/OS	0370-221-DB-W	DB1051: High Performance Application Design on DB2 z/OS	Class	1620.00
DB2 10.5 pureScale Implementation and Management for DB2 LUW Administrators (CL801G)	0370-241-10.5-W	DB2 10.5 pureScale Implementation and Management for DB2 LUW Administrators (CL801G)	Class	1890.00
DB2110: DB2 11 for z/OS Transition - What Administrators Need to Know	0370-228-DB-W	DB2110: DB2 11 for z/OS Transition - What Administrators Need to Know	Class	1728.00
DB3010: DB2 for z/OS Database Administration	0371-000-ZZ-W	DB3010: DB2 for z/OS Database Administration	Class	2880.00
DB3011 - DB2 for z/OS Database Recovery and Advanced Utilities	0371-409-ZZ-W	DB3011 - DB2 for z/OS Database Recovery and Advanced Utilities	Class	1728.00
DB3016: DB2 LUW Administration and Performance	0370-229-DB-W	DB3016: DB2 LUW Administration and Performance	Class	2205.00
DB3052 - DB2 for z/OS Database Performance Tuning	0370-305-DB-W	DB3052 - DB2 for z/OS Database Performance Tuning	Class	1728.00
DCAC9K: Cisco Data Center Application Centric Infrastructure v 2.0	1575-ZZ-02-W	DCAC9K: Cisco Data Center Application Centric Infrastructure v 2.0	Class	3607.70
DCASI: Implementing Data Center Application Services v2.0	1575-920-ZZ-W	DCASI: Implementing Data Center Application Services v2.0	Class	2919.70
DCFSA: FlexPod For Data Center Systems Administration	1575-931-ZZ-W	DCFSA: FlexPod For Data Center Systems Administration	Class	3349.70
DCICN: Introducing Cisco Data Center Networking	1575-901-ZZ-W	DCICN: Introducing Cisco Data Center Networking	Class	3435.70
DCICN+DCICT: CCNA Data Center Boot Camp	1575-900-ZZ-W	DCICN+DCICT: CCNA Data Center Boot Camp	Class	3435.70
DCICT: Introducing Cisco Data Center Technologies	1575-902-ZZ-W	DCICT: Introducing Cisco Data Center Technologies	Class	3435.70
DCINX9K: Cisco Nexus 9000 Design and Configuration	1575-909-ZZ-W	DCINX9K: Cisco Nexus 9000 Design and Configuration	Class	3091.71
DCMDS: Configuring Cisco MDS 9000 Series Switches	1575-918-ZZ-W	DCMDS: Configuring Cisco MDS 9000 Series Switches	Class	3091.70
DCNX1K: Data Center Implementation and Networking of the Cisco Nexus 1000v	1575-910-ZZ-W	DCNX1K: Data Center Implementation and Networking of the Cisco Nexus 1000v	Class	2489.70
DCNX5K v2.1: Configuring Cisco Nexus 5000 Switches	1575-911-ZZ-W	DCNX5K v2.1: Configuring Cisco Nexus 5000 Switches	Class	3177.70
DCNX7K: Configuring Cisco Nexus 7000 Switches v3.0	1575-912-ZZ-W	DCNX7K: Configuring Cisco Nexus 7000 Switches v3.0	Class	3177.70
DCNXA: NX-OS for Data Center Systems IOS Administrators	1575-913-ZZ-W	DCNXA: NX-OS for Data Center Systems IOS Administrators	Class	3091.70
DCUCA: Administering Cisco Data Center Unified Computing System	1575-932-ZZ-W	DCUCA: Administering Cisco Data Center Unified Computing System	Class	3091.70
DCUCD: Designing Cisco Data Center Unified Computing v5.0	1575-933-ZZ-W	DCUCD: Designing Cisco Data Center Unified Computing v5.0	Class	3005.70
DCUCI: Implementing Cisco Data Center Unified Computing v5.0	1575-934-ZZ-W	DCUCI: Implementing Cisco Data Center Unified Computing v5.0	Class	3091.70

DCUCS : Configuring Cisco Data Center Unified Computing System	1575-935-ZZ-W	DCUCS : Configuring Cisco Data Center Unified Computing System	Class	3005.70
DCUCSCTS: Cisco Data Center Unified Computing System C-Series Troubleshooting	1575-936-ZZ-W	DCUCSCTS: Cisco Data Center Unified Computing System C-Series Troubleshooting	Class	1973.70
DCUCT: Troubleshooting Cisco Data Center Unified Computing v5.0	1575-937-ZZ-W	DCUCT: Troubleshooting Cisco Data Center Unified Computing v5.0	Class	2575.70
DCUFD: Designing Cisco Data Center Unified Fabric v5.0	1575-914-ZZ-W	DCUFD: Designing Cisco Data Center Unified Fabric v5.0	Class	3091.70
DCUFI: Implementing Data Center Unified Fabric v5.0	1575-915-ZZ-W	DCUFI: Implementing Data Center Unified Fabric v5.0	Class	3177.70
DCUFT: Troubleshooting Cisco Data Center Unified Fabric v5.0	1575-916-ZZ-W	DCUFT: Troubleshooting Cisco Data Center Unified Fabric v5.0	Class	2661.70
DESGN: Designing for Cisco Internetwork Solutions v3.0	1575-908-21-W	DESGN: Designing for Cisco Internetwork Solutions v3.0	Class	2747.70
Developing Applications with Entity Framework 4.1 Using Visual Basic 2010	1411-703-10-W	Developing Applications with Entity Framework 4.1 Using Visual Basic 2010	Class	463.84
DW612 Big Data and Hadoop InfoSphere BigInsights Foundation	0370-427-ZZ-W	DW612 Big Data and Hadoop InfoSphere BigInsights Foundation	Class	1806.00
E-Mail Etiquette	2000-125-ZZ-W	E-Mail Etiquette	Class	239.20
ECES: EC-Council Certified Encryption Specialist	1275-260-ZZ-W	ECES: EC-Council Certified Encryption Specialist	Class	1979.10
ECSA: EC-Council Certified Security Analyst	1275-215-ZZ-W	ECSA: EC-Council Certified Security Analyst	Class	2924.10
ECSP.NET: EC-Council Certified Secure Programmer - Java	1275-221-ZZ-W	ECSP.NET: EC-Council Certified Secure Programmer - Java	Class	1979.10
ECSP.NET: EC-Council Certified Secure Programmer .NET	1275-220-ZZ-W	ECSP.NET: EC-Council Certified Secure Programmer .NET	Class	1979.10
ECSS: EC-Council Certified Security Specialist	1275-225-v3-Z	ECSS: EC-Council Certified Security Specialist	Class	1169.10
ECVP: EC-Council Certified VoIP Professional	1275-250-ZZ-W	ECVP: EC-Council Certified VoIP Professional	Class	1979.10
EDRP: Disaster Recovery Professional	1275-225-ZZ-W	EDRP: Disaster Recovery Professional	Class	2924.10
Effective Presentations Workshop	2000-120-ZZ-Z	Effective Presentations Workshop	Class	717.60
Effective Writing	2000-156-ZZ-Z	Effective Writing	Class	284.05
ENSA: EC-Council Network Security Administrator	1275-240-ZZ-W	ENSA: EC-Council Network Security Administrator	Class	2924.10
Excel 2013 Dashboards	0200-601-13-W	Excel 2013 Dashboards	Class	239.20
Excel 2013 Database Features	0200-400-13-W	Excel 2013 Database Features	Class	231.20
Excel 2013 Formulas	0200-240-13-W	Excel 2013 Formulas	Class	208.05
Excel 2013 Level 1 for Windows	0200-100-13-W	Excel 2013 Level 1 for Windows	Class	223.20
Excel 2013 Level 2 for Windows	0200-200-13-W	Excel 2013 Level 2 for Windows	Class	231.20
Excel 2013 Level 3 for Windows	0200-300-13-W	Excel 2013 Level 3 for Windows	Class	239.20
Excel 2013 Pivot Tables for Windows	0200-500-13-W	Excel 2013 Pivot Tables for Windows	Class	208.05
Excel 2013 VBA Programming	0200-220-13-W	Excel 2013 VBA Programming	Class	239.20
Excel 2016 Data Analysis with Power Pivot	0200-400-16-W	Excel 2016 Data Analysis with Power Pivot	Class	175.20
Excel 2016 Level 1 for Windows	0200-100-16-W	Excel 2016 Level 1 for Windows	Class	223.20
Excel 2016 Level 2 for Windows	0200-200-16-W	Excel 2016 Level 2 for Windows	Class	231.20
Excel 2016 Level 3 for Windows	0200-300-16-W	Excel 2016 Level 3 for Windows	Class	239.20
Excelling in a Supervisor Position	2000-116-ZZ-Z	Excelling in a Supervisor Position	Class	239.20
Exploring Design Patterns	1260-200-ZZ-W	Exploring Design Patterns	Class	1039.20
Fast Track To Java EE5 with Servlets, JSP & JDBC	1260-485-05-W	Fast Track To Java EE5 with Servlets, JSP & JDBC	Class	2319.20
Fast Track to Spring 3 and Spring Web Flow 2.1	1260-525-ZZ-W	Fast Track to Spring 3 and Spring Web Flow 2.1	Class	2319.20
FirePOWER - ASA with FirePOWER	1575-957-ZZ-W	FirePOWER - ASA with FirePOWER	Class	2575.70
Flash CS6 for Mac	0405-100-C6-M	Flash CS6 for Mac	Class	759.05
Flash CS6 for Windows	0405-100-C6-W	Flash CS6 for Windows	Class	759.05
Greenplum Architecture and SQL	1190-500-ZZ-W	Greenplum Architecture and SQL	Class	1797.00
Hadoop Architecture and SQL	1190-600-ZZ-W	Hadoop Architecture and SQL	Class	1437.60
HTML 5 Level 1 for Windows	0835-100-V5-W	HTML 5 Level 1 for Windows	Class	319.20
HTML 5 Level 2 for Windows	0835-200-V5-W	HTML 5 Level 2 for Windows	Class	319.20
HXICA: HyperFlex Implementation and Administration	1575-102-01-W	HXICA: HyperFlex Implementation and Administration	Class	2747.70
HyperFlex Introduction	1575-103-01-W	HyperFlex Introduction	Class	1887.70
IAUWS: Implementing Advanced Cisco Unified Wireless Security v2.0	1575-969-ZZ-W	IAUWS: Implementing Advanced Cisco Unified Wireless Security v2.0	Class	2796.00
IBM Case Manager 5.0: Installation	0370-600-50-W	IBM Case Manager 5.0: Installation	Class	652.50

