Mirion Technologies (Canberra), Inc.
800 Research Parkway
Meriden, Connecticut 06450

Toll Free 800-255-6370
Tel. 203-238-2351
www.mirion.com

** CONFIDENTIAL **
Customer Support Agreement (CSA) Options
Effective July 1, 2020

BASIC ON-SITE CUSTOMER SUPPORT AGREEMENT

> **3rd Business Day (72 Hour) Response Time***
> **Two (2) Scheduled On-Site Customized Assistance/Performance Verification Visits**
> **Two (2) Unscheduled On-Site Emergency Visits**
> Non-Consumable Replacements/Repair Parts Included
   - During repair, if a defective unit is exchanged for a refurbished unit, the defective unit must be returned to Mirion-Canberra within 30 days or the customer will be invoiced for the list price of the unit.
   - EXCLUSION: Coverage excludes Nuclear Safety-Related items that require a Commercial Grade Dedication Plan (CGDP).
> Toll-Free Technical Support and Remote Assistance during Standard Business Hours
   - Monday through Friday 8:30 a.m. through 5:00 p.m. EST
   - Excluding Mirion-Canberra Designated Holidays
   - Telephone: 1-800-255-6370
   - Email: techsupport@mirion.com
> Mirion-Canberra Software and Documentation Updates, As Released**
> Immediate Notification of Critical Software Problems
> Free Shipping and Media Costs

   * **Response time is Monday through Friday, 8:30 a.m. to 5:00 p.m. Local Time. Excludes Mirion-Canberra Designated Holidays.**
   ** **Support for software customization/migration is not included as part of the contract.**

ADVANCED ON-SITE CUSTOMER SUPPORT AGREEMENT   Basic plus 25%†

> **2nd Business Day (48 Hour) Response Time***
> **Three (3) Scheduled On-Site Customized Assistance/Performance Verification Visits**
> **Three (3) Unscheduled On-Site Emergency Visits**
> Non-Consumable Replacements/Repair Parts Included
   - During repair, if a defective unit is exchanged for a refurbished unit, the defective unit must be returned to Mirion-Canberra within 30 days or the customer will be invoiced for the list price of the unit.
   - EXCLUSION: Coverage excludes Nuclear Safety-Related items that require a Commercial Grade Dedication Plan (CGDP).
> Toll-Free Technical Support and Remote Assistance during Standard Business Hours
   - Monday through Friday 8:30 a.m. through 5:00 p.m. EST
   - Excluding Mirion-Canberra Designated Holidays
   - Telephone: 1-800-255-6370
   - Email: techsupport@mirion.com
> Mirion-Canberra Software and Documentation Updates, As Released**
> Immediate Notification of Critical Software Problems
> Free Shipping and Media Costs

   * **Response time is Monday through Friday, 8:30 a.m. to 5:00 p.m. Local Time. Excludes Mirion-Canberra Designated Holidays.**
   ** **Support for software customization/migration is not included as part of the contract.**
   † **$10,000 Minimum Contract, per system**

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EXTENDED WARRANTY CUSTOMER SUPPORT AGREEMENT

Return-To-Factory Support Program‡
> Return-To-Factory For Repair Services
> Labor Included
> Non-Consumable Replacements/Repair Parts Included
   • During repair, if a defective unit is exchanged for a refurbished unit, the defective unit must be returned to Mirion-Canberra within 30 days or the customer will be invoiced for the list price of the unit.
   • EXCLUSION: Coverage excludes Nuclear Safety-Related items that require a Commercial Grade Dedication Plan (CGDP).
> Toll-Free Technical Support and Remote Assistance during Standard Business Hours
   • Monday through Friday 8:30 a.m. through 5:00 p.m. EST
   • Excluding Mirion-Canberra Designated Holidays
   • Telephone: 1-800-255-6370
   • Email: techsupport@mirion.com

   ‡ **$1,000 Minimum Contract**

SOFTWARE (OFF-SITE) CUSTOMER SUPPORT AGREEMENT

> Mirion-Canberra Software and Documentation Updates, As Released**
> Toll-Free Technical Support and Remote Assistance during Standard Business Hours
   • Monday through Friday 8:30 a.m. through 5:00 p.m. EST
   • Excluding Mirion-Canberra Designated Holidays
   • Telephone: 1-800-255-6370
   • Email: techsupport@mirion.com
> Immediate Notification of Critical Software Problems
> Free Shipping and Media Costs

