

Mike DeWine, Governor Jon Husted, Lt. Governor Andy Wilson, Director

## **Disaster Victims Credential Replacement Options**

The Ohio Bureau of Motor Vehicles understands that when a natural disaster occurs, it often results in the loss of important credentials, including a driver license or identification card. These credentials are important not just for everyday life, but can also be necessary as communities work to identify resources for disaster assistance victims. The Ohio Bureau of Motor Vehicles has several resources available to assist individuals in replacing driver licenses, identification cards, and vehicle registrations that were lost as a result of the disaster.

Please visit the BMV website and use the BMV's online chat option or call 1-(844)-OHIOBMV for any replacement questions.

Disaster victims who need to replace lost or damaged driver licenses, identification cards (DL/ID), or vehicle registrations can visit either a local deputy registrar or utilize BMV Online Services.

## Helpful BMV Options and Resources

- BMV Online Services (<u>https://bmvonline.dps.ohio.gov/</u>):
  - Reprint: Order a replacement (also known as reprints online) of your DL/ID card <u>online</u> <u>here</u>. No additional documentation is needed once an individual creates an OH-ID account. Ohioans who are 17 years and older can receive an ID card at no cost.
  - **Address Change**: Individuals can change their mailing address online. Please note a reprint cannot be ordered the same day a mailing address change occurs.
  - **Renewal:** If an individual's expiration date is approaching, please note Ohioans can now renew their driver's license or identification card easily and conveniently online.
  - Oplates.com: Visit Oplates.com if you need of replacement vehicle registration validation sticker.
- Visiting Local Deputy Registrar:
  - **Duplicate**: You can order a duplicate of your DL/ID card at a local deputy registrar.
    - It is not necessary to bring additional document. The BMV will assist you with completing this transaction and complete the BMV Form 5745.
  - <u>Get In Line Online</u> to avoid the wait. Click on the link and put yourself in line at the BMV before going. That way you will virtually move up in line while you are on your way to avoid or reduce your wait time.

To access BMV Online Services, please create an <u>OH-ID account</u> here. OHID provides users with a more secure and private experience during online interactions with State of Ohio programs.

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