IBM Case Manager 5.1: Build, Deploy, and Monitor a Solution	0370-601-51-W	IBM Case Manager 5.1: Build, Deploy, and Monitor a Solution	Class	1131.00
IBM Case Manager 5.1: Installation	0370-600-51-W	IBM Case Manager 5.1: Installation	Class	1305.00
IBM Case Manager 5.2: Build and Migrate a Solution	0370-601-52-W	IBM Case Manager 5.2: Build and Migrate a Solution	Class	1305.00
IBM CF241 DB2 UDB Multi Partition Database Administration Workshop for UNIX	0370-201-DB-U	IBM CF241 DB2 UDB Multi Partition Database Administration Workshop for UNIX	Class	3184.20
IBM CF413-DB2 9 for Linux, UNIX, and Windows Performance Tuning and Monitoring Workshop	0370-350-DB-W	IBM CF413-DB2 9 for Linux, UNIX, and Windows Performance Tuning and Monitoring Workshop	Class	2331.60
IBM CF460-DB2 9 for LUW Advanced Database Administration for Experts	0370-300-DB-W	IBM CF460-DB2 9 for LUW Advanced Database Administration for Experts	Class	2914.50
IBM CF492-DB2 9 for LUW Advanced Database Recovery	0370-325-DB-W	IBM CF492-DB2 9 for LUW Advanced Database Recovery	Class	2331.60
IBM CF49E DB2 Advanced Recovery for Multiple Partition Databases	0370-202-DB-W	IBM CF49E DB2 Advanced Recovery for Multiple Partition Databases	Class	3184.20
IBM CG241 DB2 UDB Multiple Partition Environment for Single Partition DBA's	0370-203-DB-W	IBM CG241 DB2 UDB Multiple Partition Environment for Single Partition DBA's	Class	2100.00
IBM Cognos 10 BI: Report Studio: Author Professional Reports Fundamentals (V10.1)	0370-811-10-W	IBM Cognos 10 BI: Report Studio: Author Professional Reports Fundamentals (V10.1)	Class	1827.00
IBM Cognos Analysis Studio: Analyze Data v10.1	0370-833-10-W	IBM Cognos Analysis Studio: Analyze Data v10.1	Class	609.00
IBM Cognos Analytics - Author Reports Advanced v11	2700-205-11-W	IBM Cognos Analytics - Author Reports Advanced v11	Class	1218.00
IBM Cognos Analytics - Author Reports Fundamentals v11	2700-204-11-W	IBM Cognos Analytics - Author Reports Fundamentals v11	Class	1827.00
IBM Cognos BI Administration v10.1	0370-836-10-W	IBM Cognos BI Administration v10.1	Class	1827.00
IBM Cognos BI Administration v10.1 SPVC	0370-837-10-W	IBM Cognos BI Administration v10.1 SPVC	Class	1461.60
IBM Cognos BI Administration v10.1.1 : Architecture and Logging SPVC	0370-838-10-W	IBM Cognos BI Administration v10.1.1 : Architecture and Logging SPVC	Class	974.40
IBM Cognos BI Administration v10.2	0370-836-V2-W	IBM Cognos BI Administration v10.2	Class	1827.00
IBM Cognos BI Administration: Architecture and Logging v10.2	0370-838-V2-W	IBM Cognos BI Administration: Architecture and Logging v10.2	Class	1218.00
IBM Cognos BI Overview v10.1	0370-830-10-W	IBM Cognos BI Overview v10.1	Class	609.00
IBM Cognos BI What's New v10.2	0370-830-V2-W	IBM Cognos BI What's New v10.2	Class	609.00
IBM Cognos BI: Combined Administration, Architecture, and Logging (v10.2)	0370-839-V2-W	IBM Cognos BI: Combined Administration, Architecture, and Logging (v10.2)	Class	3045.00
IBM Cognos Business Insight Advanced: Author Self-Service Reports v10.1 (B5181G)	0370-835-10-W	IBM Cognos Business Insight Advanced: Author Self-Service Reports v10.1 (B5181G)	Class	1218.00
IBM Cognos Business Insight: Create Dashboards v10.1	2700-202-10-W	IBM Cognos Business Insight: Create Dashboards v10.1	Class	99.00
IBM Cognos Cube Designer Design Dynamic Cubes (v10.2)	0370-847-V2-W	IBM Cognos Cube Designer Design Dynamic Cubes (v10.2)	Class	1218.00
IBM Cognos Data Manager: Build Data Marts with Enterprise Data v10.2	0370-850-V2-W	IBM Cognos Data Manager: Build Data Marts with Enterprise Data v10.2	Class	3045.00
IBM Cognos for Microsoft Office: Integrate with Microsoft Office v10.1	2700-201-10-W	IBM Cognos for Microsoft Office: Integrate with Microsoft Office v10.1	Class	99.00
IBM Cognos Framework Manager: Design Metadata Models v10.x B5A52G	0370-834-10-W	IBM Cognos Framework Manager: Design Metadata Models v10.x B5A52G	Class	3045.00
IBM Cognos Framework Manager: Design Metadata Models v11	0370-855-V2-W	IBM Cognos Framework Manager: Design Metadata Models v11	Class	3045.00
IBM Cognos Metric Studio: Manage Business Performance v10.1	2700-203-10-W	IBM Cognos Metric Studio: Manage Business Performance v10.1	Class	99.00
IBM Cognos PowerPlay 10.1: Administration ILO	0370-840-10-W	IBM Cognos PowerPlay 10.1: Administration ILO	Class	609.00
IBM Cognos PowerPlay Client: Explore and Build Reports v10.1	0370-832-10-W	IBM Cognos PowerPlay Client: Explore and Build Reports v10.1	Class	1218.00
IBM Cognos Query Studio: Build Ad-Hoc Query Reports v10.1-10.2	0370-831-10-W	IBM Cognos Query Studio: Build Ad-Hoc Query Reports v10.1-10.2	Class	609.00
IBM Cognos Real time Monitoring: Operational Analytics in Business Insight v10.1	2700-200-10-W	IBM Cognos Real time Monitoring: Operational Analytics in Business Insight v10.1	Class	99.00
IBM Cognos Report Studio: Author Professional Reports (V10.1)	0370-810-10-W	IBM Cognos Report Studio: Author Professional Reports (V10.1)	Class	3045.00
IBM Cognos Report Studio: Author Professional Reports (V10.2)	0370-810-V2-W	IBM Cognos Report Studio: Author Professional Reports (V10.2)	Class	3045.00
IBM Cognos Report Studio: Author Professional Reports Advanced (V10.2)	0370-811-V2-W	IBM Cognos Report Studio: Author Professional Reports Advanced (V10.2)	Class	1218.00

IBM Cognos Report Studio: Author Professional Reports Fundamentals (V10.2)	0370-812-V2-W	IBM Cognos Report Studio: Author Professional Reports Fundamentals (V10.2)	Class	1827.00
IBM Cognos Report Studio: Author Reports with Multidimensional Data (V10.2)	0370-813-V2-W	IBM Cognos Report Studio: Author Reports with Multidimensional Data (V10.2)	Class	1218.00
IBM Cognos Transformer: Create PowerCubes 10.1 elearning (B5169G-WBT)	0370-845-10-W	IBM Cognos Transformer: Create PowerCubes 10.1 elearning (B5169G-WBT)	Class	99.00
IBM Cognos Transformer: Design OLAP Models (V10.1)	0370-846-V1-W	IBM Cognos Transformer: Design OLAP Models (V10.1)	Class	2436.00
IBM Cognos Transformer: Design OLAP Models (V10.2)	0370-846-V2-W	IBM Cognos Transformer: Design OLAP Models (V10.2)	Class	2436.00
IBM Cognos Workspace Advanced: Author Self-Service Reports (v10.2)	0370-860-V2-W	IBM Cognos Workspace Advanced: Author Self-Service Reports (v10.2)	Class	1218.00
IBM Content Navigator 2.0.2 - Customize and Extend the Features (F120G)	0370-514-20-W	IBM Content Navigator 2.0.2 - Customize and Extend the Features (F120G)	Class	1827.00
IBM DB2 Content Manager V8 Implementation and Administration	0370-206-V8-W	IBM DB2 Content Manager V8 Implementation and Administration	Class	2653.50
IBM DB2 for Z/OS SQL Application Programming	0370-211-DB-W	IBM DB2 for Z/OS SQL Application Programming	Class	1820.04
IBM DB2 QMF on Z/OS Workshop	0370-215-DB-W	IBM DB2 QMF on Z/OS Workshop	Class	1435.50
IBM DB2 V10 for z/os Application Performance and Tuning	0370-380-DB-W	IBM DB2 V10 for z/os Application Performance and Tuning	Class	2914.50
IBM FileNet BPM 5.0: Administration	0370-705-50-W	IBM FileNet BPM 5.0: Administration	Class	2610.00
IBM FileNet BPM 5.0: Process Design	0370-710-50-W	IBM FileNet BPM 5.0: Process Design	Class	3262.50
IBM FileNet BPM Java API Programming 4.5	0370-510-45-W	IBM FileNet BPM Java API Programming 4.5	Class	2610.00
IBM FileNet CM Java API Programming 4.0	0370-510-40-W	IBM FileNet CM Java API Programming 4.0	Class	3262.50
IBM FileNet Content Manager 5.0: Java API Programming	0370-511-50-W	IBM FileNet Content Manager 5.0: Java API Programming	Class	3262.50
IBM FileNet Content Manager 5.2: Implementation and Administration (F115G)	0370-513-52-W	IBM FileNet Content Manager 5.2: Implementation and Administration (F115G)	Class	3045.00
IBM FileNet Content Manager Java API Programming 4.5	0370-512-45-W	IBM FileNet Content Manager Java API Programming 4.5	Class	3262.50
IBM FileNet P8 5.0 System Administration & Implementation	0370-525-50-W	IBM FileNet P8 5.0 System Administration & Implementation	Class	3262.50
IBM FileNet P8 Platform 4.5.1 to 5.0: New Features Workshop (ILO)	0370-501-50-W	IBM FileNet P8 Platform 4.5.1 to 5.0: New Features Workshop (ILO)	Class	1305.00
IBM FileNet P8 Platform 4.5.1: Installation	0370-524-45-W	IBM FileNet P8 Platform 4.5.1: Installation	Class	2610.00
IBM FileNet P8 Platform 5.0: Installation	0370-524-50-W	IBM FileNet P8 Platform 5.0: Installation	Class	2610.00
IBM FileNet P8 Platform 5.1: Installation	0370-524-51-W	IBM FileNet P8 Platform 5.1: Installation	Class	2610.00
IBM FileNet P8 Platform Administration 4.0	0370-500-40-W	IBM FileNet P8 Platform Administration 4.0	Class	3262.50
IBM FileNet P8 Platform Administration 4.5	0370-500-45-W	IBM FileNet P8 Platform Administration 4.5	Class	3262.50
IBM FileNet P8 Platform Administration 5.0	0370-500-50-W	IBM FileNet P8 Platform Administration 5.0	Class	3262.50
IBM InfoSphere Advanced QualityStage Essentials 9.1 (KM412G)	0370-424-91-W	IBM InfoSphere Advanced QualityStage Essentials 9.1 (KM412G)	Class	2218.50
IBM InfoSphere QualityStage Essentials 9.1 (KM212G)	0370-423-91-W	IBM InfoSphere QualityStage Essentials 9.1 (KM212G)	Class	2958.00
IBM Mainframe Server Overview	0370-100-39-W	IBM Mainframe Server Overview	Class	3184.20
IBM MQ V8 System Administration for z/OS (WM302G)	0376-411-80-W	IBM MQ V8 System Administration for z/OS (WM302G)	Class	2523.00
IBM Security Access Manager for Web (TW106G)	0370-430-00-W	IBM Security Access Manager for Web (TW106G)	Class	1957.50
IBM Storage Subsystem Performance, Monitoring and Capacity Planning for Open Systems	0370-100-40-W	IBM Storage Subsystem Performance, Monitoring and Capacity Planning for Open Systems	Class	2583.90
IBM Storwize V7000 Implementation Workshop (SSE1G)	0370-715-70-W	IBM Storwize V7000 Implementation Workshop (SSE1G)	Class	3088.50
IBM System p LPAR and Virtualization I: Planning and Configuration	0370-100-73-W	IBM System p LPAR and Virtualization I: Planning and Configuration	Class	3784.50
IBM Tivoli Directory Server 6.3 System Administration	0370-910-63-W	IBM Tivoli Directory Server 6.3 System Administration	Class	1696.50
IBM Tivoli Storage Manager 6.3 Advanced Administration, Tuning, and Troubleshooting	0370-915-63-W	IBM Tivoli Storage Manager 6.3 Advanced Administration, Tuning, and Troubleshooting	Class	3262.50
IBM Tivoli TotalStorage Productivity Center 3.3 Administration and Operation	0370-900-33-W	IBM Tivoli TotalStorage Productivity Center 3.3 Administration and Operation	Class	3262.50
IBM Tivoli Workload Scheduler 8.6 Administration	0370-925-86-W	IBM Tivoli Workload Scheduler 8.6 Administration	Class	1044.00
IBM Tivoli Workload Scheduler 8.6 Operations and Scheduling	0370-920-86-W	IBM Tivoli Workload Scheduler 8.6 Operations and Scheduling	Class	1827.00