   ** **Support for software customization/migration is not included as part of the contract.**

Notes:

 * **Response time is Monday through Friday, 8:30 a.m. to 5:00 p.m. Local Time. Excludes Mirion-Canberra Designated Holidays.**

 ** **On-Site support for software customization is not included as part of the contract. Please contact techsupport@mirion.com or 800-255-6370 for quotes concerning on-site customization services.**

Customers with a Support Agreement are eligible for a 10% discount on additional services purchased during the support period.

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FY21 Flat Rate Customer Support Agreement (CSA) Pricing

Effective Date: July 1, 2020

Basic On-Site

	Basic On-Site
Standard Gamma Spectroscopy System (LYNX)	$7,210
(1) MCA front end included in base price - **Additional MCA each**	$2,650
S500CS, S501CS, S502CS, S503CS, S505CS, S506CS software	
(Detectors and non-included software priced separately)	
Standard Gamma Spectroscopy System (DSA-LX, DSA1K, OSPREY-DTB, IN2K)	$5,890
(1) MCA front end included in base price - **Additional MCA each**	$1,960
S500CS, S501CS, S502CS, S503CS, S504CS, S505CS, S506CS software	
(Detectors and non-included software priced separately)	
Alpha Spectrometer (7401)	$7,100
7401 Single Alpha Spec - **Additional each**	$520
S500CS, S501CS, S502CS, S504CS, S505CS, S506CS software	
Alpha Analyst **Base System cost includes (1) each of the following:**	$8,500
Console, Controller, 7200 Dual Alpha Spectrometer	
Additional 7200 Dual Alpha Spectrometers - each	$640
Maximum of (23) Additional 7200's per Base System	
S500CS, S505CS, S506CS, S509CS, S570CS,	
S770CS (includes server or desktop, each client additional) software	
TGS - Tomographic Gamma Scanner	$24,780
(1) MCA front end included in base price - **Additional MCA each**	$2,650
One Detector Included in base price - **Additional detector each**	$2,650
S500CS, S501CS, S505CS, S506CS, S529CS software	
SGS - Segmented Gamma Scanner (LYNX, DSA1K)	$20,700
(1) MCA front end included in base price - **Additional MCA each**	$2,650
One Detector Included in base price - **Additional detector each**	$2,650
S500CS, S501CS, S505CS, S506CS, S529CS software	
Gamma Analyst (LYNX, DSA1K)	$20,700
(1) MCA front end included in base price - **Additional MCA each**	$2,650
One Detector Included in base price - **Additional detector each**	$2,650
Additional charge for electrically cooled detector each	$3,620
S500CS, S501CS, S505CS, S506CS, S590CS,	
S705CS (includes server or desktop, each client additional) software	
Q SQUARED (LYNX, DSA1K)	$20,700
(3) MCA front end included in base price - **Additional MCA each**	$2,650
Three Detectors Included - **Additional detector each**	$2,650
S500CS, S501CS, S505CS, S529CS software	
WBC, ACCUSCAN & ACCUSCAN-II (LYNX, DSA1K)	$18,450
(1) MCA front end included in base price - **Additional MCA each**	$2,650
One Detector Included in base price - **Additional detector each**	$2,650
Additional charge for electrically cooled detector each	$3,620
S500CS, S501CS, S505CS, S506CS, S534CS, S537CS,	
S734CS, S738CS (includes server or desktop, each client additional) software	
WBC, FASTSCAN (LYNX, DSA1K)	$18,660
Two NaI Detectors Included in base price	
Two NaI Stabilized Detectors (NAIS) - **Additional each**	$1,530
S500CS, S501CS, S505CS, S506CS, S534CS	
S734CS, S738CS (includes server or desktop, each client additional) software	

