



## **Next Generation 9-1-1 Access Fee - Information Release**

### **NG 2023-01 – Replacement of the Wireless 9-1-1 Fee**

#### **Introduction**

The 2023-2024 operating budget, Am. Sub. H.B. 33, included changes to transition Ohio to a new Next Generation (NG) 9-1-1 system, including comprehensive updates to the law governing operation of 9-1-1 systems to provide for enhanced NG 9-1-1 systems across the state. NG 9-1-1 is a system comprised of hardware, software, data, and operational policies and procedures to process all types of emergency calls including nonvoice (e.g., text or multi-media messages), acquire and integrate additional data useful to call routing and handling, and deliver the calls, messages, and data to the appropriate public safety answering point (PSAP).

As of January 1, 2024, the current 25¢ monthly wireless 9-1-1 charge that is imposed on each wireless telephone number of a subscriber whose billing address is in the state is eliminated. Instead, beginning January 2, 2024, a monthly NG 9-1-1 access fee is instituted for each communication service capable of making a 9-1-1 call, including wireless telephone service, multiline telephone systems, and Voice Over Internet Protocol (VoIP) devices. The fee is 40¢ per month until September 30, 2025. Beginning October 1, 2025, the fee reverts to 25¢ per month. For prepaid wireless services, the bill imposes the same 0.005% of the retail sale price under the NG 9-1-1 access fee as was applicable under previous law.

#### **Guidance**

##### **Calculating Fees:**

Notwithstanding any state or federal provision to the contrary, for purposes of R.C. 128.419, “wireless service” means the full and final monthly bill for each line of service. Therefore, in the case of a wireless telephone service, a subscriber will pay a separate NG 9-1-1 access fee for each wireless telephone number assigned to the subscriber. This fee will be listed as a separate line item on each subscriber’s monthly bill or point of sale invoice. The NG 9-1-1 access fee is not required to be collected from a customer if a customer’s total monthly bill is less than five dollars.

In the case of multiline telephone systems, a separate fee will be imposed for each line, up to a maximum of one hundred lines per building.

Finally, for VOIP services, a subscriber will pay a separate fee for each voice channel provided to the customer through the system. This fee will be equal to the number of outbound calls the subscriber can maintain at the same time using the system up to a maximum of one hundred voice channels, but excluding a direct inward dialing number that merely routes an inbound call.



As this fee is based on each number, channel, or line provided to a subscriber, if more than one communications service shares the same telephone number, the NG 9-1-1 access fee will not exceed 40¢ per month per line.

### **Questions?**

If you have additional questions or need assistance, you may call the Ohio Department of Taxation at 1-888-405-4039 (1-800-750-0750 for persons who use text telephones (TTYs) or adaptive telephone equipment) to speak with a representative.