IBM Tivoli Workload Scheduler 9.2 Operations and Scheduling (TX305G)	0370-921-92-Z	IBM Tivoli Workload Scheduler 9.2 Operations and Scheduling (TX305G)	Class	1696.50
IBM Tivoli Workload Scheduler for z/OS 9.2 Scheduling and Operations	0370-920-92-Z	IBM Tivoli Workload Scheduler for z/OS 9.2 Scheduling and Operations	Class	2610.00
IBM Universal DB2 for OS/390 Application Programming	0370-200-DB-W	IBM Universal DB2 for OS/390 Application Programming	Class	1820.04
IBM WebSphere Message Broker V8 Application Development I (WM664G)	0370-425-80-W	IBM WebSphere Message Broker V8 Application Development I (WM664G)	Class	3153.75
IBM WebSphere MQ v7.5 Application Development (Linux Labs) (WM505G)	0370-417-75-L	IBM WebSphere MQ v7.5 Application Development (Linux Labs) (WM505G)	Class	1892.25
IBM WebSphere Transformation Extender V8.2 Using XML	0370-416-82-W	IBM WebSphere Transformation Extender V8.2 Using XML	Class	1348.50
IBM WF381 Administration of WebSphere Application Server V6	0370-204-V6-W	IBM WF381 Administration of WebSphere Application Server V6	Class	2335.08
IBM: Basics of z/OS RACF Administration	0375-300-DB-W	IBM: Basics of z/OS RACF Administration	Class	3271.20
IBM: Building Web Applications with IBM Lotus Domino Designer 8 (D8520G)	0376-403-80-W	IBM: Building Web Applications with IBM Lotus Domino Designer 8 (D8520G)	Class	870.00
IBM: DataStage Essentials V8	0376-402-08-W	IBM: DataStage Essentials V8	Class	2605.65
IBM: DB2 10 for LUW: Basic Administration for Linux and Windows (CL2X3G)	0375-200-DB-W	IBM: DB2 10 for LUW: Basic Administration for Linux and Windows (CL2X3G)	Class	2331.60
IBM: DB2 10.1 for Linux, UNIX, and Windows Quickstart for Experienced Relational DBAs	0370-370-10.1-W	IBM: DB2 10.1 for Linux, UNIX, and Windows Quickstart for Experienced Relational DBAs	Class	2331.60
IBM: DB2 9 Administration Workshop for Windows	0375-220-DB-W	IBM: DB2 9 Administration Workshop for Windows	Class	2262.00
IBM: DB2 Administration	0375-210-DB-W	IBM: DB2 Administration	Class	1799.16
IBM: DB2 UDB for Z/OS & OS/390 SQL Java Applications Programmers	0375-213-DB-W	IBM: DB2 UDB for Z/OS & OS/390 SQL Java Applications Programmers	Class	1799.16
IBM: Domino 8: Fundamentals of Application Development	0377-810-08-W	IBM: Domino 8: Fundamentals of Application Development	Class	1740.00
IBM: Enterprise Records 5.1: System Administration (F175G)	0370-530-51-W	IBM: Enterprise Records 5.1: System Administration (F175G)	Class	2610.00
IBM: Enterprise Records 5.1: System Configuration (F179G)	0370-531-51-W	IBM: Enterprise Records 5.1: System Configuration (F179G)	Class	652.50
IBM: Enterprise Records 5.1: System Maintenance (F180G)	0370-532-51-W	IBM: Enterprise Records 5.1: System Maintenance (F180G)	Class	652.50
IBM: Essentials of Configuration Management with IBM Rational ClearCase UCM, V7.1	0370-105-71-W	IBM: Essentials of Configuration Management with IBM Rational ClearCase UCM, V7.1	Class	1218.00
IBM: Essentials of IBM Rational ClearCase Basics for Windows V7.1	0370-104-71-W	IBM: Essentials of IBM Rational ClearCase Basics for Windows V7.1	Class	691.65
IBM: Essentials of IBM Rational ClearQuest, V7.1	0370-103-71-W	IBM: Essentials of IBM Rational ClearQuest, V7.1	Class	691.65
IBM: Implementing RACF Security for CICS/ESA and CICS/TS (ES84G)	0375-301-00-W	IBM: Implementing RACF Security for CICS/ESA and CICS/TS (ES84G)	Class	3045.00
IBM: Mastering IBM Rational ClearCase Administration for Windows, V7.0 (I)	0370-106-70-W	IBM: Mastering IBM Rational ClearCase Administration for Windows, V7.0 (I)	Class	1218.00
IBM: Mastering IBM Rational ClearQuest Administration, V7.1	0370-107-71-W	IBM: Mastering IBM Rational ClearQuest Administration, V7.1	Class	1827.00
IBM: N7D760 Building the System Administration Infrastructure Lotus Domino 7	0377-760-07-W	IBM: N7D760 Building the System Administration Infrastructure Lotus Domino 7	Class	739.50
IBM: N7D770 Managing Servers & Users with IBM Lotus Domino 7	0377-770-07-W	IBM: N7D770 Managing Servers & Users with IBM Lotus Domino 7	Class	739.50
IBM: Power Systems for AIX Virtualization 1: Implementing Virtualization (AN30G)	0376-110-00-W	IBM: Power Systems for AIX Virtualization 1: Implementing Virtualization (AN30G)	Class	3458.25
IBM: Power Systems for AIX Virtualization II: Advanced Power VM and Performance (AN31G)	0376-120-00-W	IBM: Power Systems for AIX Virtualization II: Advanced Power VM and Performance (AN31G)	Class	3562.65
IBM: Test Management with IBM Rational Quality Manager V3.0.1	0370-102-30-W	IBM: Test Management with IBM Rational Quality Manager V3.0.1	Class	1218.00
IBM: Testing with IBM Rational Quality Manager V3.0.1	0370-101-30-W	IBM: Testing with IBM Rational Quality Manager V3.0.1	Class	691.65
IBM: Unix / AIX Basics (AN100)	0370-100-AN100-W	IBM: Unix / AIX Basics (AN100)	Class	2457.75
IBM: WebSphere Application Server V6 Administration	0376-400-06-W	IBM: WebSphere Application Server V6 Administration	Class	2329.86
IBM: WebSphere Application Server V6.1 Administration on Linux	0376-401-61-L	IBM: WebSphere Application Server V6.1 Administration on Linux	Class	2697.00
IBM: WebSphere Application Server V6.1 Administration on Windows	0376-401-61-W	IBM: WebSphere Application Server V6.1 Administration on Windows	Class	2697.00