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AEGIS	**Gamma Spec PC, Portable Germanium System**	$12,110
	S504CS, S501CS, S513 software	
	Return-to-Factory Coverage Only	$8,970
LB4200	**Alpha/Beta Counter**	
	1 Drawer, 4 Detector	$6,750
	2 Drawer, 8 Detector	$8,930
	3 Drawer, 12 Detector	$11,900
	4 Drawer, 16 Detector	$14,310
	S556CS APEX Alpha/Beta Software	
S6LB	**Alpha/Beta Counter**	$7,420
	Series 6LB Low Background Alpha/Beta Counter	
	S556CS APEX Alpha/Beta Software	
S5XLB	**Alpha/Beta Counter**	$7,180
	Series 5 XLB Gas Flow Proportional Detector	
	S550CS Eclipse or S556CS APEX Alpha/Beta Software	
S5XLB - Gamma	**Alpha/Beta Counter** with Gamma Option	$7,570
	Series 5 XLB Gas Flow Proportional and Gamma Detectors	
	Eclipse or Apex AB V2.0	
A/B CALIB	**Annual Alpha/Beta System Calibration (Per System)**	
	Calibration combined with concurrent on-site PV/repair visit	$2,330
	Basic Annual Calibration Services for the S5XLB includes the following:	
	- Alpha & Beta Plateaus	
	- ROI Discriminator Setting	
	- System Background Count	
	- Single Geometry Alpha Efficiency	
	- Single Geometry Beta Efficiency	
	- Official Calibration Documentation	
	The customer is required to provide the correct sources for their requested efficiency geometries and nuclide of interest. Sources shall be of sufficient strength to complete counts in a reasonable amount of time (`10,000 counts in < 5 minutes), where applicable.	
LB5500W	**Alpha/Beta Counter** with 5 inch Detector	$10,290
	LB5500 Gas Flow Proportional with 5 inch detector	
	S550CS Eclipse or S556CS APEX Alpha/Beta Software	
iMATIC	**Alpha/Beta Counter**	$6,670
	Automatic iSERIES PIPS Detector Gasless	
iSOLO	iSolo Alpha/Beta Counter, 500 µM-2000 mm² w/Guard Det	$6,050
	(Pricing when added to an existing contract)	$4,350
Sirius (all current variants)		
5, 5AB, 5PAB, HFF, HFF-XL/MED		
	Alpha Beta Gas Flow Hand and Foot Contamination Monitor	$5,590
	Additional Units - each (same location)	$4,020
	SRSFSK4A Support Included	
CRONOS (all current variants)		
1, 4, 11, CPO-SMART, CGO-SMART, TOM, TOM-I		
	Gamma Object/Tool Monitor	$8,080
	Additional Units - each (same location)	$5,740

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ARGOS (all current variants)		
AB, PAB, PBG, PB, TWO STEP-EXITII+		
	Alpha Beta Gas Flow Whole Body Contamination Monitor	$8,690
	Additional Units - each (same location)	$6,310
	Zeus option - additional cost per unit	$1,730
	Head detector option - additional cost per unit	$850
	Door option - additional cost per unit	$850
	Camera option - additional cost per unit	$850
GEM-5 (all current variants)		
GEM-5, GEM-5N, FASTTRACK-FIBRE, PGH-SMART, PGS-SMART		
	Gamma Exit/Entrance Contamination Monitor	$6,580
	Additional Units - each (same location)	$4,580
iCAM	**Alpha Beta Air Monitor**	$5,760
	Additional units each (same location)	$4,090
	Annual System Calibration - One (1) Scheduled, On-Site Visit	
	Maximum One (1) Emergency Visit (per contract year)	
Alpha Sentry	**Alpha Sentry**	$5,760
	Additional units each (same location)	$4,160
	One (1) Scheduled On-Site PV Visit	
	Maximum One (1) Emergency Visit (per contract year)	

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FY21 - Customer Support Agreement Pricing

Pricing Policy

Support pricing not listed on the published Flat Rate Customer Support Agreement Pricing schedule or on the Discontinued Products Customer Support Agreement Price Schedule is generally calculated using a percentage scale based on current Product Price Lists   The current percentage factor for each type of Agreement is outlined below. Discontinued products are evaluated on a case-by-case basis and a best and reasonable estimate will be calculated and may not follow the outlined percentage scale below.

