

OHIO'S NEW TAX SYSTEM



August 2023



**Department of
Taxation**

The information presented in this presentation is accurate as of the date of the presentation. Any legislative or legal changes that take place after the date of this presentation may change the accuracy of this content. Additionally, changes to facts and circumstances may impact any answer provided herein.

Please contact the Department directly with any questions.

Individual Income Tax - (800) 282-1780



Business Tax - (888) 405-4039



AGENDA

- Overview of Personal Income Tax (PIT) replacement project – Project NextGen
- Demonstration of the features of the new system – OH | TAX eSERVICES



OH|TAX OBJECTIVES

Improve taxpayer service by simplifying, modernizing, and enhancing the user experience

Modernize and consolidate the technical systems to administer Personal Income and School District Taxes

Keep taxpayer information secure



PROJECT SCOPE



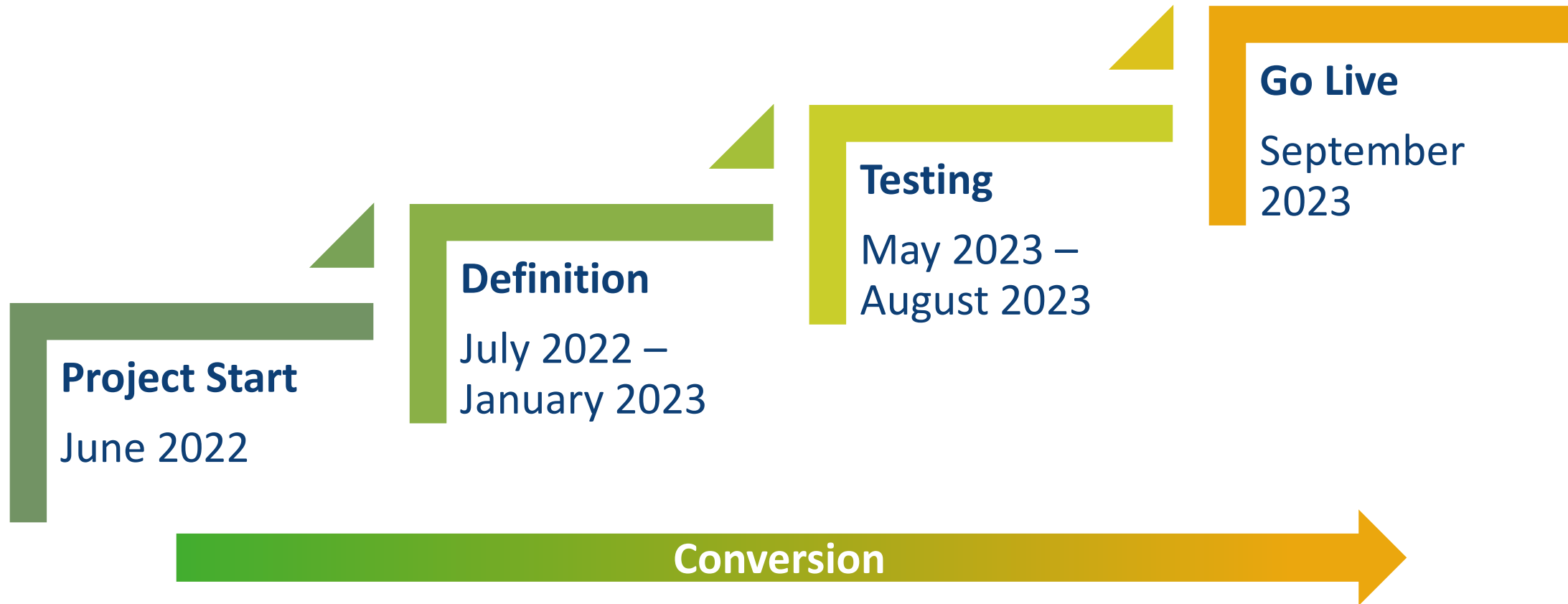
**Individual
Income Tax**

**School District
Tax**



**Department of
Taxation**

OH/TAX eSERVICES NEXT STEPS



INTERACTING WITH STAKEHOLDERS



OH | TAX Usability Study



[Tax.ohio.gov/OHTAX](https://tax.ohio.gov/OHTAX)



Tax Alerts |

Follow us on social media



Ongoing Webinars

PROCESS UPDATES



OH | TAX will use a Universal Payment Coupon (UPC)



Payments will need to be made individually



Tax preparer access to online portal



Wage transcripts available online

ENHANCED TAXPAYER EXPERIENCE



Taxpayer dashboard



File and amend
previously filed returns



E-Correspondence



2-way secure
messaging



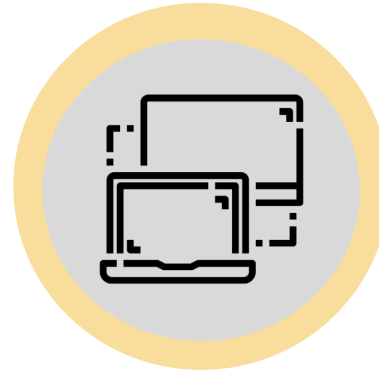
Tax Preparer access



Digital assistant



Dynamic Help



Snapshot Screen Share



Phone Integration



**Department of
Taxation**

[Work with Someone Else](#)**WILLIAM WILLIAMSON**4485 NORTHLAND RIDGE BLVD
COLUMBUS OH 43229-5404[☆ Add to Favorites](#)