IBM: WebSphere Application Server V6.1 Problem Determination (WA571)	0376-400-61-W	IBM: WebSphere Application Server V6.1 Problem Determination (WA571)	Class	2523.00
IBM: WebSphere Application Server V7 Administration on Linux (WA570G)	0376-402-70-W	IBM: WebSphere Application Server V7 Administration on Linux (WA570G)	Class	3153.75
IBM: WebSphere Application Server V8 Administration on Linux	0376-401-08-L	IBM: WebSphere Application Server V8 Administration on Linux	Class	3153.75
IBM: WebSphere MQ V7 System Administration for z/OS (WM300G)	0376-410-70-W	IBM: WebSphere MQ V7 System Administration for z/OS (WM300G)	Class	2088.00
ICND 1: Interconnecting Cisco Networking Devices 1	1575-926-ZZ-W	ICND 1: Interconnecting Cisco Networking Devices 1	Class	2747.70
ICND 2: Interconnecting Cisco Networking Devices Part 2 v2.0	1575-927-ZZ-W	ICND 2: Interconnecting Cisco Networking Devices Part 2 v2.0	Class	2747.70
ICOMM: CCNA Voice Boot Camp	1575-928-ZZ-W	ICOMM: CCNA Voice Boot Camp	Class	3005.70
IINS: Implementing Cisco IOS Network Security v3.0	1575-929-ZZ-W	IINS: Implementing Cisco IOS Network Security v3.0	Class	3005.70
Illustrator CC Professional	0620-100-CC-W	Illustrator CC Professional	Class	359.00
Illustrator CS6 Level 1 for Windows	0620-100-C6-W	Illustrator CS6 Level 1 for Windows	Class	359.00
Illustrator CS6 Level 2 for Windows	0620-200-C6-W	Illustrator CS6 Level 2 for Windows	Class	1139.05
Illustrator Professional	0620-200-C6-M	Illustrator Professional	Class	959.20
Improving and Refining Your Business Writing Skills	2000-109-ZZ-Z	Improving and Refining Your Business Writing Skills	Class	478.40
InDesign Creative Cloud (CC) for Windows	0500-100-CC-W	InDesign Creative Cloud (CC) for Windows	Class	1139.05
InDesign CS6 Advanced	0500-115-C6-W	InDesign CS6 Advanced	Class	359.00
InDesign CS6 Basic	0500-110-C6-W	InDesign CS6 Basic	Class	359.00
InDesign CS6 Level 1 for Windows	0500-100-C6-W	InDesign CS6 Level 1 for Windows	Class	1139.05
Informatica Basic & Advanced Data Profiling version 9.6.x	0835-501-96-W	Informatica Basic & Advanced Data Profiling version 9.6.x	Class	1647.20
Informatica Cloud Services	0835-700-ZZ-W	Informatica Cloud Services	Class	1647.20
Informatica Data Quality Advanced Class for Developers version 9.6.x	0835-401-96-W	Informatica Data Quality Advanced Class for Developers version 9.6.x	Class	3230.00
Informatica Data Quality for Analyst 9.6x	0835-402-96-W	Informatica Data Quality for Analyst 9.6x	Class	1647.20
Informatica Data Quality Foundation for Analyst & Developers version 9.6.x	0835-400-96-W	Informatica Data Quality Foundation for Analyst & Developers version 9.6.x	Class	3295.20
Informatica Data Quality Foundation for Developers version 9.6.x	0835-403-96-W	Informatica Data Quality Foundation for Developers version 9.6.x	Class	2735.20
Informatica Metadata Manager 9.6.x for Users and Administrators	0835-500-96-W	Informatica Metadata Manager 9.6.x for Users and Administrators	Class	1647.20
Informatica Metadata Manager Data Profiling 9x	0835-500-9x-W	Informatica Metadata Manager Data Profiling 9x	Class	2735.20
Informatica PowerCenter Advanced for Developers 9.6x	0835-201-9x-W	Informatica PowerCenter Advanced for Developers 9.6x	Class	2735.20
Informatica PowerCenter Bootcamp for Developers 9.x	0835-100-9x-W	Informatica PowerCenter Bootcamp for Developers 9.x	Class	3295.20
Informatica PowerCenter for Administrators 9.x	0835-300-9x-W	Informatica PowerCenter for Administrators 9.x	Class	2735.20
Informatica PowerCenter Fundamentals for Developers 9.6.x	0835-100-96-W	Informatica PowerCenter Fundamentals for Developers 9.6.x	Class	3295.20
Introduction to Programming	1411-050-40-W	Introduction to Programming	Class	1391.20
Introduction to Programming Overview	1101-100-60-W	Introduction to Programming Overview	Class	1295.00
Introduction to Python 3	1411-901-03-W	Introduction to Python 3	Class	1895.00
Introduction to Responsive Web Development with AngularJS and Bootstrap	1260-700-ZZ-W	Introduction to Responsive Web Development with AngularJS and Bootstrap	Class	1977.14
Introduction to Spring 4, Spring MVC, and Spring REST	1260-530-04-W	Introduction to Spring 4, Spring MVC, and Spring REST	Class	2319.20
IP6FD: IPv6 Fundamentals, Design, and Deployment v3.0	1575-940-ZZ-W	IP6FD: IPv6 Fundamentals, Design, and Deployment v3.0	Class	2919.70
IPS: Implementing Cisco Intrusion Prevention System v7.0	1575-946-ZZ-W	IPS: Implementing Cisco Intrusion Prevention System v7.0	Class	2919.70
IPv6 Foundations: Protocols, Services, and Migration	1575-941-ZZ-W	IPv6 Foundations: Protocols, Services, and Migration	Class	2575.70
IT Cyber Security Compliance	6430-100-ZZ-Z	IT Cyber Security Compliance	Class	359.00
ITIL Å Awareness	1095-500-ZZ-W	ITIL Å Awareness	Class	515.14
ITIL Å Foundation with Case Study	1095-300-11-W	ITIL Å Foundation with Case Study	Class	1701.94
ITIL Å Intermediate: Continual Service Improvement (CSI)	1095-274-32-Z	ITIL Å Intermediate: Continual Service Improvement (CSI)	Class	1806.00
ITIL Å Intermediate: Operational Support & Analysis Certificate (OSA)	1095-250-32-Z	ITIL Å Intermediate: Operational Support & Analysis Certificate (OSA)	Class	2800.00

ITIL Â® Intermediate: Planning, Protection and Optimization (PPO)	1095-253-32-Z	ITIL Â® Intermediate: Planning, Protection and Optimization (PPO)	Class	2800.00
ITIL Â® Intermediate: Release, Control and Validation Certificate (RCV)	1095-251-32-Z	ITIL Â® Intermediate: Release, Control and Validation Certificate (RCV)	Class	2800.00
ITIL Â® Intermediate: Service Design (SD)	1095-271-32-Z	ITIL Â® Intermediate: Service Design (SD)	Class	1806.00
ITIL Â® Intermediate: Service Offerings and Agreements (SOA)	1095-254-32-Z	ITIL Â® Intermediate: Service Offerings and Agreements (SOA)	Class	2800.00
ITIL Â® Intermediate: Service Operation (SO)	1095-273-32-Z	ITIL Â® Intermediate: Service Operation (SO)	Class	1806.00
ITIL Â® Intermediate: Service Strategy (SS)	1095-270-32-Z	ITIL Â® Intermediate: Service Strategy (SS)	Class	1806.00
ITIL Â® Intermediate: Service Transition (ST)	1095-272-32-Z	ITIL Â® Intermediate: Service Transition (ST)	Class	1806.00
ITIL Â® Intermediate: Service Transition (ST)	1095-272-32-Z	ITIL Â® Intermediate: Service Transition (ST)	Class	1806.00
ITIL Â® Managing Across the Lifecycle (MALC)	1095-275-32-Z	ITIL Â® Managing Across the Lifecycle (MALC)	Class	2800.00
ITIL Â® Wallstreet Business Simulation Game	1095-350-ZZ-W	ITIL Â® Wallstreet Business Simulation Game	Class	515.14
IUWMS: Implementing Cisco Unified Wireless Mobility Services v2.0	1575-970-ZZ-W	IUWMS: Implementing Cisco Unified Wireless Mobility Services v2.0	Class	3005.70
IUWNE: CCNA Wireless Boot Camp v2.0	1575-930-ZZ-W	IUWNE: CCNA Wireless Boot Camp v2.0	Class	2833.70
IUWVN: Implementing Cisco Unified Wireless Voice Networks v2.0	1575-971-ZZ-W	IUWVN: Implementing Cisco Unified Wireless Voice Networks v2.0	Class	2833.70
JA1010 - Introduction to Java Part 1	0370-238-ZZ-W	JA1010 - Introduction to Java Part 1	Class	2227.50
JA1011: Introduction to Java Part 2	0370-233-ZZ-Z	JA1011: Introduction to Java Part 2	Class	2227.50
JA1012: Java for Mainframe Programmers Part 1	0370-223-DB-W	JA1012: Java for Mainframe Programmers Part 1	Class	2425.50
JA1016: Java for Mainframe Programmers Part 2	0370-234-ZZ-W	JA1016: Java for Mainframe Programmers Part 2	Class	2227.50
Java Fundamentals for Non-C Programmers	1260-475-ZZ-W	Java Fundamentals for Non-C Programmers	Class	1999.20
Java Programming - Advanced	1260-150-ZZ-W	Java Programming - Advanced	Class	1999.20
Java Programming - Introduction	1260-100-ZZ-W	Java Programming - Introduction	Class	1999.20
Java: Developing RESTful Services in Java	1260-451-01-W	Java: Developing RESTful Services in Java	Class	1199.20
JavaScript Level 1 for Windows	0855-100-ZZ-W	JavaScript Level 1 for Windows	Class	399.20
JavaScript Level 2 for Windows	0855-200-ZZ-W	JavaScript Level 2 for Windows	Class	399.20
JavaScript: Advanced AngularJS	1121-200-ZZ-W	JavaScript: Advanced AngularJS	Class	1199.20
JavaScript: AngularJS Programming	1260-705-ZZ-W	JavaScript: AngularJS Programming	Class	1839.20
JavaScript: Introduction to AngularJS	1121-100-ZZ-W	JavaScript: Introduction to AngularJS	Class	1799.20
JCL Advanced	0378-200-ZZ-W	JCL Advanced	Class	1044.05
jQuery Introduction	0856-100-ZZ-W	jQuery Introduction	Class	1279.20
KM204G: IBM InfoSphere DataStage Essentials 11.5	0370-426-115-W	KM204G: IBM InfoSphere DataStage Essentials 11.5	Class	2580.00
Kognitio Architecture and SQL	1190-700-ZZ-W	Kognitio Architecture and SQL	Class	1439.20
Lean Six Sigma, Black Belt	1095-300-BL-Z	Lean Six Sigma, Black Belt	Class	8995.00
Lean Six Sigma, Green Belt	1095-200-GR-Z	Lean Six Sigma, Green Belt	Class	3995.00
Linux Administration Level 2	0070-600-LX-L	Linux Administration Level 2	Class	2350.00
Linux Network Server Administration Level 4	0070-700-LX-L	Linux Network Server Administration Level 4	Class	2350.00
Linux Security Level 3	0070-650-LX-L	Linux Security Level 3	Class	2350.00
Linux Use and Administration Level 1	0070-550-LX-L	Linux Use and Administration Level 1	Class	1999.20
MF1010 - MVS/JCL, TSO/ISPF & MVS Utilities	0370-412-ZZ-W	MF1010 - MVS/JCL, TSO/ISPF & MVS Utilities	Class	2425.50
MF1030- Assembler Language Programming Essentials	0370-410-ZZ-W	MF1030- Assembler Language Programming Essentials	Class	2475.00
MF5020 SMP/E Fundamentals	0370-411-ZZ-W	MF5020 SMP/E Fundamentals	Class	2205.00
Microsoft Office 2013: Transition from Office 2007/2010	1390-155-13-W	Microsoft Office 2013: Transition from Office 2007/2010	Class	284.05
Microsoft Office 2016: Transition from Office 2007/2010	1390-155-16-W	Microsoft Office 2016: Transition from Office 2007/2010	Class	239.20
Microsoft Office 365: Web Apps and Collaboration for Office 2013	1390-100-13-W	Microsoft Office 365: Web Apps and Collaboration for Office 2013	Class	239.20
Microsoft OneNote 2013	1392-100-13-W	Microsoft OneNote 2013	Class	223.20
Microsoft OneNote 2016 Level 1 for Windows	1392-100-16-W	Microsoft OneNote 2016 Level 1 for Windows	Class	223.20
Microsoft Project 2013	1090-100-13-W	Microsoft Project 2013	Class	719.20
Microsoft Project 2013 Level 2 for Windows	1090-200-13-W	Microsoft Project 2013 Level 2 for Windows	Class	359.00
Microsoft Project 2016	1090-100-16-W	Microsoft Project 2016	Class	719.20
Microsoft Project 2016 Level 1 for Windows	1090-101-16-W	Microsoft Project 2016 Level 1 for Windows	Class	359.00
Microsoft Project 2016 Level 2 for Windows	1090-200-16-W	Microsoft Project 2016 Level 2 for Windows	Class	359.00
MySQL Administration	1401-430-55-W	MySQL Administration	Class	799.20