VMS Support Surcharge:

It is necessary for Mirion-Canberra to include a **$2,500**, per system, surcharge to support obsolete VMS equipment under a Service Agreement. This is due to the difficulty in obtaining, maintaining inventory and supporting obsolete equipment. We strongly recommend upgrading to current technology, as soon as possible.

Pricing Percentages

Agreement Type	% of Domestic Sales List Price
Extended Warranty Return-to-Factory Customer Support Agreement	**12%**
Basic On-Site Customer Support Agreement	**16%**
Advanced On-Site Customer Support Agreement	**Basic plus 25%**

Customer Support Agreement Minimums

Extended Warranty Return-to-Factory Customer Support Agreement	**$1,000**
Basic On-Site Customer Support Agreement	**$5,500**
Advanced On-Site Customer Support Agreement	**$10,000**

SYSTEM PRICING NOTES:
- Customer Support Agreement prices do not include applicable taxes.
- Gas flow and PIPS detectors are considered consumables are not covered under service contracts.
- HPGe Detectors - (Return to factory for repair - Detector and Service Level 1-4 covered under contract)
- HPGe Detectors with *SOCS Characterization (Return to factory for repair - Detector Service Level 1-4
- covered under contract)

DETECTOR PRICING:

HPGe Detector (Return-to-Factory Repair - Detector Service Level 1-4 covered under contract)	$2,650
CryoCycle and CryoPulse Cryostat (Return-to-Factory Repair)	$3,620
ISOCS/LABSOCS Detector Coverage w/Characterization Support - Detector Service Level 1-4	$3,800
ISOCS/LABSOCS Detector Characterization Support	$1,150
ACT II Detectors - (Return-to-Factory Repair - Detector Service Level 1-4 covered under contract)	$5,300
NaI Detectors (Special Stabilized NAIS 3x5x16) - (Return-to-Factory Repair)	$4,330
NaI Detectors Fastscan (2259A) - 3x5x16 - (Return-to-Factory Repair)	$3,390
NaI Detectors (802 & 803) - replacement or return to factory repair	$580

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FY21 Discontinued Product Customer Support Agreement (CSA) Pricing*

Effective Date: July 1, 2020

	Basic On-Site
Standard Gamma Spec. System (with obsolete DSA2K, ICB NIM)	$7,640
(1) MCA front end - **Additional each**	$2,880
S500CS, S501CS, S502CS, S503CS, S505CS, S506CS software	
(Detectors and non-included software priced separately)	
Alpha Spectrometer	$8,520
7404 Quad Alpha Spec - (one 7404 included)	
Additional 7404 Quad Alpha Spectrometer each	$1,040
S500CS, S501CS, S502CS, S504CS, S505CS, S506CS software	
PIPS Detectors are not covered under any support agreement.	
SGS - Segmented Gamma Scanner (ICB NIM)	$20,700
(1) MCA front end included in base price - **Additional MCA each**	$3,180
One Detector Included in base price - **Additional detector each**	See Active Price List
S500CS, S501CS, S505CS, S506CS, S529CS software	
Gamma Analyst (ICB NIM)	$20,700
(1) MCA front end included in base price - **Additional MCA each**	$3,180
One Detector Included in base price - **Additional detector each**	See Active Price List
Additional charge for electrically cooled detector each	See Active Price List
S500CS, S501CS, S505CS, S506CS, S590CS,	
S705CS (includes server or desktop, each client additional) software	
Q SQUARED (ICB NIM)	$20,700
(3) MCA front end included in base price - **Additional MCA each**	$3,180
Three Detectors Included - **Additional detector each**	See Active Price List
S500CS, S501CS, S505CS, S529CS software	
WBC, ACCUSCAN & ACCUSCAN-II (ICB NIM)	$18,450
(1) MCA front end included in base price - **Additional MCA each**	$3,180
One Detector Included in base price - **Additional detector each**	See Active Price List
Additional charge for electrically cooled detector each	See Active Price List
S500CS, S501CS, S505CS, S506CS, S534CS, S537CS,	
S734CS, S738CS (includes server or desktop, each client additional) software	
WBC, FASTSCAN (ICB NIM)	$18,660
Two NaI Detectors Included in base price	
Two NaI Stabilized Detectors (NAIS) - **Additional each**	See Active Price List
S500CS, S501CS, S505CS, S506CS, S534CS	
S734CS, S738CS (includes server or desktop, each client additional) software	
FALCON **Gamma Spec PC, Portable Germanium System**	$13,560
S504CS, S501CS, S513 software	
TAM100D **Transportable Tritium Air Monitor**	$5,650
Additional units each (same site)	$4,110
One (1) Scheduled, On-Site PV Visit Per Site	
Maximum One (1) Emergency Visit (per contract year)	
LB41W121/122 **Alpha/Beta Counter**	$8,090
1 Drawer, 4 Detectors	
OSUM or APEX Alpha/Beta	
LB41W221/222 **Alpha/Beta Counter**	$10,820
2 Drawer, 8 Detector	
OSUM or APEX Alpha/Beta	
LB41W321/322 **Alpha/Beta Counter**	$15,300
3 Drawer, 12 Detector	
OSUM or APEX Alpha/Beta	