Welcome, PREP PREPERSON

You last logged in on Wednesday, Jul 5, 2023 8:00:35 AM

[Manage My Profile](#) [Representative Center](#)[Summary](#) [Important Notifications](#) [Settings](#) [Additional Services](#)**Individual Income Tax**WILLIAM WILLIAMSON
4485 NORTHLAND RIDGE BLVD
COLUMBUS OH 43229-5404**2022 Individual Income Return**[File now](#)

Due: April 18, 2023

Account[Make a payment](#)

Balance Due

\$0.00[View all returns and periods](#)[More...](#)**School District Income Tax**WILLIAM WILLIAMSON
4485 NORTHLAND RIDGE BLVD
COLUMBUS OH 43229-5404**2022 School District Income Return**[File now](#)**Account**[Make a payment](#)

Balance Due

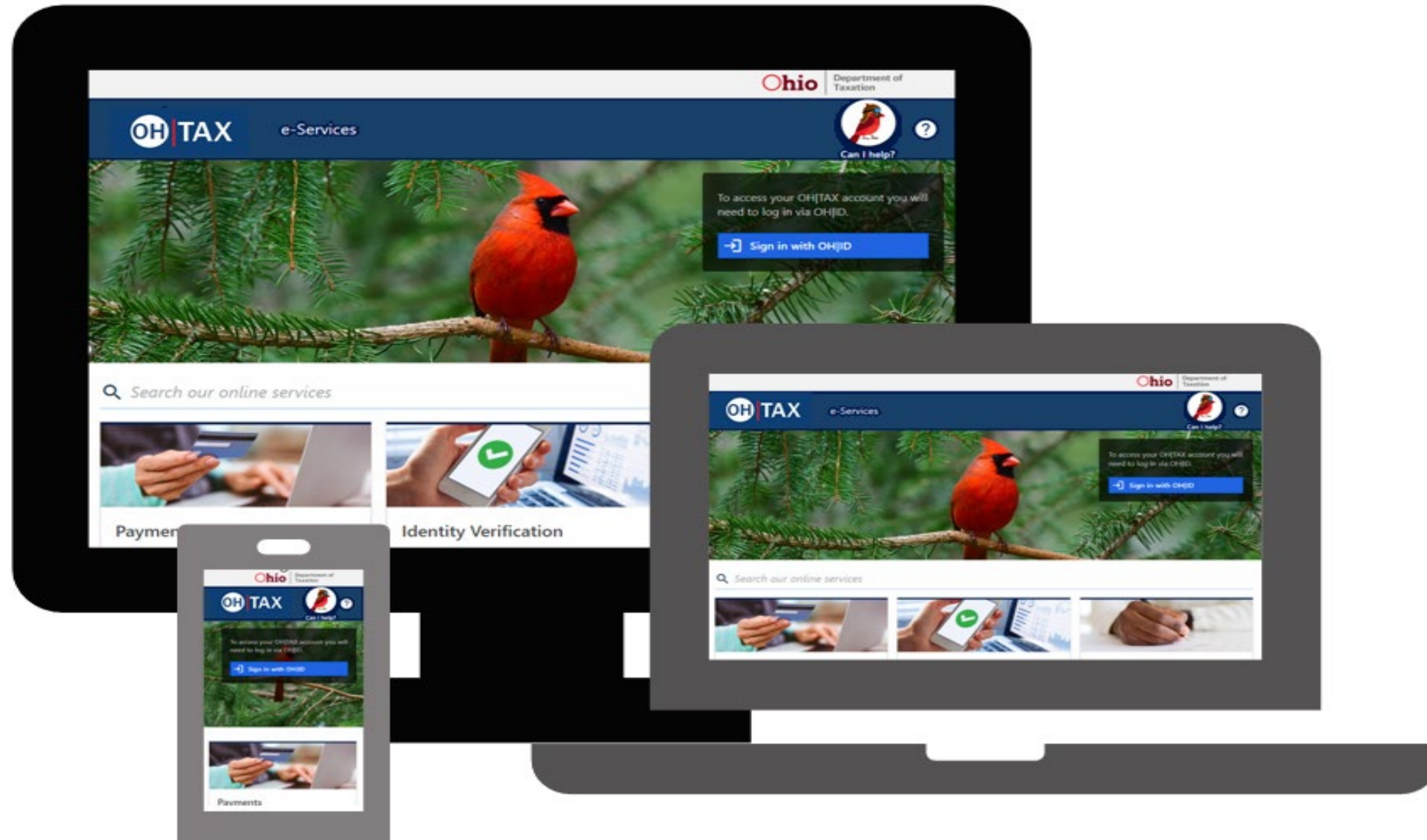
\$0.00[View all returns and periods](#)[More...](#)

TODAY'S DEMO

- OH|TAX Homepage
- Logging into the System
- Preparer Features
- Dashboard View
- Electronic Notices
- Viewing Returns



DEMO



CONTACT

THE OHIO DEPARTMENT OF TAXATION

- Visit tax.ohio.gov/OHTAX
- Sign up for [Tax Alerts](#)
- Email ohtax@tax.ohio.gov