MySQL Administration and Development	1401-432-55-W	MySQL Administration and Development	Class	1599.20
MySQL Development	1401-431-55-W	MySQL Development	Class	1199.20
.Net Framework Level 1	1100-500-NE-W	.Net Framework Level 1	Class	399.20
Netezza Architecture	0370-111-ZZ-W	Netezza Architecture	Class	515.14
Netezza SQL	0370-110-ZZ-W	Netezza SQL	Class	2408.00
Nintex Forms 2013	3800-101-13-W	Nintex Forms 2013	Class	593.10
Nintex Workflow 2013	3800-100-13-W	Nintex Workflow 2013	Class	1781.10
NMENPI: Managing Enterprise Networks with Cisco Prime Infrastructure 3.0	1575-100-03-W	NMENPI: Managing Enterprise Networks with Cisco Prime Infrastructure 3.0	Class	3091.70
OD10748 - Deploying System Center 2012 Configuration Manager	1410-651-12-Z	OD10748 - Deploying System Center 2012 Configuration Manager	Class	535.50
OD10961 - Automating Administration with Windows PowerShell®	1410-995-30-Z	OD10961 - Automating Administration with Windows PowerShell®	Class	535.50
OD10962 - Advanced Automated Administration with Windows PowerShell	1410-997-30-Z	OD10962 - Advanced Automated Administration with Windows PowerShell	Class	535.50
OD10964 - Cloud & Datacenter Monitoring with System Center Operations Manager	1410-656-12-Z	OD10964 - Cloud & Datacenter Monitoring with System Center Operations Manager	Class	535.50
OD10965 - IT Service Management with System Center Service Manager	1410-657-12-Z	OD10965 - IT Service Management with System Center Service Manager	Class	535.50
OD10967 - Fundamentals of a Windows Server® Infrastructure	1410-801-12-Z	OD10967 - Fundamentals of a Windows Server® Infrastructure	Class	535.50
OD10969 - Active Directory Services with Windows Server 2012	1410-802-12-Z	OD10969 - Active Directory Services with Windows Server 2012	Class	535.50
OD10972 - Administering the Web Server (IIS) Role of Windows Server	1410-804-12-Z	OD10972 - Administering the Web Server (IIS) Role of Windows Server	Class	535.50
OD10979 - Microsoft Azure Fundamentals	1411-764-ZZ-Z	OD10979 - Microsoft Azure Fundamentals	Class	535.50
OD10982 - Supporting and Troubleshooting Windows 10	1401-617-10-Z	OD10982 - Supporting and Troubleshooting Windows 10	Class	535.50
OD10985 - Introduction to SQL Databases	1401-800-ZZ-Z	OD10985 - Introduction to SQL Databases	Class	535.50
OD10987 - Performance Tuning and Optimizing SQL Databases	1401-806-16-Z	OD10987 - Performance Tuning and Optimizing SQL Databases	Class	535.50
OD10989 - Analyzing Data with Power BI	1401-807-ZZ-Z	OD10989 - Analyzing Data with Power BI	Class	535.50
OD20331 - Core Solutions of Microsoft® SharePoint® Server 2013	1450-600-13-Z	OD20331 - Core Solutions of Microsoft® SharePoint® Server 2013	Class	535.50
OD20332 - Advanced Solutions of Microsoft® SharePoint® Server 2013	1450-610-13-Z	OD20332 - Advanced Solutions of Microsoft® SharePoint® Server 2013	Class	535.50
OD20334 - Core Solutions of Skype for Business 2015	1310-700-16-Z	OD20334 - Core Solutions of Skype for Business 2015	Class	535.50
OD20341 - Core Solutions of Microsoft® Exchange Server 2013	1410-590-13-Z	OD20341 - Core Solutions of Microsoft® Exchange Server 2013	Class	535.50
OD20342 - Advanced Solutions of Microsoft Exchange Server 2013	1410-595-13-Z	OD20342 - Advanced Solutions of Microsoft Exchange Server 2013	Class	535.50
OD20345-1 - Administering Microsoft Exchange Server 2016	1410-590-16-Z	OD20345-1 - Administering Microsoft Exchange Server 2016	Class	535.50
OD20345-2 - Designing and Deploying Microsoft Exchange Server 2016	1410-595-16-Z	OD20345-2 - Designing and Deploying Microsoft Exchange Server 2016	Class	535.50
OD20410 - Windows Server 2012: Installing and Configuring Windows Server 2012	1410-865-12-Z	OD20410 - Windows Server 2012: Installing and Configuring Windows Server 2012	Class	535.50
OD20411 - Windows Server 2012: Administering Windows Server 2012	1410-866-12-Z	OD20411 - Windows Server 2012: Administering Windows Server 2012	Class	535.50
OD20412 - Windows Server 2012: Configuring Advanced Windows Server 2012 Services	1410-867-12-Z	OD20412 - Windows Server 2012: Configuring Advanced Windows Server 2012 Services	Class	535.50
OD20417 - Upgrading Your Skills to MCSA Windows Server 2012	1410-800-12-Z	OD20417 - Upgrading Your Skills to MCSA Windows Server 2012	Class	595.00
OD20461 - Querying Microsoft SQL Server 2014	1401-801-14-Z	OD20461 - Querying Microsoft SQL Server 2014	Class	535.50
OD20462 - Administering Microsoft SQL Server 2014 Databases	1401-802-14-Z	OD20462 - Administering Microsoft SQL Server 2014 Databases	Class	535.50
OD20463 - Implementing a Data Warehouse with Microsoft SQL Server 2014	1401-803-14-Z	OD20463 - Implementing a Data Warehouse with Microsoft SQL Server 2014	Class	535.50
OD20480 - Programming in HTML 5 with JavaScript and CSS3	1411-750-12-Z	OD20480 - Programming in HTML 5 with JavaScript and CSS3	Class	535.50
OD20483 - Programming in C#	1411-060-C#-Z	OD20483 - Programming in C#	Class	535.50
OD20488 - Developing Microsoft® SharePoint® 2013 Core Solutions	1450-650-13-Z	OD20488 - Developing Microsoft® SharePoint® 2013 Core Solutions	Class	535.50
OD20532 - Developing Microsoft Azure Solutions	1411-762-ZZ-Z	OD20532 - Developing Microsoft Azure Solutions	Class	535.50