LB41W421/422	**Alpha/Beta Counter** 4 Drawer, 16 Detector OSUM or APEX Alpha/Beta	$18,350
S5HP	**Alpha/Beta Counter** LB5100 Series 5 HP	$6,220
S5APC	**Alpha/Beta Counter** LB5100 Series 5 APC Gas Flow Proportional Detector	$6,220
S5E	**Alpha/Beta Counter** LB5100 Series 5 E Gas Flow Proportional Detector	$6,220
S5E - Gamma	**Alpha/Beta Counter** with Gamma Option Series 5 E Gas Flow Proportional and Gamma Detector	$6,220
NET-CAM	**Networked Continuous Alpha/Beta Air Monitor** Additional units each (same location) Annual System Calibration - One (1) Scheduled, On-Site Visit Maximum One (1) Emergency Visit (per contract year)	$6,810 $4,880
ECAM	**Environmental Continuous Alpha/Beta Air Monitor** Annual System Calibration - One (1) Scheduled, On-Site Visit Maximum One (1) Emergency Visit (per contract year)	$7,290
MiniSentry	**Transportable Gamma Portal Monitor** Additional units - each (same site) Additional units - each (same local area sites) One (1) Scheduled, On-Site PV/Calibration per system (executed during ONE same site visit) - Appropriate calibration/check sources are required, and should be provided by customer Maximum One (1) Emergency Visit (per contract year)	$6,030 $2,190 $4,280
LB5100 S54	**Alpha/Beta Counter** LB5100 Series 4 Gas Flow Proportional Detector Eclipse	$9,270
LB5100 S53	**Alpha/Beta Counter** LB5100 Series 3 Gas Flow Proportional Detector Eclipse	$9,710
LB5100 S52	**Alpha/Beta Counter** LB5100 Series 2 Gas Flow Proportional Detector Eclipse	$10,860
ARGOS - 4	**Alpha Beta Gas Flow Whole Body Contamination Monitor** Additional Units - each (same location) Zeus option - additional cost per unit Head detector option - additional cost per unit Door option - additional cost per unit Camera option - additional cost per unit	$9,280 $6,740 $1,850 $910 $910 $910
Sirius - 4	**Alpha Beta Gas Flow Hand and Foot Contamination Monitor** Additional Units - each (same location) SRSFSK4A Support Included	$5,970 $4,290
GEM-5 **w/parallel bus**	**Gamma Exit/Entrance Contamination Monitor** Additional Units - each (same location)	$7,030 $4,900

* Best Effort: Mirion-Canberra appreciates the privilege of providing maintenance and support services. The obsolete products listed above contain parts that may be difficult to obtain; some parts are no longer available. Should any part of an obsolete system fail, Mirion-Canberra will put forth our best efforts to obtain repair parts, or replace with a refurbished part. In the event where we exhaust our obsolete parts inventory, we will notify you as soon as possible.

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FY21 Software Customer Support Agreement (CSA) Pricing

Effective Date: July 1, 2020

	GENIE-2000 SOFTWARE SUPPORT	
S500CS	GENIE-2000 BASIC SPECTROSCOPY SUPPORT	$760
S501CS	GENIE-2000 GAMMA ANALYSIS SUPPORT	$760
S502CS	GENIE-2000 BASIC SPECTROSCOPY SUPPORT	$760
S504CS	INSPECTOR BASIC SPECTROSCOPY SUPPORT	$760
S505CS	GENIE-2000 QUALITY ASSURANCE SUPPORT	$330
S506CS	INTERACTIVE PEAK FIT SUPPORT	$140
S507CS	GENIE-2000 MGA-U SOFTWARE SUPPORT	$710
S508CS	GENIE-2000 MGA SOFTWARE SUPPORT	$1,130
S509CS	GENIE-2000 ALPHA ANALYSIS SUPPORT	$760
S511CS	GENIE-2000 RIGHT-TO-COPY SUPPORT	$760
S520CS	GENIE-2000 NETWORK COPY SUPPORT	$760
S529CS	NDA-2000 SOFTWARE SUPPORT	$2,650
S529RTCS	NDS-2000 RIGHT-TO-COPY SUPPORT	$2,650
S530CS	NDA-2000 NEUTRON ASSAY SUPPORT	$1,770
S531CS	NDA-2000 GAMMA ANALYSIS SUPPORT	$1,770
S532CS	NDA-2000 ATTENUATION CORRECTION SPRT	$350
S535CS	GENIE-2000 U-PU INSPECTOR SUPPORT	$1,030
S537CS	GENIE-2000 LUNG COUNTING SUPPORT	$1,480
S539CS	NDA 2000 ADD A SOURCE OPTION SUPPORT	$380
S544CS	GENIE-2000 NUCHART SUPPORT	$280
S556CS	APEX ALPHA/BETA SUPPORT	$890
S560CS	PROGRAMMING LIBRARIES SUPPORT	$330
S561CS	BATCH PROGRAMMING LIBRARIES SUPPORT	$110
S572CS	GENIE-2000 IMCA SOFTWARE SUPPORT	$350
S573CS	GENIE-2000 ISOCS CALIBRATION SUPPORT	$1,220
S574CS	LABSOCS CALIBRATION SUPPORT	$1,220
S600CS	PROSPECT SUPPORT	$340
S700CS	APEX DESKTOP LICENSE ANNUAL SUPPORT	$1,480
S701CS	APEX-GAMMA SERVER LICENSE ANNUAL SUPPORT	$1,180
S702CS	APEX-GAMMA CLIENT LICENSE ANNUAL SUPPORT	$890
S703CS	APEX NUCLEAR POWER OPTION ANNUAL SUPPORT	$1,480
S705CS	APEX-GAMMA DESKTOP/GENIE 2K SUPPORT (SUPPORTS: S500CS, S501CS, S505CS, S506CS, S700CS)	$1,610
S734CS	APEX-INVIVO COUNTER WORKSTATION SUPPORT	$2,770
S735CS	APEX-INVIVO REVIEW CLIENT SUPPORT	$2,000
S738CS	APEX-INVIVO SERVER SUPPORT	$3,460
S770CS	APEX-ALPHA DESKTOP LICENSE ANNUAL SUPPORT	$1,480
S771CS	APEX-ALPHA SERVER LICENSE ANNUAL SUPPORT	$1,180
S772CS	APEX-ALPHA CLIENT LICENSE ANNUAL SUPPORT	$890
S775CS	APEX-ALPHA DESKTOP/GENIE 2K SUPPORT (SUPPORTS: S500CS, S505CS, S506CS, S509CS, S770CS)	$1,610

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DATABASE SOFTWARE SUPPORT

	OpenEMS Database	
480930	OPENEMS ADDITIONAL NODE SUPPORT-12 MONTH	$4,780
480930	OPENEMS ADDITIONAL NODE SUPPORT-9 MONTH	$3,470
OECNT12 CS	OPENEMS SOFTWARE SUPPORT-12 MONTHS	$22,070
OECNT9 CS	OPENEMS SOFTWARE SUPPORT-9 MONTHS	$16,530