OD20533 - Implementing Microsoft Azure Infrastructure Solutions	1411-763-ZZ-Z	OD20533 - Implementing Microsoft Azure Infrastructure Solutions	Class	535.50
OD20695 - Deploying Windows Devices and Enterprise Apps	1410-662-12-Z	OD20695 - Deploying Windows Devices and Enterprise Apps	Class	535.50
OD20696 - Administering System Center Configuration Manager and Intune	1410-661-12-Z	OD20696 - Administering System Center Configuration Manager and Intune	Class	535.50
OD20697 - 1B Installing and Configuring Windows 10	1401-600-10-Z	OD20697 - 1B Installing and Configuring Windows 10	Class	535.50
OD20743: - Upgrading Your Skills to MCSA: Windows Server 2016	1410-883-16-Z	OD20743: - Upgrading Your Skills to MCSA: Windows Server 2016	Class	535.50
OD20761 - Querying Data with Transact-SQL	1401-100-16-Z	OD20761 - Querying Data with Transact-SQL	Class	535.50
OD20762 - Developing SQL Databases	1401-804-16-Z	OD20762 - Developing SQL Databases	Class	535.50
OD40389 - First Look Clinic: Windows Server 2016	1410-790-16-W	OD40389 - First Look Clinic: Windows Server 2016	Class	535.50
Online - CompTIA: A+	1200-100-OL-W	Online - CompTIA: A+	Class	1999.20
Online - CompTIA: Network+	1200-400-OL-W	Online - CompTIA: Network+	Class	1999.20
Online - CompTIA: Security+	1200-350-OL-W	Online - CompTIA: Security+	Class	1999.20
OR5480: Oracle SQL Optimization for Developers and DBA's	0370-231-DB-W	OR5480: Oracle SQL Optimization for Developers and DBA's	Class	1620.00
OR5490: Oracle Database Performance Tuning for Administrators	0370-232-DB-W	OR5490: Oracle Database Performance Tuning for Administrators	Class	1890.00
Oracle Application Tuning	0380-317-11-W	Oracle Application Tuning	Class	1300.00
Oracle Database 12c: Administration Workshop	0380-174-12-W	Oracle Database 12c: Administration Workshop	Class	2319.20
Oracle Database 12c: PL/SQL I - Introduction	0380-072-12-W	Oracle Database 12c: PL/SQL I - Introduction	Class	927.20
Oracle Database 12c: PL/SQL II - Intermediate: Develop Program Units	0380-073-12-W	Oracle Database 12c: PL/SQL II - Intermediate: Develop Program Units	Class	1391.20
Oracle Database 12c: PL/SQL III - Advanced Programming & Tuning	0380-074-12-W	Oracle Database 12c: PL/SQL III - Advanced Programming & Tuning	Class	2319.20
Oracle Database 12c: SQL Fundamentals I	0380-070-12-W	Oracle Database 12c: SQL Fundamentals I	Class	1391.20
Oracle Database 12c: SQL Fundamentals II	0380-071-12-W	Oracle Database 12c: SQL Fundamentals II	Class	1391.20
Organizing for Success	2000-150-ZZ-W	Organizing for Success	Class	239.20
Outlook 2013 Level 1 for Windows	1010-100-13-W	Outlook 2013 Level 1 for Windows	Class	223.20
Outlook 2013 Level 2 for Windows	1010-200-13-W	Outlook 2013 Level 2 for Windows	Class	231.20
Outlook 2016 Level 1 for Windows	1010-100-16-W	Outlook 2016 Level 1 for Windows	Class	223.20
Outlook 2016 Level 2 for Windows	1010-200-16-W	Outlook 2016 Level 2 for Windows	Class	231.20
PAIETVS: Implementing Express TelePresence Video Solutions	1575-903-ZZ-W	PAIETVS: Implementing Express TelePresence Video Solutions	Class	1543.70
PeopleSoft: Query Advanced	0383-450-PS-W	PeopleSoft: Query Advanced	Class	996.74
PeopleSoft: Query Introduction	0382-100-PS-W	PeopleSoft: Query Introduction	Class	996.74
Photoshop Creative Cloud (CC) Level 2 for Windows	0600-200-CC-W	Photoshop Creative Cloud (CC) Level 2 for Windows	Class	1519.05
Photoshop CS6 Advanced	0600-201-C6-W	Photoshop CS6 Advanced	Class	349.00
Photoshop CS6 Level 2 for Windows	0600-200-C6-W	Photoshop CS6 Level 2 for Windows	Class	1519.05
Photoshop CS6 Overview	0600-100-C6-W	Photoshop CS6 Overview	Class	319.20
Photoshop CS6 Professional	0600-200-C6-M	Photoshop CS6 Professional	Class	1279.20
PHP and MySQL Web Development	0839-200-ZZ-W	PHP and MySQL Web Development	Class	1815.20
PHP: Introduction	0839-100-ZZ-W	PHP: Introduction	Class	479.20
PINFRA: Cisco Prime Infrastructure Implementation and Administration v2.0	1575-972-ZZ-W	PINFRA: Cisco Prime Infrastructure Implementation and Administration v2.0	Class	3005.70
PMIT: Project Management in IT Security	1275-255-ZZ-W	PMIT: Project Management in IT Security	Class	1199.20
PowerPoint 2013 Level 1 for Windows	0700-100-13-W	PowerPoint 2013 Level 1 for Windows	Class	223.20
PowerPoint 2013 Level 2 for Windows	0700-200-13-W	PowerPoint 2013 Level 2 for Windows	Class	231.20
PowerPoint 2016 Level 1 for Windows	0700-100-16-W	PowerPoint 2016 Level 1 for Windows	Class	223.20
PowerPoint 2016 Level 2 for Windows	0700-200-16-W	PowerPoint 2016 Level 2 for Windows	Class	231.20
Project Management Advanced	2000-702-ZZ-Z	Project Management Advanced	Class	359.00
Project Management Basics	2000-700-ZZ-Z	Project Management Basics	Class	359.00
Project Management Essentials	2000-124-ZZ-W	Project Management Essentials	Class	319.20
Project Management Intermediate	2000-701-ZZ-Z	Project Management Intermediate	Class	359.00
Project Management Professional (PMP) Certification Preparation	1092-100-ZZ-W	Project Management Professional (PMP) Certification Preparation	Class	2319.20
Project Teams	2000-500-ZZ-W	Project Teams	Class	239.20
Publisher 2013	0550-100-13-W	Publisher 2013	Class	284.05

Publisher 2016 for Windows	0550-100-16-W	Publisher 2016 for Windows	Class	223.20
Python for Science and Finance	1411-905-02-W	Python for Science and Finance	Class	3009.14
Python I: Essentials	1411-903-02-W	Python I: Essentials	Class	2063.14
Python II: Applied Python	1411-904-02-W	Python II: Applied Python	Class	1719.14
QB133G - Fundamentals of IBM Rational System Architect v11.4	0370-422-114-W	QB133G - Fundamentals of IBM Rational System Architect v11.4	Class	683.70
QN114G - IBM Rational DOORS Practitioner v9.4	0370-421-94-W	QN114G - IBM Rational DOORS Practitioner v9.4	Class	683.70
QN164G - IBM Rational DOORS Foundation v9.4 94 Other for Windows	370-423-94-W	QN164G - IBM Rational DOORS Foundation v9.4 94 Other for Windows	Class	683.70
Red Hat System Administration 1 - RH124	0070-300-07-L	Red Hat System Administration 1 - RH124	Class	3040.00
Red Hat System Administration 1 and 2 - Accelerated Bootcamp	0070-300-ZZ-L	Red Hat System Administration 1 and 2 - Accelerated Bootcamp	Class	3500.00
Red Hat System Administration 2 - RH134	0070-301-07-L	Red Hat System Administration 2 - RH134	Class	3200.00
Red Hat System Administration 2 with RHCSA Exam - RH135	0070-302-07-L	Red Hat System Administration 2 with RHCSA Exam - RH135	Class	3249.00
Resume Writing and Interviewing Skills	2000-110-ZZ-Z	Resume Writing and Interviewing Skills	Class	478.40
ROUTE: Implementing Cisco IP Routing v2.0	1575-942-ZZ-W	ROUTE: Implementing Cisco IP Routing v2.0	Class	2833.70
Ruby Fundamentals	1110-100-00-W	Ruby Fundamentals	Class	1719.14
Ruby Test Automation	1110-300-00-W	Ruby Test Automation	Class	2295.34
RX1010: Basic z/OS REXX Programming	0370-377-OS-W	RX1010: Basic z/OS REXX Programming	Class	1485.00
RX1015: REXX Programming and Advanced REXX Programming	0370-379-OS-W	RX1015: REXX Programming and Advanced REXX Programming	Class	2475.00
RX1020: Advanced z/OS REXX Programming	0370-378-OS-Z	RX1020: Advanced z/OS REXX Programming	Class	1057.50
Salesforce: Administration Essentials for Experienced Administrators (ADM 211)	6500-211-01-W	Salesforce: Administration Essentials for Experienced Administrators (ADM 211)	Class	3096.00
Salesforce: Administration Essentials for New Administrators (ADM 201)	6500-201-01-W	Salesforce: Administration Essentials for New Administrators (ADM 201)	Class	3870.00
Salesforce: Building Applications with Force.com (DEV 401)	6500-401-01-W	Salesforce: Building Applications with Force.com (DEV 401)	Class	3870.00
Salesforce: Building Lenses, Dashboards, and Apps in Ware Analytics (ANC 201)	6500-203-01-W	Salesforce: Building Lenses, Dashboards, and Apps in Ware Analytics (ANC 201)	Class	516.00
Salesforce: Customizing Salesforce1 with Code (DEV 514)	6500-453-01-W	Salesforce: Customizing Salesforce1 with Code (DEV 514)	Class	731.00
Salesforce: Integrating with Force.com (DEV 502)	6500-452-01-W	Salesforce: Integrating with Force.com (DEV 502)	Class	3096.00
Salesforce: Mobile and Desktop Exploration in the Analytics Cloud (ANC 101)	6500-103-01-W	Salesforce: Mobile and Desktop Exploration in the Analytics Cloud (ANC 101)	Class	516.00
Salesforce: Programmatic Development Using Apex and visualforce (DEV 450)	6500-450-01-W	Salesforce: Programmatic Development Using Apex and visualforce (DEV 450)	Class	3870.00
Salesforce: Reporting Fundamentals (RPT 101)	6500-101-01-W	Salesforce: Reporting Fundamentals (RPT 101)	Class	731.00
Salesforce: Sales Cloud Training for Sales Reps (SLS 101)	6500-102-01-W	Salesforce: Sales Cloud Training for Sales Reps (SLS 101)	Class	516.00
Salesforce: What's Possible: Salesforce Fundamentals (STR 101)	6500-104-01-W	Salesforce: What's Possible: Salesforce Fundamentals (STR 101)	Class	2322.00
SAP BusinessObjects Web Intelligence 4.x	1705-100-4x-W	SAP BusinessObjects Web Intelligence 4.x	Class	799.20
SASAA: Implementing Advanced Cisco ASA Security	1575-947-ZZ-W	SASAA: Implementing Advanced Cisco ASA Security	Class	3091.70
SASAC: Implementing Core Cisco ASA Security v1.0	1575-948-ZZ-W	SASAC: Implementing Core Cisco ASA Security v1.0	Class	3177.70
SCYBER: Securing Cisco Networks with Threat Detection and Analysis	1575-949-ZZ-W	SCYBER: Securing Cisco Networks with Threat Detection and Analysis	Class	3693.70
SENSS: Implementing Cisco Edge Network Security Solutions	1575-950-ZZ-W	SENSS: Implementing Cisco Edge Network Security Solutions	Class	3177.70
SESA: Securing Email with Cisco Email Security Appliance Parts 1 and 2	1575-951-ZZ-W	SESA: Securing Email with Cisco Email Security Appliance Parts 1 and 2	Class	2365.00
SharePoint Server 2013 Power End User	1460-300-13-W	SharePoint Server 2013 Power End User	Class	1495.54
SharePoint Server 2013 Site Owner	1460-310-13-W	SharePoint Server 2013 Site Owner	Class	497.94
SharePoint Server 2013 Site User	1460-320-13-W	SharePoint Server 2013 Site User	Class	497.94
SharePoint Server 2016 Advanced Site Owner with Workflow Administration	1460-330-16-W	SharePoint Server 2016 Advanced Site Owner with Workflow Administration	Class	497.94
SharePoint Server 2016 Site Owner	1460-310-16-W	SharePoint Server 2016 Site Owner	Class	497.94
SharePoint Server 2016 Site User	1460-320-16-W	SharePoint Server 2016 Site User	Class	497.94
SIMOS: Implementing Cisco Secure Mobility Solutions	1575-952-ZZ-W	SIMOS: Implementing Cisco Secure Mobility Solutions	Class	3091.70