	Horizon	
HORIZON-1	HORIZON- 1 INSTRUMENT SYSTEM	$760
HORIZON-5	HORIZON- 5 INSTRUMENT SYSTEM	$1,560
HORIZON-10	HORIZON- 10 INSTRUMENT SYSTEM	$2,370
HORIZON-25	HORIZON- 25 INSTRUMENT SYSTEM	$4,500
HORIZON-50	HORIZON- 50 INSTRUMENT SYSTEM	$6,990
HORIZON-100	HORIZON-100 INSTRUMENT SYSTEM	$10,370
HORIZON-200	HORIZON-200 INSTRUMENT SYSTEM	$15,870

	HIS-20	
HIS-SERV-CONTRACT	**HIS20 SUPPORT CONTRACT 12MO**	$50,900
	One year Service Contract for HIS20CS All Software and Documentation Updates Released Unlimited Toll-free Telephone Support during business day	
HIS20-U-RENEW	**HIS20 4GL H/B CONTRACT 12 MONTH**	$5,025
	Support contract for Uniface 4GL. Covers delivery of drivers for the latest versions of Windows operating systems, Oracle versions and SQL Server as well as enhancements and bug fixes.	
HIS20-WEB-Renew	**HIS-20: Uniface Anywhere WEB renewal**	$725
	Support contract for Uniface Anywhere. Supports Covers delivery of drivers for the latest versions of Windows operating systems, browser support and enhancements and bug fixes.	
WACS-SERV-CONTRACT	**HIS-20 (WACS) Windows Access Control Support**	$4,100
	Support (WACS) All Software and Documentation Updates Released Unlimited Toll-free Telephone Support during business day	
HIS20-PADS-SUPPORT	**HIS-20 / PADS Data Transfer Support**	$1,600
H_WEM_UI_SC	**HIS20 WEM Support**	$7,000
	Support for WACS and WACS Enterprise Manager User Interface All Software and Documentation Updates Released Unlimited Toll-free Telephone Support during business day	

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OBSOLETE SOFTWARE SUPPORT /Discontinued Products (DP)*

Genie-2000

Code	Description	Price
AASWS-G2	ALPHA ANALYST SW SUPPORT - PACKAGE FOR GENIE-2000 - (DP)*	$2,040
S503CS	GENIE-2000 PROCOUNT SUPPORT - (DP)*	$310
S534CS	ABACOS-2000 INVIVO SUPPORT - (DP)*	$2,090
S536CS	ABACOS-2000 RIGHT-TO-COPY SUPPORT - (DP)*	$990
S541CS	AUTOSCAN OPTION FOR ABACOS-2000 SUPPORT - (DP)*	$990
S570CS	ALPHA ANALYST CONTROL SUPPORT - (DP)*	$730
S586CS	GENIE-2000 NUCLEAR MEDICINE SUPPORT - (DP)*	$240
S590CS	GAMMA ANALYST CONTROL SUPPORT - (DP)*	$240

SMS

Code	Description	Price
S550CS	ECLIPSE ALPHA/BETA SUPPORT - (DP)*	$760
S551CS	AIRQUALITY - AREA AIR SAMPLING SOFTWARE SUPPORT - (DP)*	$3,310
S551RTCS	AIRQUALITY RT TO COPY SW SUPPORT FOR 3 ADDT'L TENNELEC	$1,520
S552CS	LAPELS-PERSONNEL AIR SAMPLING SW SUPPORT - (DP)*	$3,310
S552RTCS	LAPELS RT TO COPY SW SUPPORT FOR 3 ADDT'L TENNELEC CTRS -	$1,520
S553CS	SWIPES-SURFACE CONTAMINATION SW SUPPORT - (DP)*	$3,310
S553RTCS	SWIPES RT TO COPY SW SUPPORT FOR 3 ADDT'L TENNELEC CTRS -	$1,520

CAS Database

Code	Description	Price
480655AS	CAS - MAIN CPU COUNTROOM ANALYSIS SYSTEM SW SUPPORT	$8,810
480655NS	CAS - ADD'L CPU COUNTROOM ANALYSIS SYSTEM SW SUPPORT	$740
480910	Q*MENU SOFTWARE FOR CAS - MAIN CPU (Required) - (DP)*	$690
480910	Q*MENU SOFTWARE FOR CAS - NODE (Required) - (DP)*	$220

EMS Database

Code	Description	Price
480428	EMS SUPPORT CONTRACT - MAIN SYSTEM, 12-MONTHS - (DP)*	$13,210
480428	EMS SUPPORT CONTRACT - NODE SYSTEM, 12-MONTHS - (DP)*	$3,310
480431	EMS DFP SUPPORT CONTRACT, 12-MONTHS - (DP)*	$2,190
480582	INGRES SUPPORT (Required) - (DP)*	$570

OpenCDM Database

Code	Description	Price
480915	OPENCDM CLIENT/SERVER SOFTWARE SUPPORT - MAIN - (DP)*	$13,810
480915	OPENCDM SOFTWARE SUPPORT - NODE - (DP)*	$4,780

RETDAS

Code	Description	Price
RETDAS	RETDAS SOFTWARE SUPPORT - (DP)*	$9,150
RETDAS-PDI	PLANT DATA INTERFACE - (DP)*	$1,220
SEEKER	SEEKER - (DP)*	$1,710

VMS

Code	Description	Price
480170AS	ANALYZER COMMUNICATIONS SUPPORT - (DP)*	$220
480175AS	FILE TRANSFER UTILITIES SUPPORT - (DP)*	$220
480198AS	BASIC SPECTROSCOPY SOFTWARE SUPPORT - (DP)*	$1,280
480201AS	NUCLIDE ID SOFTWARE SUPPORT - (DP)*	$730
480206AS	QUALITY ASSURANCE SOFTWARE SUPPORT - (DP)*	$590
480216AS	NEUTRON ACTIVATION ANALYSIS SUPPORT - (DP)*	$730
480239AS	WHOLE BODY COUNTING SOFTWARE SUPPORT - (DP)*	$1,400
480258AS	MCA CONTROL/DISPLAY SOFTWARE SUPPORT - (DP)*	$1,620

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480259AS	HYPERMET PEAK ANALYSIS SUPPORT - (DP)*	$300
480268AS	ALPHA SPECTROSCOPY SOFTWARE SUPPORT - (DP)*	$400
480269AS	DIGITAL PLOT SOFTWARE SUPPORT - (DP)*	$120
480284AS	SAMPLE ANALYSIS SOFTWARE SUPPORT - (DP)*	$490
480292AS	LIBRARY DRIVEN PEAK SEARCH SUPPORT - (DP)*	$390
480297AS	LOW BACKGROUND PEAK SEARCH SUPPORT - (DP)*	$220
480502AS	ICRP-30 WBC SOFTWARE SUPPORT - (DP)*	$520
480506AS	INTERACTIVE PEAK SEARCH SUPPORT - (DP)*	$590
480517AS	MPA LIST SOFTWARE SUPPORT - (DP)*	$710
480520AS	MPA DISPLAY SOFTWARE SUPPORT - (DP)*	$160
480539AS	PRINT/PLOT UTILITIES SOFTWARE SUPPORT - (DP)*	$120
480567AS	GE LUNG COUNTING SOFTWARE SUPPORT - (DP)*	$680
480573AS	NAI DATA REDUCTION SOFTWARE SUPPORT - (DP)*	$730
480676AS	PROCOUNT SAMPLE CHANGER SUPPORT - (DP)*	$460
480686AS	ABACOS PLUS WBC SOFTWARE SUPPORT - (DP)*	$1,510
480714AS	MULTI GROUP ANALYSIS (MGA) SUPPORT - (DP)*	$1,160
480717AS	ALPHA MANAGEMENT SOFTWARE SUPPORT - (DP)*	$1,220
480720AS	PROCOUNT MENU SOFTWARE SUPPORT - (DP)*	$460
480721AS	ALPHA MANAGEMENT SOFTWARE SUPPORT - (DP)*	$1,220
480787AS	DCMD SOFTWARE SUPPORT - (DP)*	$1,160
480907AS	GAMMA ANALYST CONTROL SUPPORT - (DP)*	$710

Please Note:

* **Obsolete Software Support**
No further updates will be provided by Mirion-Canberra's Software Support Engineers.
Support for discontinued software packages will consist of telephone, email and
internet technical services only.

Customers with a Support Agreement are eligible for a 10% discount on additional services purchased during the support period.