SISAS: Implementing Cisco Secure Access Solutions	1575-953-ZZ-W	SISAS: Implementing Cisco Secure Access Solutions	Class	3349.70
SISE: Implementing and Configuring Cisco Identity Services Engine	1575-954-ZZ-W	SISE: Implementing and Configuring Cisco Identity Services Engine	Class	3225.00
SITCS: Implementing Cisco Threat Control Solutions	1575-955-ZZ-W	SITCS: Implementing Cisco Threat Control Solutions	Class	3005.70
Social Media	2110-100-ZZ-W	Social Media	Class	239.20
SolidWorks Essentials 2014	0656-100-ZZ-W	SolidWorks Essentials 2014	Class	2470.00
Speaking for Success	2000-108-ZZ-Z	Speaking for Success	Class	478.40
SPNGN1: Building Cisco Service Provider Next-Generation Networks, Part 1 v1.0	1575-976-ZZ-W	SPNGN1: Building Cisco Service Provider Next-Generation Networks, Part 1 v1.0	Class	3349.70
SPNGN2: Building Cisco Service Provider Next-Generation Networks, Part 2 v1.0	1575-977-ZZ-W	SPNGN2: Building Cisco Service Provider Next-Generation Networks, Part 2 v1.0	Class	3349.70
SQ1000: SQL Cross Platform SQL Essentials	1580-100-00-W	SQ1000: SQL Cross Platform SQL Essentials	Class	1012.50
SQ1010: SQL Cross Platform SQL - Dealing with Complex Queries	1580-200-10-W	SQ1010: SQL Cross Platform SQL - Dealing with Complex Queries	Class	1462.50
SQL Level 1 for Windows	0310-100-70-W	SQL Level 1 for Windows	Class	319.20
SQL Level 2 for Windows	0310-200-70-W	SQL Level 2 for Windows	Class	319.20
SSCP: Systems Security Certified Practitioner	1276-200-ZZ-W	SSCP: Systems Security Certified Practitioner	Class	2924.10
Storytelling with Data	0360-700-00-W	Storytelling with Data	Class	319.20
SWITCH: Implementing Cisco Switched Networks v2.0	1575-943-ZZ-W	SWITCH: Implementing Cisco Switched Networks v2.0	Class	2833.70
Tableau Advanced	0360-750-02-W	Tableau Advanced	Class	1117.14
Tableau Introduction	0360-750-00-W	Tableau Introduction	Class	1117.14
TCW Contact & Data System Tracking, Annual Support	9000-600-01-TCW	TCW Contact & Data System Tracking, Annual Support	Annual	1700.00
TCW Contact & Data System Tracking, Annual Support	9000-700-01-TCW	TCW Contact & Data System Tracking, Annual Support	Annual	4700.00
TCW Contact & Data Tracking System	9000-500-01-TCW	TCW Contact & Data Tracking System	Item	35000.00
TCW Contact & Data Tracking System, Advanced Development Training	9000-300-03-W	TCW Contact & Data Tracking System, Advanced Development Training	Class	2399.20
TCW Contact & Data Tracking System, Programming	9000-800-01-TCW	TCW Contact & Data Tracking System, Programming	Hourly	205.00
TCW Contact & Data Tracking System, Senior Programming	9000-900-01-TCW	TCW Contact & Data Tracking System, Senior Programming	Hourly	250.00
TCW Contract Manager, Database Administrator	3619-103-ZZ-W	TCW Contract Manager, Database Administrator	Hourly	195.00
TCW Contract Manager, System Administrator	3619-104-ZZ-W	TCW Contract Manager, System Administrator	Hourly	195.00
TCW Contract Trainer	3619-100-ZZ-W	TCW Contract Trainer	Hourly	500.00
TCW Desktop Publisher	3619-102-ZZ-W	TCW Desktop Publisher	Hourly	400.00
Team Foundation Server 2013: Configuration and Administration	1411-188-13-W	Team Foundation Server 2013: Configuration and Administration	Class	1391.20
Technical Coupon Book of 100	0310-301-ZZ-Z	Technical Coupon Book of 100	Class	40000.00
Technical Coupon Book of 200	3100-302-ZZ-Z	Technical Coupon Book of 200	Class	75000.00
Technical Coupons Book of 25	3100-124-ZZ-Z	Technical Coupons Book of 25	Class	11250.00
Technical Coupons Book of 50	3100-149-ZZ-Z	Technical Coupons Book of 50	Class	21250.00
Teradata Load Utilities	1190-105-ZZ-W	Teradata Load Utilities	Class	959.20
Teradata v14 SQL	1190-110-14-W	Teradata v14 SQL	Class	2399.20
Teradata v15 Architecture and SQL	1190-110-15-W	Teradata v15 Architecture and SQL	Class	2399.20
Themis: LI1002 - Linux Shell Programming	0070-100-ZZ-W	Themis: LI1002 - Linux Shell Programming	Class	1620.00
Time Management Skills	2000-121-ZZ-W	Time Management Skills	Class	239.20
Travel & Living	3290-000-ZZ-Z	Travel & Living	week	1855.00
TSHOOT: Troubleshooting and Maintaining Cisco IP Networks v2.0	1575-944-ZZ-W	TSHOOT: Troubleshooting and Maintaining Cisco IP Networks v2.0	Class	2833.70
TVOICE: Troubleshooting Cisco Unified Communications Systems	1575-965-ZZ-W	TVOICE: Troubleshooting Cisco Unified Communications Systems	Class	2919.70
UCSDF: Cisco UCS Director Foundation	1575-938-ZZ-W	UCSDF: Cisco UCS Director Foundation	Class	3139.00
UCSEC: Implementing Cisco Unified Communications Security v1.0	1575-966-ZZ-W	UCSEC: Implementing Cisco Unified Communications Security v1.0	Class	2833.70
UI1015: Introduction to UNIX and Shell Programming	0370-227-DB-W	UI1015: Introduction to UNIX and Shell Programming	Class	2227.50
VDESIGN â€” Introducing VersaStack for Engineers Designing the VersaStack Solution	1575-100-01-W	VDESIGN â€” Introducing VersaStack for Engineers Designing the VersaStack Solution	Class	1887.70
Vertica Architecture and SQL	1190-800-ZZ-W	Vertica Architecture and SQL	Class	1439.20

Virtual Teams	2000-510-ZZ-W	Virtual Teams	Class	239.20
Visio 2013 Level 1 for Windows	1060-100-13-W	Visio 2013 Level 1 for Windows	Class	239.20
Visio 2013 Level 2 for Windows	1060-200-13-W	Visio 2013 Level 2 for Windows	Class	239.20
Visio 2016 Level 1 for Windows	1060-100-16-W	Visio 2016 Level 1 for Windows	Class	239.20
VMWare: AirWatch Enterprise Mobility	1103-209-ZZ-W	VMWare: AirWatch Enterprise Mobility	Class	2408.00
VPN: Deploying Cisco ASA VPN Solutions (VPN)	1575-956-ZZ-W	VPN: Deploying Cisco ASA VPN Solutions (VPN)	Class	3005.70
VSIMP- VeraStack Implementation for Field Engineers	1575-100-v1-W	VSIMP- VeraStack Implementation for Field Engineers	Class	2489.70
VTVS2: Implementing Cisco TelePresence Video Solutions, Part 2	1575-906-ZZ-W	VTVS2: Implementing Cisco TelePresence Video Solutions, Part 2	Class	4295.70
WDAWL: Deploying Advanced Cisco Wireless LANs v1.0	1575-973-ZZ-W	WDAWL: Deploying Advanced Cisco Wireless LANs v1.0	Class	1715.70
WDBWL: Deploying Cisco Basic Wireless LANs v1.0	1575-974-ZZ-W	WDBWL: Deploying Cisco Basic Wireless LANs v1.0	Class	2145.70
Web Design and Usability Techniques for Windows	0838-100-ZZ-W	Web Design and Usability Techniques for Windows	Class	239.20
Webinar	2700-000-ZZ-Z	Webinar	Hourly	250.00
WebSphere Transformation Extender V8.3 Fundamentals (6T130G)	0370-415-83-W	WebSphere Transformation Extender V8.3 Fundamentals (6T130G)	class	1999.50
WIDEPLOY: Deploying Cisco Wireless Enterprise Networks	1575-990-ZZ-W	WIDEPLOY: Deploying Cisco Wireless Enterprise Networks	class	3263.70
WIDESIGN : Designing Cisco Wireless Enterprise Networks	1575-989-ZZ-W	WIDESIGN : Designing Cisco Wireless Enterprise Networks	class	2833.70
WIFUND: Implementing Cisco Wireless Network Fundamentals v1.0	1575-980-ZZ-W	WIFUND: Implementing Cisco Wireless Network Fundamentals v1.0	class	2833.70
Windows 10 Level 1	0000-100-10-W	Windows 10 Level 1	class	223.20
Windows 10: New Features	0000-150-10-W	Windows 10: New Features	class	175.20
Windows 10: Transition from Windows 7	0000-151-10-W	Windows 10: Transition from Windows 7	class	223.20
WISECURE: Secure Cisco Wireless Enterprise Networks	1575-992-ZZ-W	WISECURE: Secure Cisco Wireless Enterprise Networks	class	3263.70
WITSHOOT: Troubleshooting Cisco Wireless Enterprise Networks	1575-991-ZZ-W	WITSHOOT: Troubleshooting Cisco Wireless Enterprise Networks	class	2489.70
WM875G - CICS V5 Advanced Application Development for SOA and Web Services	0370-429-ZZ-W	WM875G - CICS V5 Advanced Application Development for SOA and Web Services	class	2408.00
WMNGI: Managing Cisco Wireless LANs v1.1	1575-975-ZZ-W	WMNGI: Managing Cisco Wireless LANs v1.1	class	2489.70
Word 2013 Level 1 for Windows	0100-100-13-W	Word 2013 Level 1 for Windows	class	223.20
Word 2013 Level 2 for Windows	0100-200-13-W	Word 2013 Level 2 for Windows	class	231.20
Word 2013 Level 3 for Windows	0100-300-13-W	Word 2013 Level 3 for Windows	class	239.20
Word 2016 Level 1 for Windows	0100-100-16-W	Word 2016 Level 1 for Windows	class	223.20
Word 2016 Level 2 for Windows	0100-200-16-W	Word 2016 Level 2 for Windows	class	231.20
Word 2016 Level 3 for Windows	0100-300-16-W	Word 2016 Level 3 for Windows	class	239.20
Writing Effective E-mail	2000-127-ZZ-Z	Writing Effective E-mail	class	359.00
XHTML: Authoring and Design Techniques	0835-400-XH-W	XHTML: Authoring and Design Techniques	class	319.20
XM1000: Fundamentals of XML	0370-224-DB-W	XM1000: Fundamentals of XML	class	1300.00
XML Level 1 for Windows	0845-100-ZZ-W	XML Level 1 for Windows	class	319.20
XML Level 2 for Windows	0845-200-ZZ-W	XML Level 2 for Windows	class	319.20
XML Level 3 for Windows	0845-300-ZZ-W	XML Level 3 for Windows	class	319.20
XML Level 4 for Windows	0845-400-ZZ-W	XML Level 4 for Windows	class	319.20

Exhibit II

The Computer Workshop Contact and Data Management System Software License Agreement and Limited Warranty

Effective Date: _____ Agreement Number: _____

Company Information:

Name: _____ Telephone Number: _____

Address: _____

Acceptance:

The Computer Workshop, Inc.

Client

Signature

Signature

Name

Name

Title

Title

1. Grant of License

- 1.1 The Computer Workshop an Ohio corporation, grants to Client a nonexclusive license to use an executable copy of the Software product listed on Addendum 1 ("Software") at the location ("Designated Location") specified on Addendum 1. Client may run a single server or multiple servers to support the Client Site, but is limited to a single copy of the software for a single Client Site. The Computer Workshop shall deliver to the Client one (1) set of the Software, along with user documentation, to the Client, and all reference to the Software herein shall be deemed to refer to and include the applicable user documentation.
- 1.2 The TCW CDMS Software is owned in full by The Computer Workshop, Inc. The Software shall only be used by Client, and only in connection with Client's own internal business activities.
- 1.3 The Client shall not copy the Software, in whole or in part, except for disaster recover, program error verification, and for back-up purposes. The Client shall furnish to The Computer Workshop, Inc. upon reasonable request, competent records of the number and location of all copies of the Software, in whole or in part.
- 1.4 The Client must maintain all proprietary notices imposed by The Computer Workshop, Inc. in the Software. The Client shall not, directly or indirectly, reverse assemble or decompile the Software, in whole or in part.
- 1.5 The Client is responsible for the installation of the Software and for training its employees.

2. Warranty

- 2.1 This product has been thoroughly tested and will perform the functions described in the user documentation. However, should you have a demonstrable problem with the product we will ask for copies of the files that caused the problem, the

return of your original distribution, along with a brief statement from you describing the problem. Within one working day of receipt of your files, we will verify the problem. We will then, at our discretion, do one of the following: (a) immediately issue you a new release of the product (no charge); (b) refund your purchase price (you must return the materials); (c) resolve the problem within 30 calendar days and issue you a revised version at NO CHARGE for either new materials or shipping.

- 2.2 This warranty extends for 365 days after the product has been installed on the designated hardware system. All discrepancies and/or non-conformance must be reported within those 365 days.

3. Titles; Nondisclosures

- 3.1 Title to and ownership of the Software, and all copies, partial copies and any and all revisions and modifications to the Software, shall remain with The Computer Workshop, Inc. All rights to patents, copyrights, trademarks and trade secrets in the Software or any modifications shall remain with The Computer Workshop.
- 3.2 The Client shall take all steps necessary to maintain the Software in confidence and shall not, nor shall it permit its employees, or its permitted agents or consultants to sell, transfer, disclose, display or otherwise make accessible the Software, or any copies thereof, in whole or in part, to any third party.
- 3.3 Breach of any provision of this Section 3 shall be the basis for immediate termination by the entity that breached the agreement by The Computer Workshop, Inc. of this Agreement and the license(s) granted herein.

4. Limited Warranty

- 4.1 Provided that the Client has currently paid for annual support services, the Software as delivered by The Computer Workshop, Inc. will perform in all material respects in accordance with the then current applicable user documentation delivered by The Computer Workshop, Inc. In the event the software is not performing in accordance with the then current application user documentation. The Computer Workshop, Inc. shall replace or correct the Software or provide a full refund of the cost of the product.
- 4.2 Support for the TCW CDMS Software can be contacted at 800-639-3535 Monday – Friday, 7:30am – 5:00pm EST. We will respond within 24 hours of the client call.
- 4.3 The Computer Workshop, Inc. hereby disclaims all other warranties, express and implied, including the warranty of merchantability and the warranty of fitness for use or for a particular purpose.

5. Support Services

- 5.1 The following annual support services shall be provided by The Computer Workshop, Inc. during the first year of purchase.
- 5.2 Correct Software errors, and will provide to Customer at no additional cost, any error corrections and any changes in the Software developed by The Computer Workshop, Inc. to make the Software perform substantially in accordance with the applicable user documentation. Customer shall also receive any improvements to the Software (collectively “Updates”), which are developed by The Computer Workshop, Inc. and made generally available to other licensees of the Software, at no additional cost; and
- 5.3 Make available to Customer telephone consultation during The Computer Workshop Inc.’s normal business hours (Monday – Friday from 8:00am to 5:00pm); provided that
- 5.4 The Computer Workshop, Inc. will have no liability hereunder as Customer modifies the Software without The Computer Workshop Inc.’s written consent, or fails to incorporate in the Software any Updates which The Computer Workshop, Inc. has provided to Customer or if Customer is not using the then current version of the Software.
- 5.5 Customer has the opportunity to renew support services on an annual basis at 12% of the product cost.

The Computer Workshop Contact and Data Management System
Annual Software Support Agreement

Addendum 1

This Addendum 1 supplements the attached Software License Agreement by and between The Computer Workshop, Inc. and the Customer identified on the attached Software License Agreement.

Software

License Fee/Annual Support Fee for Year 1

The Computer Workshop Contact and Data Management System

Designated Location

"Customer Site"

The Computer Workshop, Inc.

Customer

By: _____

By: _____

Printed: _____

Printed: _____

Title _____

Title: _____

Date: _____

Date: _____

The Computer Workshop Contact and Data Management System
Annual Software Support Agreement

The Computer Workshop Contact and Data Management System
Annual Software Support Agreement

Effective Date: _____ Agreement Number: _____

Company Information:

Name: _____ Telephone Number: _____

Address: _____

Acceptance:

The Computer Workshop, Inc.

Client

Signature

Signature

Name

Name

Title

Title

1. Extended Warranty

- 1.1 This product has been thoroughly tested and will perform the functions described in the user documentation. However, should you have a demonstrable problem with the product we will ask for copies of the files that caused the problem, the return of your original distribution, along with a brief statement from you describing the problem. Within one working day of receipt of your files, we will verify the problem. We will then, at our discretion, do one of the following: (a) immediately issue you a new release of the product (no charge); (b) refund your purchase price (you must return the materials); (c) resolve the problem within 30 calendar days and issue you a revised version at NO CHARGE for either new materials or shipping.
- 1.2 This warranty extends for 365 days from the date the annual support is purchased. All discrepancies and/or non-conformance must be reported within those 365 days.

2. Annual Support Services

- 2.1 Provided that the Client has currently paid for annual support services, the Software as delivered by The Computer Workshop, Inc. will perform in all material respects in accordance with the then current applicable user documentation delivered by The Computer Workshop, Inc. In the event the software is not performing in accordance with the then current application user documentation. The Computer Workshop, Inc. shall replace or correct the Software or provide a full refund of the cost of the product.

The Computer Workshop Contact and Data Management System

Annual Software Support Agreement

- 2.2 Support for the TCW CDMS Software can be contacted at 800-639-3535 Monday – Friday, 7:30am – 5:00pm EST. We will respond within 24 hours of the client call.
- 2.3 The Computer Workshop, Inc. hereby disclaims all other warranties, express and implied, including the warranty of merchantability and the warranty of fitness for use or for a particular purpose.

3. Support Services

- 3.1 The following annual support services shall be provided by The Computer Workshop, Inc. during the first year of purchase and any years where the annual support services are purchased.
- 3.2 Correct Software errors, and will provide to Customer at no additional cost, any error corrections and any changes in the Software developed by The Computer Workshop, Inc. to make the Software perform substantially in accordance with the applicable user documentation. Customer shall also receive any improvements to the Software (collectively “Updates”), which are developed by The Computer Workshop, inc. and made generally available to other licensees of the Software, at no additional cost; and
- 3.3 Make available to Customer telephone consultation during The Computer Workshop Inc.’s normal business hours (Monday – Friday from 8:00am to 5:00pm); provided that
- 3.4 The Computer Workshop, Inc. will have no liability hereunder as Customer modifies the Software without The Computer Workshop Inc.’s written consent, or fails to incorporate in the Software any Updates which The Computer Workshop, Inc. has provided to Customer or if Customer is not using the then current version of the Software.
- 3.5 Customer has the opportunity to renew support services on an annual basis at 12% of the original purchase price.

Exhibit III

STANDARD AFFIRMATION AND DISCLOSURE FORM
EXECUTIVE ORDER 2011-12K

Governing the Expenditure of Public Funds on Offshore Services

All of the following provisions must be included in all invitations to bid, requests for proposals, state term schedules, multiple award contracts, requests for quotations, informal quotations, and statements of work. This information is to be submitted as part of the response to any of the procurement methods listed.

By the signature affixed hereto, the Contractor affirms, understands and will abide by the requirements of Executive Order 2011-12K. If awarded a contract, both the Contractor and any of its subcontractors shall perform no services requested under this Contract outside of the United States.

The Contractor shall provide all the name(s) and location(s) where services under this Contract will be performed in the spaces provided below or by attachment. Failure to provide this information may subject the Contractor to sanctions. If the Contractor will not be using subcontractors, indicate "Not Applicable" in the appropriate spaces.

1. Principal location of business of Contractor:

5131 Post Road, Suite 102
(Address)

Dublin, OH 43017
(City, State, Zip)

Name/Principal location of business of subcontractor(s):

(Name)

(Address, City, State, Zip)

(Name)

(Address, City, State, Zip)

2. Location where services will be performed by Contractor:

(Address)

(City, State, Zip)

Name/Location where services will be performed by subcontractor(s):

(Name)

(Address, City, State, Zip)

(Name)

(Address, City, State, Zip)

3. Location where state data will be stored, accessed, tested, maintained or backed-up, by Contractor:

(Address)

(Address, City, State, Zip)

Name/Location(s) where state data will be stored, accessed, tested, maintained or backed-up by subcontractor(s):

(Name)

(Address, City, State, Zip)

(Name)

(Address, City, State, Zip)

(Name)

(Address, City, State, Zip)

(Name)

(Address, City, State, Zip)

(Name)

(Address, City, State, Zip)

Contractor also affirms, understands and agrees that Contractor and its subcontractors are under a duty to disclose to the State any change or shift in location of services performed by Contractor or its subcontractors before, during and after execution of any Contract with the State. Contractor agrees it shall so notify the State immediately of any such change or shift in location of its services. The State has the right to immediately terminate the contract, unless a duly signed waiver from the State has been attained by the Contractor to perform the services outside the United States.

On behalf of the Contractor, I acknowledge that I am duly authorized to execute this Affirmation and Disclosure form and have read and understand that this form is a part of any Contract that Contractor may enter into with the State and is incorporated therein.

By:


Contractor

Print Name:

Terri K Williams Dary

Title:

COO

Date:

6-1-17

